

## Re: IE 6 Freezes on certain webpages after SP2 install

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-09/5397.htm>

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**From:** Jan Il (*abuse\_at\_localhost.com*)

**Date:** 09/23/04

Date: Wed, 22 Sep 2004 21:30:25 -0700

Hi Zing :-)

<ZinG@discussions.microsoft.com> wrote in message  
news:D760578E-5F78-4C98-8B73-43CF83A206A3@microsoft.com...

> *This is the only message details i can show u:*  
> > >>>> *szAppName : iexplore.exe szAppVer : 6.0.2900.2180*  
> > >>>> *szModName : hungapp szModVer : 0.0.0.0 offset : 00000000*  
> *It just hangs on those jscript webpages and I still can't figure out a way*  
> *to fix it. I really don't want to reinstall anything right now it will be*  
> *such a mess.*  
> *But what can you make from this*  
> *it seems to be a java script problem, it started happening after I*  
installed  
> *SP2, i have been trying to disable many things to see if it would go away*  
but  
> *it's still there, if i disable jscript.dll then Java scripts dont even*  
work  
> *anymore.*

I understand. This seems to be one of the hardest problems to find a cure  
workaround for of all the SP2 related problems. Here's some further  
information on this issue. See if something here will help:

What is Javascript?

JavaScript is a compact, object-based scripting language created by Netscape  
for developing client and server Internet applications. It is *\*not\** the same  
as Java, it can not stand alone. It is used in HTML pages. However, since  
the language is so new, many of the browsers still are refining their  
ability to interpret the language. More information here:

<http://www.mozilla.org/js/>

<http://members.tripod.com/~JavaScriptForum/whatisit.html>

Known Javascript Bugs:

<http://developer.netscape.com/support/bugs/known/index.html>

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also.....

Courtesy of Ramesh –

Click Start, Run and type this command

REGSVR32 JSCRIPT

or.....

You cannot open a new Internet Explorer window or nothing occurs after you click a link

<http://support.microsoft.com/default.aspx?scid=kb;EN-US;281679>

How to Troubleshoot Script Errors in Internet Explorer

<http://support.microsoft.com/default.aspx?scid=kb;en-us;308260>

Problems accessing secure sites/ cannot install 128 bit encryption

[http://inetexplorer.mvps.org/answers2.htm#secure\\_sites](http://inetexplorer.mvps.org/answers2.htm#secure_sites)

also.....

WinXP SP2 Support Center

<http://support.microsoft.com/default.aspx?pr=windowsxpsp2>

Pages of MVP & 'Windows Update Maven' Jupiter Jone's Service Pack (any) Installation Checklist

<http://www3.telus.net/dandemar/spackins.htm>

MS No charge SP2 support website

<http://forum.aumha.org/viewtopic.php?t=7843&start=0&postdays=0&postorder=asc&highlight=>

and...

It may, however, be Shockwave Flash related, try the following:

There is a FAQ about the SWF plugin there.

[http://candystand.com/contactus/contact.aspx?m=/contactus/contact\\_us&cat1=254&cat2=256](http://candystand.com/contactus/contact.aspx?m=/contactus/contact_us&cat1=254&cat2=256)

If these steps do not resolve your problem, please post back to this thread with the details and any error messages.

Hope this helps

Jan :)

Smiles are meant to be shared,  
that's why they're so contagious.

Please reply to the newsgroup so others may benefit.

Replies are posted only to the newsgroup for the benefit or other readers.

How to make a good newsgroup post:

<http://www.dts-l.org/goodpost.htm>

Re: IE 6 Freezes on certain webpages after SP2 install

>  
>  
> *"Jan II" wrote:*  
>  
> > *Hi ZinG :-)*  
>>  
>> > *Sorry i did a mistake there, the file is jscript.dll that is causing*  
>> > *the problem apparently, i cannot disable it otherwise the pages will*  
>> > *load but i cant use any java script menus or links on it.*  
>>  
>> *As you did not mention the exact wording of any error messages, I am not*  
>> *sure what you are up against, however, you might try the following and*  
*see*  
>> *if this helps. If not, then please post back with the exact wording of*  
*any*  
>> *error messages and/or details of what exactly is happening.*  
>>  
>> *Allow active content to run in files on My Computer – Windows XP Service*  
>> *Pack 2:*  
>> *<http://www.winxptutor.com/lmzunlock.htm>*  
>>  
>> *Script Debugging Problem*  
>>  
>> *Open IE*  
>> *Tools | Advanced*  
>> *Under Browings:*  
>> *Disable Script Debugging – Check it*  
>> *Display a notification about every script error – Uncheck it*  
>> *Apply*  
>> *OK*  
>>  
>> *Hope this helps*  
>>  
>> *Jan :)*  
>> *Smiles are meant to be shared,*  
>> *that's why they're so contagious.*  
>>  
>> *Please reply to the newsgroup so others may benefit.*  
>> *Replies are posted only to the newsgroup for the benefit or other*  
*readers.*  
>>  
>> *How to make a good newsgroup post:*  
>> *<http://www.dts-l.org/goodpost.htm>*  
>>  
>>  
>>>  
>>> *"ZinG" wrote:*  
>>>  
>>>> *Hello Jan*  
>>>> *Thanks to your advise I managed to pinpoint the problem.*

> > > > *When i disable Jscript language in Manager My Add-ons, i don't have*  
> > > > *this problem anymore, but then again i get website who require this*  
> > > > *Add-on don't work anymore, such as the community page of IE*  
> > > > *So basically its Jscript problem with this file "scrauth.dll"*  
> > > > *not sure how to fix this but if this information was helpful to you*  
> > > > *can you advise me further?*  
> > > >  
> > > > *"Jan Il" wrote:*  
> > > >  
> > > > > *Hi ZinG :-)*  
> > > > >  
> > > > > > *I am not sure why IE6 freezes after trying to open certain webpages*  
> > > > > > *such as: [www.tuneinn.com](http://www.tuneinn.com)*  
> > > > > > *and*  
> > > > > > *<http://tv.reuters.com>*  
> > > > > > *and many more*  
> > > > > > *here is what i get when I force IE6 to close with End Task*  
> > > > > > *szAppName : iexplore.exe szAppVer : 6.0.2900.2180*  
> > > > > > *szModName : hungapp szModVer : 0.0.0.0 offset : 00000000*  
> > > > > >  
> > > > > > *Anyone have a clue on this?*  
> > > > > >  
> > > > > > *It is sometimes caused by a Javascript problem. Try the following*  
> > > > > > *and see if it helps:*  
> > > > > >  
> > > > > > *Windows XP From A-Z*  
> > > > > > *[http://www.kellys-korner-xp.com/xp\\_abc.htm](http://www.kellys-korner-xp.com/xp_abc.htm)*  
> > > > > >  
> > > > > > *To download Java VM for XP:*  
> > > > > >  
> > > > > > *Download the Microsoft Java VM for Windows XP here*  
> > > > > > *<http://windowsupdate.microsoft.com>*  
> > > > > >  
> > > > > > *also.....*  
> > > > > >  
> > > > > > *On your desktop right click the Internet Explorer Icon*  
> > > > > > *then:*  
> > > > > >  
> > > > > > > *1 Click on the advanced tab at the top*  
> > > > > > > *2 Scroll down to Java*  
> > > > > > > *3 If you have Java Sun listed---Check that box*  
> > > > > > > *4 Under Microsoft VM check off the 3 boxes*  
> > > > > > >  
> > > > > > > *or.....*  
> > > > > > >  
> > > > > > > *Problems accessing secure sites/ cannot install 128 bit encryption*  
> > > > > > > *[http://inetexplorer.mvps.org/answers2.htm#secure\\_sites](http://inetexplorer.mvps.org/answers2.htm#secure_sites)*  
> > > > > > >  
> > > > > > > *Using programs and hardware with Service Pack 2 (SP2)*  
> > > > > > > *<http://support.microsoft.com/default.aspx?scid=fh;ln:xpsp2swhw>*  
> > > > > > >

microsoft.public.windows.inetexplorer.ie6.browser: Re: IE 6 Freezes on certain webpages after SP2 install

> > >>> *You can try updating your scripting engine. The latest scripting  
> > >>> engine for XP can  
> > >>> be found at:*

> > >>>  
> >

(<http://www.microsoft.com/downloads/details.aspx?FamilyID=c717d943-7e4b-4622>

> > >>> [-86eb-95a22b832caa&DisplayLang=en](http://www.microsoft.com/downloads/details.aspx?FamilyID=c717d943-7e4b-4622-86eb-95a22b832caa&DisplayLang=en)

> > >>>

> > >>> *Test your JS here to see if it is working properly:*

> > >>> <http://www.fjsmjs.com/OE/nolinks.htm>

> > >>> <http://www.mvps.org/sramesh2k/IEFAQ.htm> *Tips #21 & 46*

> > >>> <http://support.microsoft.com/?kbid=281679>

> > >>>

> > >>>

> > >>> *If these steps do not resolve your problem, please post back to  
> > >>> this thread with the details and any error messages.*

> > >>>

> > >>> *Hope this helps*

> > >>>

> > >>> *Jan :)*

> > >>> *Smiles are meant to be shared,*

> > >>> *that's why they're so contagious.*

> > >>>

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> >

> >