

Re: Cannot open shtml-based web page

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-09/3500.htm>

From: Voltus (*anonymous_at_discussions.microsoft.com*)

Date: 09/15/04

Date: Tue, 14 Sep 2004 21:03:03 -0700

Hi All,

Thanks for your prompt replies.

Some steps had been done, but the problem still exist.

If you don't mind, please try access:

www.bbc.co.uk/health/healthy_living/health_at_work/physical_index.shtml.

This is one of the web pages I could not access.

Please let me know whether you could access it.

Tks a lot :)

>-----Original Message-----

>Hi Voltus :-)

>

>> Hi Jan,

>>

>> Thanks for your reply.

>> I am using Win XP Pro SP2.

>> The error message is "HTTP 404 File not found"

>

>Try the following and see if it helps:

>

>You cannot open a new Internet Explorer window or nothing occurs after you

>click a link

><http://support.microsoft.com/default.aspx?scid=kb;EN-US;281679>

>

>

>also...(disregard the information that does not apply to you):

>

>

>For XP SP2: First try disabling the popup blocker:

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>
>Go to *IE/Tools/Internet Options/Privacy/Pop-up blocker/disable*.
>
>*or...*
>
>*Tools > Popup blocker > select to > disable*.
>
>*also.....*
>
>*Script Debugging Problem*
>
>*Open IE*
>*Tools | Advanced*
>*Under Browsers:*
>*Disable Script Debugging – Check it*
>*Display a notification about every script error –*
Uncheck it
>*Apply*
>*OK*
>
>*or.....*
>
>*Problems accessing secure sites/ cannot install 128 bit encryption*
>http://inetexplorer.mvps.org/answers2.htm#secure_sites
>
>*or.....*
>
>*Courtesy of Ramesh –*
>
>*Click Start, Run and type this command*
>
>*REGSVR32 JSCRIPT*
>
>*This should fix all or most of the said problems.*
>
>*[Related]*
>*Internet Explorer "About" box is completely blank;*
Unable to type in text
>*boxes in websites:*
><http://www.winxptutor.com/ieabout.htm>
>
>*or.....*
>
>*JavaScript not working*
>
><http://www.fjsmjs.com/OE/nolinks.htm>
><http://www.mvps.org/sramesh2k/IEFAQ.htm> *Tips #21 & 46*
><http://support.microsoft.com/?kbid=281679>
><http://www.mvps.org/inetexplorer/answers2.htm#hyperlinks>

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>http://www.mvps.org/inetexplorer/answers.htm#new_window
>
>Then see below:
>
>Where to get the JAVA VM
><http://www.microsoft.com/mscorp/java/?gssnb=1>
>or
>http://inetexplorer.mvps.org/answers_9.htm#java
>
>You can try updating your scripting engine. The latest
scripting engine can
>be found at:
>[http://msdn.microsoft.com/library/default.asp?](http://msdn.microsoft.com/library/default.asp?url=/downloads/list/webdev.asp)
url=/downloads/list/webdev.asp
>
>(98, ME, NT4.0) For 2000 and XP go to
>[http://www.microsoft.com/downloads/details.aspx?](http://www.microsoft.com/downloads/details.aspx?FamilyID=c717d943-7e4b-4622-86eb-95a22b832caa&DisplayLang=en)
FamilyID=c717d943-7e4b-4622-86eb-
95a22b832caa&DisplayLang=en
>
>and you can test Javascript here:
><http://www.dancespots.net/browsertest.htm>
>
>Java VM:
http://www.mvps.org/inetexplorer/answers_9.htm#java2
>
>Sun version
><http://java.sun.com/getjava/installer.html>
>
>MSJVM Transition FAQ
><http://www.microsoft.com/mscorp/java/faq.asp>
>
>Also read.....
>
>Courtesy of Jim Byrd:
>
>There is good information concerning all aspects of the
Java situation here:
><http://www.javatester.org/installing.html>
>
>Be aware, however, that after Dec 31, 2007, MS will
apparently no longer be
>distributing Java or providing any support for Java
including security
>fixes. See here:
<http://www.microsoft.com/mscorp/java/> so you might want
>to start thinking about the future.
>
>You can get the Sun Java J2SE RunTimes or SDK here:
><http://java.sun.com/downloads/index.html> (all versions –
select using the

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>dropdown)
>
>Sun also offers an automatic download and install of the
1.4 Java plug-in
>here: <http://java.sun.com/getjava/download.html>
>
>For the MS Java VM, you may need to install v.3805 or
v.3809 prior to
>upgrading to v. 3810 if you didn't previous have MS Java
v. 3805 or 3809
>installed.
>
>For all other OS's:
>
>Download and install the MS Java VM v. 3809 from one of
the links here:
><http://ftp.idilis.ro/windows/sp/jvm98/msjavwu.exe>, or
here:
><http://secinfo.huji.ac.il/patches/Win-xp/msjavwu.exe>
>
>Then upgrade to v. 3810:
>
>For all OS's except Win2kSP4 obtain v. 3810 here:
>[http://fileforum.betanews.com/detail.php3?](http://fileforum.betanews.com/detail.php3?fid=1050022631)
fid=1050022631 ,or here:
>[http://download.windowsupdate.com/msdownload/update/v3-
19990518/cabpool/MSJavWU_8073687b82d41db93f4c2a04af2b34d.e
xe](http://download.windowsupdate.com/msdownload/update/v3-19990518/cabpool/MSJavWU_8073687b82d41db93f4c2a04af2b34d.exe)
>
>Both Java VM's can co-exist on your machine quite
nicely. Just select which
>one you want to use in Tools/Internet Options/Advanced
and restart all IE
>browsers. Here, courtesy of Michel Gallant, MVP
Security, is a tiny utility
>which allows you to toggle and view status of your
current
>Java VM vendor associated with IE:
><http://www.jensign.com/JavaScience/SelectIEJVM/index.html>
>
>A note from Mitch Gallant:
>
>"One note about the JVM Selector utility: If/when you
install a new
>version of Sun J2SE, you need to manually
>select to have Sun JVM as default JVM for IE (in
install), or after install
>via the JavaPlugin control panel. This generates the
necessary win32
>registry entries, which must be present for the utility
to know about

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>JavaPlugin. After that, the utility should work properly."
>
>MSJVM Transition FAQ
><http://www.microsoft.com/mscorp/java/faq.asp>
>
>or.....
>
>Do you have the JavaScript plug-in installed?
><http://java.sun.com/webapps/download/AutoDL?BundleId=9567>
>
>or.....
>
>You might also try installing the Windows Script 5.6 for Windows 2000 and XP
>if you have not already done so. The install includes a new jscript.dll
><http://www.microsoft.com/downloads/details.aspx?FamilyId=C717D943-7E4B-4622-86EB-95A22B832CAA&displaylang=en>
>
>or.....
>
>1. You might want to refresh your scripting engine:
><http://msdn.microsoft.com/library/default.asp?url=/nhp/default.asp?contentid=28001169>
>or
><http://msdn.microsoft.com/library/default.asp?url=/downloads/list/webdev.asp>
>
>Sometimes there's a corrupt file in the cache and one must go to Tools |
>Internet Options and click Delete Files.
>
>2a. Start>Run>Regsvr32 vbscript.dll
>
>2b. Start>Run>Regsvr32 jscript.dll
>
>(WinXP users who have problems with 2a and 2b, see
>http://www.mvps.org/inetexplorer/answers_9.htm)
>
>3. Re-register all DLLs listed in
<http://support.microsoft.com/?kbid=281679>
>
>4. See also
>Error Message When You Browse the Web: An Error Has Occurred in the Script
>on This Page
><http://support.microsoft.com/?kbid=306831>
>Scripting Errors When You View Web Pages in Internet Explorer after

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> *Installing Office 2003*
> <http://support.microsoft.com/?kbid=822521>
>
> *5a. IE Tools>Internet Options>Advanced>Browsing>Enable third-party browser extensions (uncheck & reboot).*
>
> *5b. Find the hijacker that caused 5a to be checked (or if none were checked, check for hijackware anyway):*
>
> *Dealing with Hijackware*
> <http://mvps.org/winhelp2002/unwanted.htm>
> <http://aumha.org/a/parasite.htm>
> <http://www.mvps.org/inetexplorer/Darnit.htm>
>
> *Archive: Java 2 SDK, Standard Edition (J2SE), v 1.4.1_01*
> http://java.sun.com/products/archive/j2se/1.4.1_01/
>
> *Msjava.dll – Explorer caused an exception c0010000X in module*
> *This problem can occur if the Microsoft Java Virtual Machine (VM) is*
> *damaged.*
> *To work around this problem, install a new copy of the Java VM from the*
> *following Microsoft Web site:*
>
> <http://www.microsoft.com/java/>
> *or*
> <http://support.microsoft.com/?kbid=232803>
>
> ~~~~~
> *For XP SP2*
>
> *Tidying up after SP2 Installation:*
> <http://forum.aumha.org/viewtopic.php?t=7265&start=0&postdays=0&postorder=asc&highlight=>
>
> *WinXP SP2 Support Center*
> <http://support.microsoft.com/default.aspx?pr=windowsxpsp2>
> *Pages of MVP & 'Windows Update Maven' Jupiter Jone's*
> *Service Pack (any) Installation Checklist*
> <http://www3.telus.net/dandemar/spackins.htm>
>
> *MS No charge SP2 support website*
> <http://forum.aumha.org/viewtopic.php?t=7843&start=0&postdays=0&postorder=asc&highlight=>
>
> *Security Problems – Blocking codes:*
>

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>Allow active content to run in files on My Computer –
Windows XP Service

>Pack 2:

><http://www.winxptutor.com/lmzunlock.htm>

>

>or.....

>

>Internet options>Advanced tab..scroll down to Security
and check Allow

>active content to run in My Computer.

>

>Browsing Security Enhancements

><http://www.microsoft.com/technet/prodtechnol/winxppro/main/sp2brows.msp>

>

>Programs that may behave differently in WinXP SP2

><http://support.microsoft.com/?kbid=884130>

>

>You cannot open a new Internet Explorer window or
nothing occurs after you

>click a link

><http://support.microsoft.com/default.aspx?scid=kb;EN-US;281679>

>

>

>

>If these steps do not resolve your problem, please post
back to this thread

>with the details and any error messages.

>

>

>Hope this helps

>

>Jan :)

>Smiles are meant to be shared,

>that's why they're so contagious.

>

>Please reply to the newsgroup so others may benefit.

>Replies are posted only to the newsgroup for the benefit
or other readers.

>

>How to make a good newsgroup post:

><http://www.dts-l.org/goodpost.htm>

>

>>

>>

>>> -----Original Message-----

>>> Hi voltus :-)

>>>> Hi,

>>>>

>>>> I am using IE 6, and having problem when try to open

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>>>> *shtml-based web page.*
>>>> *Any idea?*
>>>>
>>>
>>> *It is difficult for us to determine the right information to provide*
>>> *for your problem with out more details, such as the version of*
>>> *Windows you are using, if you have SP2, and the exact wording of any*
>>> *error messages you may be getting. This will help us determine the*
>>> *proper information to provide you to make the necessary corrections*
>>> *to resolve your problem. Please post back with this information and*
>>> *we'll try to get your problem resolved.*
>>>
>>> *You might also review the following information:*
>>> *How to make a good newsgroup post:*
>>> <http://www.dts-l.org/goodpost.htm>
>>>
>>>
>>> *Thank you :-)*
>>>
>>> *Jan :)*
>>> *Smiles are meant to be shared,*
>>> *that's why they're so contagious.*
>>>
>>> *Please reply to the newsgroup so others may benefit.*
>>> *Replies are posted only to the newsgroup for the benefit or other*
>>> *readers.*
>>>
>>> *How to make a good newsgroup post:*
>>> <http://www.dts-l.org/goodpost.htm>
>>>
>>>
>>> .
>
>
>
>