

## Re: Cannot open shtml-based web page

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-09/3375.htm>

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**From:** Jan Il ([abuse\\_at\\_localhost.com](mailto:abuse_at_localhost.com))

**Date:** 09/14/04

Date: Tue, 14 Sep 2004 11:32:23 -0700

Hi Voltus :-)

- > *Hi Jan,*
- >
- > *Thanks for your reply.*
- > *I am using Win XP Pro SP2.*
- > *The error message is "HTTP 404 File not found"*

Try the following and see if it helps:

You cannot open a new Internet Explorer window or nothing occurs after you click a link

<http://support.microsoft.com/default.aspx?scid=kb;EN-US;281679>

also...(disregard the information that does not apply to you):

For XP SP2: First try disabling the popup blocker:

Go to IE/Tools/Internet Options/Privacy/Pop-up blocker/disable.

or...

Tools > Popup blocker > select to > disable.

also.....

Script Debugging Problem

Open IE

Tools | Advanced

Under Browings:

Disable Script Debugging – Check it

Display a notification about every script error – Uncheck it

Apply

OK

or.....

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Problems accessing secure sites/ cannot install 128 bit encryption

[http://inetexplorer.mvps.org/answers2.htm#secure\\_sites](http://inetexplorer.mvps.org/answers2.htm#secure_sites)

or.....

Courtesy of Ramesh –

Click Start, Run and type this command

REGSVR32 JSCRIPT

This should fix all or most of the said problems.

[Related]

Internet Explorer "About" box is completely blank; Unable to type in text boxes in websites:

<http://www.winxptutor.com/ieabout.htm>

or.....

JavaScript not working

<http://www.fjsmjs.com/OE/nolinks.htm>

<http://www.mvps.org/sramesh2k/IEFAQ.htm> Tips #21 & 46

<http://support.microsoft.com/?kbid=281679>

<http://www.mvps.org/inetexplorer/answers2.htm#hyperlinks>

[http://www.mvps.org/inetexplorer/answers.htm#new\\_window](http://www.mvps.org/inetexplorer/answers.htm#new_window)

Then see below:

Where to get the JAVA VM

<http://www.microsoft.com/mscorp/java/?gssnb=1>

or

[http://inetexplorer.mvps.org/answers\\_9.htm#java](http://inetexplorer.mvps.org/answers_9.htm#java)

You can try updating your scripting engine. The latest scripting engine can be found at:

<http://msdn.microsoft.com/library/default.asp?url=/downloads/list/webdev.asp>

(98, ME, NT4.0) For 2000 and XP go to

<http://www.microsoft.com/downloads/details.aspx?FamilyID=c717d943-7e4b-4622-86eb-95a22b832caa&DisplayL>

and you can test Javascript here:

<http://www.dancespots.net/browsertest.htm>

Java VM: [http://www.mvps.org/inetexplorer/answers\\_9.htm#java2](http://www.mvps.org/inetexplorer/answers_9.htm#java2)

Sun version

<http://java.sun.com/getjava/installer.html>

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MSJVM Transition FAQ

<http://www.microsoft.com/mscorp/java/faq.asp>

Also read.....

Courtesy of Jim Byrd:

There is good information concerning all aspects of the Java situation here:

<http://www.javatester.org/installing.html>

Be aware, however, that after Dec 31, 2007, MS will apparently no longer be distributing Java or providing any support for Java including security fixes. See here: <http://www.microsoft.com/mscorp/java/> so you might want to start thinking about the future.

You can get the Sun Java J2SE RunTimes or SDK here:

<http://java.sun.com/downloads/index.html> (all versions – select using the dropdown)

Sun also offers an automatic download and install of the 1.4 Java plug-in here: <http://java.sun.com/getjava/download.html>

For the MS Java VM, you may need to install v.3805 or v.3809 prior to upgrading to v. 3810 if you didn't previous have MS Java v. 3805 or 3809 installed.

For all other OS's:

Download and install the MS Java VM v. 3809 from one of the links here:

<http://ftp.idilis.ro/windows/sp/jvm98/msjavwu.exe>, or here:

<http://secinfo.huji.ac.il/patches/Win-xp/msjavwu.exe>

Then upgrade to v. 3810:

For all OS's except Win2kSP4 obtain v. 3810 here:

<http://fileforum.betanews.com/detail.php3?fid=1050022631> ,or here:

[http://download.windowsupdate.com/msdownload/update/v3-19990518/cabpool/MSJavWU\\_8073687b82d41db93f4c](http://download.windowsupdate.com/msdownload/update/v3-19990518/cabpool/MSJavWU_8073687b82d41db93f4c)

Both Java VM's can co-exist on your machine quite nicely. Just select which one you want to use in Tools|Internet Options|Advanced and restart all IE browsers. Here, courtesy of Michel Gallant, MVP Security, is a tiny utility which allows you to toggle and view status of your current Java VM vendor associated with IE:

<http://www.jensign.com/JavaScience/SelectIEJVM/index.html>

A note from Mitch Gallant:

"One note about the JVM Selector utility: If/when you install a new version of Sun J2SE, you need to manually select to have Sun JVM as default JVM for IE (in install), or after install via the JavaPlugin control panel. This generates the necessary win32

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registry entries, which must be present for the utility to know about JavaPlugin. After that, the utility should work properly."

MSJVM Transition FAQ

<http://www.microsoft.com/mscorp/java/faq.asp>

or.....

Do you have the JavaScript plug-in installed?

<http://java.sun.com/webapps/download/AutoDL?BundleId=9567>

or.....

You might also try installing the Windows Script 5.6 for Windows 2000 and XP if you have not already done so. The install includes a new jscript.dll

<http://www.microsoft.com/downloads/details.aspx?FamilyId=C717D943-7E4B-4622-86EB-95A22B832CAA&disp>

or.....

1. You might want to refresh your scripting engine:

<http://msdn.microsoft.com/library/default.asp?url=/nhp/default.asp?contentid=28001169>

or

<http://msdn.microsoft.com/library/default.asp?url=/downloads/list/webdev.asp>

Sometimes there's a corrupt file in the cache and one must go to Tools | Internet Options and click Delete Files.

2a. Start>Run>Regsvr32 vbscript.dll

2b. Start>Run>Regsvr32 jscript.dll

(WinXP users who have problems with 2a and 2b, see

[http://www.mvps.org/inetexplorer/answers\\_9.htm](http://www.mvps.org/inetexplorer/answers_9.htm))

3. Re-register all DLLs listed in <http://support.microsoft.com/?kbid=281679>

4. See also

Error Message When You Browse the Web: An Error Has Occurred in the Script on This Page

<http://support.microsoft.com/?kbid=306831>

Scripting Errors When You View Web Pages in Internet Explorer after Installing Office 2003

<http://support.microsoft.com/?kbid=822521>

5a. IE Tools>Internet Options>Advanced>Browsing>Enable third-party browser extensions (uncheck & reboot).

5b. Find the hijacker that caused 5a to be checked (or if none were checked, check for hijackware anyway):

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Dealing with Hijackware

<http://mvps.org/winhelp2002/unwanted.htm>

<http://aumha.org/a/parasite.htm>

<http://www.mvps.org/inetexplorer/Darnit.htm>

Archive: Java 2 SDK, Standard Edition (J2SE), v 1.4.1\_01

[http://java.sun.com/products/archive/j2se/1.4.1\\_01/](http://java.sun.com/products/archive/j2se/1.4.1_01/)

Msjava.dll – Explorer caused an exception c0010000X in module

This problem can occur if the Microsoft Java Virtual Machine (VM) is damaged.

To work around this problem, install a new copy of the Java VM from the following Microsoft Web site:

<http://www.microsoft.com/java/>

or

<http://support.microsoft.com/?kbid=232803>

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For XP SP2

Tidying up after SP2 Installation:

<http://forum.aumha.org/viewtopic.php?t=7265&start=0&postdays=0&postorder=asc&highlight=>

WinXP SP2 Support Center

<http://support.microsoft.com/default.aspx?pr=windowsxpsp2>

Pages of MVP & 'Windows Update Maven' Jupiter Jone's Service Pack (any) Installation Checklist

<http://www3.telus.net/dandemar/spackins.htm>

MS No charge SP2 support website

<http://forum.aumha.org/viewtopic.php?t=7843&start=0&postdays=0&postorder=asc&highlight=>

Security Problems – Blocking codes:

Allow active content to run in files on My Computer – Windows XP Service Pack 2:

<http://www.winxptutor.com/lmzunlock.htm>

or.....

Internet options>Advanced tab..scroll down to Security and check Allow active content to run in My Computer.

Browsing Security Enhancements

<http://www.microsoft.com/technet/prodtechnol/winxppro/maintain/sp2brows.msp>

Programs that may behave differently in WinXP SP2

<http://support.microsoft.com/?kbid=884130>

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If these steps do not resolve your problem, please post back to this thread with the details and any error messages.

Hope this helps

Jan :)

Smiles are meant to be shared,  
that's why they're so contagious.

Please reply to the newsgroup so others may benefit.  
Replies are posted only to the newsgroup for the benefit or other readers.

How to make a good newsgroup post:

<http://www.dts-l.org/goodpost.htm>

>  
>  
>> -----Original Message-----  
>> Hi voltus :-)  
>>> Hi,  
>>>  
>>> I am using IE 6, and having problem when try to open  
>>> shtml-based web page.  
>>> Any idea?  
>>>  
>>  
>> It is difficult for us to determine the right information to provide  
>> for your problem with out more details, such as the version of  
>> Windows you are using, if you have SP2, and the exact wording of any  
>> error messages you may be getting. This will help us determine the  
>> proper information to provide you to make the necessary corrections  
>> to resolve your problem. Please post back with this information and  
>> we'll try to get your problem resolved.  
>>  
>> You might also review the following information:  
>> How to make a good newsgroup post:  
>> <http://www.dts-l.org/goodpost.htm>  
>>  
>>  
>> Thank you :-)  
>>  
>> Jan :)  
>> Smiles are meant to be shared,  
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>> Please reply to the newsgroup so others may benefit.  
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