

Re: Microsoft websites screw up IE6(SP2)

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-09/4258.htm>

From: Euclid (*Euclid_at_mmiv.nu*)

Date: 09/18/04

Date: Sat, 18 Sep 2004 06:12:31 -0500

OK, I decided to try to read through your reply...

Start>Run "REGSVR32 JSCRIPT" indicated that it worked OK, although I haven't the slightest idea what it did, nor whether it helped anything!

re java or javascript malfunctioning – how would I know? I don't even know what they are.

As for the javascript browser test, my browser passed the test, and said I have version 1.5.

I won't get involved in the horrible java mess between MS and Sun. Let them work it out. In the meantime they are obliged to keep our browsers working correctly! The java discussion in your reply is only confusing, as is the javascript stuff. How would I know?

At that point I threw up my hands. Your reply is not a proper response IMHO, just a catch-all which will probably help nobody. I am an end user, not a technical genius, and don't want to get involved in that tech stuff. I just want a browser and op system that works right!

–E

"Euclid" <Euclid@mmiv.nu> wrote in message
news:uQo%23J1WnEHA.3908@TK2MSFTNGP09.phx.gbl...

>I don't make a career out of reading this newsgroup. I usually only come
>here to report problems, occasionally if I get bored with my usual NG fare.
>And although your answer is appreciated, I'm not sure that I want to wade
>through the horrible maze of possibilities which if offers... :)

>

> At this point I'm not sure if I agree that the fault lies with SP2. I
> haven't yet found any other websites that cause the InfoBar problem with
> my local home page, just Microsoft sites. Microsoft sites with extensions
> like .jspx and .aspx are the culprits, including the Windows Update site.
> Surely Microsoft (of all people) should take proper care to make their own
> websites compatible with Windows XP Home (SP2), which is what I'm running,
> so I deduce that those sites all have some kind of incompatible coding
> bug. As for the particular language involved, java or javascript or C+ or

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> *Basic or assembly or Ukranian or whatever, I don't know about such*
> *things – that's too technical, way over my head.*
>
> *In addition to the InfoBar problem I described with my local home page*
> *after visiting Microsoft websites, I notice that now a lot of URLs just*
> *won't connect, and give the 'server not found' white page – especially*
> *links on pages after I search google. I tend to blame that problem on SP2,*
> *but of course I don't know. Maybe that is indeed a javascript or java*
> *problem, whatever that means. Google is using some kind of code to goto*
> *those websites that is not working, whereas if I type in the direct URLs*
> *to those websites, they often work OK. I suppose that's maybe a javascript*
> *problem, but again, I don't know about such things.*
>
> *But those google pages and malfunctioning links etc do not cause the*
> *subsequent "hangover effect" InfoBar problem with my local home page, only*
> *Microsoft sites!*
> *-E*
>
> *"Jan II" <abuse@localhost.com> wrote in message*
> *news:uPkLfcMnEHA.3756@TK2MSFTNGP11.phx.gbl...*
>> *Hi Euclid :-)*
>>
>>> *After visiting a Microsoft website, IE6(SP2) in Windows XP Home has a*
>>> *hangover effect. My local home page then invokes the dreaded InfoBar*
>>> *at the top saying that some kind of dangerous active content has been*
>>> *blocked. That's ridiculous. It only contains a list of URLs to my*
>>> *most frequently visited websites, nothing more, and is purely html*
>>> *text, no graphics. Closing then re-opening IE6 resets it to normal,*
>>> *but why can't Microsoft fix their own websites to work right? I*
>>> *suspect it has something to do with their worthless .NET, which I*
>>> *don't have installed. I had .NET for awhile but it messed up my*
>>> *autologin to windows, so got rid of it. -E*
>>
>> *It is not the website, it is SP2. If you were to read through the*
>> *newsgroup*
>> *you would see that there are several others who are having a similar*
>> *problem*
>> *after installing the SP2. Thus far, it has been difficult to find*
>> *aspecific*
>> *cause and solution. However, often it has to do with the Javascript of*
>> *some*
>> *websites, including MS websites.*
>>
>> *You might try the following and see if it will help with your problem:*
>>
>> *Script Debugging Problem*
>>
>> *Open IE*
>> *Tools | Advanced*
>> *Under Browings:*
>> *Disable Script Debugging – Check it*

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>> *Display a notification about every script error – Uncheck it*
>> *Apply*
>> *OK*
>>
>> *or.....*
>>
>> *Problems accessing secure sites/ cannot install 128 bit encryption*
>> http://inetexplorer.mvps.org/answers2.htm#secure_sites
>>
>> *or.....*
>>
>> *Courtesy of Ramesh –*
>>
>> *Click Start, Run and type this command*
>>
>> *REGSVR32 JSCRIPT*
>>
>> *This should fix all or most of the said problems.*
>>
>> *[Related]*
>> *Internet Explorer "About" box is completely blank; Unable to type in text*
>> *boxes in websites:*
>> <http://www.winxptutor.com/ieabout.htm>
>>
>> *or.....*
>>
>> *JavaScript not working*
>>
>> <http://www.fjsmjs.com/OE/nolinks.htm>
>> <http://www.mvps.org/sramesh2k/IEFAQ.htm> *Tips #21 & 46*
>> <http://support.microsoft.com/?kbid=281679>
>> <http://www.mvps.org/inetexplorer/answers2.htm#hyperlinks>
>> http://www.mvps.org/inetexplorer/answers.htm#new_window
>>
>> *Then see below:*
>>
>> *Where to get the JAVA VM*
>> <http://www.microsoft.com/mscorp/java/?gssnb=1>
>> *or*
>> http://inetexplorer.mvps.org/answers_9.htm#java
>>
>> *You can try updating your scripting engine. The latest scripting engine*
>> *can*
>> *be found at:*
>> <http://msdn.microsoft.com/library/default.asp?url=/downloads/list/webdev.asp>
>>
>> *(98, ME, NT4.0) For 2000 and XP go to*
>>
>> <http://www.microsoft.com/downloads/details.aspx?FamilyID=c717d943-7e4b-4622-86eb-95a22b832caa&Display>
>>
>> *and you can test Javascript here:*

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>> <http://www.dancespots.net/browserstest.htm>

>>

>> Java VM: http://www.mvps.org/inetexplorer/answers_9.htm#java2

>>

>> Sun version

>> <http://java.sun.com/getjava/installer.html>

>>

>> MSJVM Transition FAQ

>> <http://www.microsoft.com/mscorp/java/faq.asp>

>>

>> Also read.....

>>

>> Courtesy of Jim Byrd:

>>

>> There is good information concerning all aspects of the Java situation

>> here:

>> <http://www.javatester.org/installing.html>

>>

>> Be aware, however, that after Dec 31, 2007, MS will apparently no longer

>> be

>> distributing Java or providing any support for Java including security

>> fixes. See here: <http://www.microsoft.com/mscorp/java/> so you might

>> want

>> to start thinking about the future.

>>

>> You can get the Sun Java J2SE RunTimes or SDK here:

>> <http://java.sun.com/downloads/index.html> (all versions – select using the

>> dropdown)

>>

>> Sun also offers an automatic download and install of the 1.4 Java plug-in

>> here: <http://java.sun.com/getjava/download.html>

>>

>> For the MS Java VM, you may need to install v.3805 or v.3809 prior to

>> upgrading to v. 3810 if you didn't previous have MS Java v. 3805 or 3809

>> installed.

>>

>> If your OS is Win2000 SP2, SP3 but NOT SP4 then you can download and

>> install

>> the MS Java VM v. 3809 from here:

>>

http://download.windowsupdate.com/msdownload/update/v3-19990518/CabPool/Q810030_W2K_510A502BA8F9B6

>> or here:

>>

http://www.biologylab.awlonline.com/MSJavaVM/Software/en/com_microsoft.windows2000/x86win2k/com_microsoft

>>

>> For Win2000 SP4, you'll need to re-install v.3805, from here:

>> <http://www.download.support.safetec.net/msjavx86/msjavx86.exe>

>> <http://www.mvps.org/inetexplorer/msjavx86.exe>

>>

>> For all other OS's:

>>

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>> Download and install the MS Java VM v. 3809 from one of the links here:
>> <http://ftp.idilis.ro/windows/sp/jvm98/msjavwu.exe>, or here:
>> <http://secinfo.huji.ac.il/patches/Win-xp/msjavwu.exe>
>>
>> Then upgrade to v. 3810:
>>
>> For all OS's except Win2kSP4 obtain v. 3810 here:
>> <http://fileforum.betanews.com/detail.php3?fid=1050022631>, or here:
>>
>> http://download.windowsupdate.com/msdownload/update/v3-19990518/cabpool/MSJavWU_8073687b82d41db93f4c2
>>
>> For Win2k – SP2, SP3 – you can also obtain v. 3810 from Microsoft here:
>>
>> http://download.microsoft.com/download/5/7/7/577b7277-227d-4163-9b18-423356321682/Q816093_W2K_SP4_X
>>
>> For Win2kSP4, to get 3810 from Microsoft you now have to get Q816093 from
>> Windows Update Catalog – use the entry for Windows 2000 SP4 (this seems
>> to
>> be the only Win2k option that has it) and then find 816093 in the list.
>> You
>> can find directions for using the Windows Update Catalog functions here:
>> <http://support.microsoft.com/default.aspx?scid=kb;EN-US;323166>. (I am
>> informed by Torgeir Bakken, MVP, that if you rename the downloaded file
>> from
>> here: <http://fileforum.betanews.com/detail.php3?fid=1050022631> to
>> msjavwu.exe it will then also work for SP4.)
>>
>> Both Java VM's can co-exist on your machine quite nicely. Just select
>> which
>> one you want to use in Tools/Internet Options/Advanced and restart all IE
>> browsers. Here, courtesy of Michel Gallant, MVP Security, is a tiny
>> utility
>> which allows you to toggle and view status of your current
>> Java VM vendor associated with IE:
>> <http://www.jensign.com/JavaScience/SelectIEJVM/index.html>
>>
>> A note from Mitch Gallant:
>>
>> "One note about the JVM Selector utility: If/when you install a new
>> version of Sun J2SE, you need to manually select to have Sun JVM as
>> default
>> JVM for IE (in install), or after install via the JavaPlugin control
>> panel.
>> This generates the necessary win32 registry entries, which must be
>> present
>> for the utility to know about JavaPlugin. After that, the utility should
>> work properly."
>>
>> MSJVM Transition FAQ
>> <http://www.microsoft.com/mscorp/java/faq.asp>
>>

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>> *or.....*

>>

>> *Do you have the JavaScript plug-in installed?*

>> <http://java.sun.com/webapps/download/AutoDL?BundleId=9567>

>>

>> *or.....*

>>

>> *You might also try installing the Windows Script 5.6 for Windows 2000 and*

>> *XP*

>> *if you have not already done so. The install includes a new jscript.dll*

>>

>> <http://www.microsoft.com/downloads/details.aspx?FamilyId=C717D943-7E4B-4622-86EB-95A22B832CAA&disp>

>>

>> *or.....*

>>

>> *1. You might want to refresh your scripting engine:*

>> <http://msdn.microsoft.com/library/default.asp?url=/nhp/default.asp?contentid=28001169>

>> *or*

>> <http://msdn.microsoft.com/library/default.asp?url=/downloads/list/webdev.asp>

>>

>> *Sometimes there's a corrupt file in the cache and one must go to Tools |*

>> *Internet Options and click Delete Files.*

>>

>> *2a. Start>Run>Regsvr32 vbscript.dll*

>>

>> *2b. Start>Run>Regsvr32 jscript.dll*

>>

>> *(WinXP users who have problems with 2a and 2b, see*

>> http://www.myops.org/inetexplorer/answers_9.htm)

>>

>> *3. Re-register all DLLs listed in*

>> <http://support.microsoft.com/?kbid=281679>

>>

>> *4. See also*

>> *Error Message When You Browse the Web: An Error Has Occurred in the*

>> *Script*

>> *on This Page*

>> <http://support.microsoft.com/?kbid=306831>

>> *Scripting Errors When You View Web Pages in Internet Explorer after*

>> *Installing Office 2003*

>> <http://support.microsoft.com/?kbid=822521>

>>

>> *5a. IE Tools>Internet Options>Advanced>Browsing>Enable third-party*

>> *browser*

>> *extensions (uncheck & reboot).*

>>

>> *5b. Find the hijacker that caused 5a to be checked (or if none were*

>> *checked,*

>> *check for hijackware anyway):*

>>

>> *Dealing with Hijackware*

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>> <http://mvps.org/winhelp2002/unwanted.htm>
>> <http://aumha.org/a/parasite.htm>
>> <http://www.mvps.org/inetexplorer/Darnit.htm>
>>
>> *Archive: Java 2 SDK, Standard Edition (J2SE), v 1.4.1_01*
>> http://java.sun.com/products/archive/j2se/1.4.1_01/
>>
>> *Msjava.dll – Explorer caused an exception c0010000X in module*
>> *This problem can occur if the Microsoft Java Virtual Machine (VM) is*
>> *damaged. To work around this problem, install a new copy of the*
>> *Java VM from the following Microsoft Web site:*
>>
>> <http://www.microsoft.com/java/>
>> *or*
>> <http://support.microsoft.com/?kbid=232803>
>>
>> *also.....*
>>
>> *It may, however, be Shockwave Flash related, try the following:*
>> *There is a FAQ about the SWF plugin there.*
>> http://candystand.com/contactus/contact.aspx?m=/contactus/contact_us&cat1=254&cat2=256
>>
>> ~~~~~
>> *For XP SP2*
>>
>> *Tidying up after SP2 Installation:*
>> <http://forum.aumha.org/viewtopic.php?t=7265&start=0&postdays=0&postorder=asc&highlight=>
>>
>> *WinXP SP2 Support Center*
>> <http://support.microsoft.com/default.aspx?pr=windowsxpsp2>
>> *Pages of MVP & 'Windows Update Maven' Jupiter Jone's*
>> *Service Pack (any) Installation Checklist*
>> <http://www3.telus.net/dandemar/spackins.htm>
>>
>> *MS No charge SP2 support website*
>> <http://forum.aumha.org/viewtopic.php?t=7843&start=0&postdays=0&postorder=asc&highlight=>
>>
>> *Security Problems – Blocking codes:*
>>
>> *Allow active content to run in files on My Computer – Windows XP Service*
>> *Pack 2:*
>> <http://www.winxptutor.com/lmzunlock.htm>
>>
>> *or.....*
>>
>> *Internet options>Advanced tab..scroll down to Security and check Allow*
>> *active content to run in My Computer.*
>>
>> *Browsing Security Enhancements*
>> <http://www.microsoft.com/technet/prodtechnol/winxppro/maintain/sp2brows.msp>
>>

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>> *Programs that may behave differently in WinXP SP2*
>> <http://support.microsoft.com/?kbid=884130>
>>
>> *You cannot open a new Internet Explorer window or nothing occurs after*
>> *you*
>> *click a link*
>> <http://support.microsoft.com/default.aspx?scid=kb;EN-US;281679>
>>
>> *or.....*
>>
>> *Problems with secure sites – Courtesy of Robert Aldwinckle*
>>
>> *Try turning on prompts for Cookies and Active Scripting so you can tell*
>> *if*
>> *anything is happening. You could also open the TIF viewer and see if you*
>> *already received it. Make your view Details and order by Last Accessed.*
>> *The Cookie appears as a txt file. There is also a request to use*
>> *ActiveX*
>> *which I couldn't see where it was being used but there is a script which*
>> *checks whether the browser can handle Shockwave Flash so I suspect there*
>> *may*
>> *be check for it*
>> *which I missed somewhere.*
>>
>> *The point is that all of that gets done before the page starts being*
>> *rendered; so either your User-Agent string or your version of Flash may*
>> *be*
>> *affecting what else is being loaded and it may be that which is causing*
>> *the*
>> *404.*
>>
>> *If you don't want to bother with prompting you would also get a different*
>> *result simply by using the Security tab slider and setting it to High.*
>>
>> *Don't forget to set your security settings back to whatever they were*
>> *(e.g.*
>> *click Default) after testing. ;)*
>>
>> *or*
>>
>> *Flash & Shockwave not working*
>>
>> *A few of things could contribute to the problem. Have you checked your*
>> *firewall to see if the ad-blocker or Flash blocker is set to on or block?*
>> *Also, there are several Pop-up blockers that will block Flash unless you*
>> *turn it off. I had POP-UP Blocker and it would not open Flash at all,*
>> *and*
>> *it took me a while to figure out what was doing it When I unchecked the*
>> *Kill Flash it stopped.*
>> *Some Flash has pop-ups and the blockers will see them as ads or and kill*
>> *it*

>> *any way.*
>>
>> *Also, if you have SpywareBlaster installed, be sure you have Kill Flash*
>> *unchecked – Open SpywareBlaster – Tools – Click on Flash Killer then*
>> *uncheck*
>> *"Switch off Flash Player" or in v3.1 Disable and block Macromedia Flash*
>> *(4X*
>> *5X & 6X) in Internet Explorer.*
>>
>>
>> *If these steps do not resolve your problem, please post back to this*
>> *thread*
>> *with the details and any error messages.*
>>
>>
>> *Hope this helps*
>>
>> *Jan :)*
>> *Smiles are meant to be shared,*
>> *that's why they're so contagious.*
>>
>> *Please reply to the newsgroup so others may benefit.*
>> *Replies are posted only to the newsgroup for the benefit or other*
>> *readers.*
>>
>> *How to make a good newsgroup post:*
>> <http://www.dts-l.org/goodpost.htm>
>>
>>
>>
>
>