

## Re: "This page cannot be displayed" ...usually a JavascriptImagewindow

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-09/3132.htm>

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**From:** Jan Il ([abuse\\_at\\_localhost.com](mailto:abuse_at_localhost.com))

**Date:** 09/13/04

Date: Mon, 13 Sep 2004 14:49:43 -0700

Hi jbclem1 :-)

> *I forgot to mention I'm using Windows 2000. I tried all the links  
> you sent me and passed all but the last one. Thanks for the links,  
> I've been wanting to find a way to test when java isn't working like  
> it should. I also followed Smoker's advice and checked in Security  
> and found that I had some of the scripting choices disabled.  
> This has been very helpful.*

Glad to hear you have been able to resolve your problem. It's all good information to keep on hand in case you need it. :-)

Jan :)

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that's why they're so contagious.

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How to make a good newsgroup post:

<http://www.dts-l.org/goodpost.htm>

>  
>  
> *"Jan Il" <abuse@localhost.com> wrote in message  
> news:u8OTAOSmEHA.3712@TK2MSFTNGP15.phx.gbl...  
>> Hi jbclem1 :-)  
>>  
>>> Although I have Sun Java JRE 1.4.2\_03 installed, and I think it is  
>>> running, I'm having alot of trouble with the "this page cannot be  
>>> displayed" appeared when I click on certain links. They always seem  
>>> to be javascript windows and I just can't get them to work.  
>>>  
>>> I also have Microsoft VM java console enabled. But I have this  
>>> problem before I enabled Microsoft VM, I just tried enabling it to  
>>> see if that would help.*

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>>>

>>> *Are there any settings I can check that might affect this*

>>> *situation...I'd appreciate any ideas and suggestions.*

>>>

>>

>> *You did not mention the version of Windows you are using, but, try*

>> *the following and see if it helps resolve the problem.*

>>

>> *You can test whether Java is working on your machine at the*

>> *following sites:*

>>

>> <http://www.pocoso.de/pocoso052.html>

>> <http://www.clan.lib.ri.us/clan/javatest.html>

>> <http://www.fitwise.com/testjava.asp> (both 1.0 and 1.1 and what's

>> installed) <http://coglab.wadsworth.com/support/browsercheck.html>

>> [http://www.ces.clemson.edu/webct/browser\\_detect.html](http://www.ces.clemson.edu/webct/browser_detect.html)

>>

>> *or.....*

>>

>> *Download the latest Java plugin from here:*

>> [http://www.java.com/en/download/windows\\_automatic.jsp](http://www.java.com/en/download/windows_automatic.jsp)

>>

>> *or.....*

>>

>> *Script Debugging Problem*

>>

>> *Open IE*

>> *Tools / Advanced*

>> *Under Browings:*

>> *Disable Script Debugging – Check it*

>> *Display a notification about every script error – Uncheck it*

>> *Apply*

>> *OK*

>>

>> *or.....*

>>

>> *How to Troubleshoot Java Problems in Internet Explorer*

>> <http://support.microsoft.com/default.aspx?scid=kb;en-us;168806>

>> <http://www.generation.net/~hleboeuf/msjava.htm>

>>

>> *Where to get the JAVA VM*

>> <http://www.microsoft.com/mscorp/java/?gssnb=1>

>> *or*

>> [http://inetexplorer.mvps.org/answers\\_9.htm#java](http://inetexplorer.mvps.org/answers_9.htm#java)

>>

>> *You can try updating your scripting engine. The latest scripting*

>> *engine can be found at:*

>>

<http://msdn.microsoft.com/library/default.asp?url=/downloads/list/webdev.asp>

>>

>> (98, ME, NT4.0) For 2000 and XP go to

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>>

>

<http://www.microsoft.com/downloads/details.aspx?FamilyID=c717d943-7e4b-4622-86eb-95a22b832caa&DisplayLang=en>

>>

>> Java VM: [http://www.mvps.org/inetexplorer/answers\\_9.htm#java2](http://www.mvps.org/inetexplorer/answers_9.htm#java2)

>>

>> Sun version

>> <http://java.sun.com/getjava/installer.html>

>>

>> MSJVM Transition FAQ

>> <http://www.microsoft.com/mscorp/java/faq.asp>

>>

>> Also read.....

>>

>> Courtesy of Jim Byrd:

>>

>> There is good information concerning all aspects of the Java

>> situation here: <http://www.javatester.org/installing.html>

>>

>> Be aware, however, that after Dec 31, 2007, MS will apparently no

>> longer be distributing Java or providing any support for Java

>> including security fixes. See here:

>> <http://www.microsoft.com/mscorp/java/> so you might want to start

>> thinking about the future.

>>

>> You can get the Sun Java J2SE RunTimes or SDK here:

>> <http://java.sun.com/downloads/index.html> (all versions – select

>> using the dropdown)

>>

>> Sun also offers an automatic download and install of the 1.4 Java

>> plug-in here: <http://java.sun.com/getjava/download.html>

>>

>> For the MS Java VM, you may need to install v.3805 or v.3809 prior

>> to upgrading to v. 3810 if you didn't previous have MS Java v. 3805

>> or 3809 installed.

>>

>> If your OS is Win2000 SP2, SP3 but NOT SP4 then you can download and

>> install the MS Java VM v. 3809 from here:

>>

>

[http://download.windowsupdate.com/msdownload/update/v3-19990518/CabPool/Q810030\\_W2K\\_510A](http://download.windowsupdate.com/msdownload/update/v3-19990518/CabPool/Q810030_W2K_510A)

> 502BA8F9B6F19230BB2BCCE87D5474AC9DCD.exe

>> or here:

>>

>

[http://www.biologylab.awlonline.com/MSJavaVM/Software/en/com\\_microsoft.windows2000/x86wi](http://www.biologylab.awlonline.com/MSJavaVM/Software/en/com_microsoft.windows2000/x86wi)

> n2k/com\_microsoft.Q810030\_W2K\_SP4\_5849/Q810030\_W2K.exe

>>

>> For Win2000 SP4, you'll need to re-install v.3805, from here:

>> <http://www.download.support.safetec.net/msjavx86/msjavx86.exe>

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>> <http://www.mvps.org/inetexplorer/msjavx86.exe>

>>

>> *For all other OS's:*

>>

>> *Download and install the MS Java VM v. 3809 from one of the links*

>> *here: <http://ftp.idilis.ro/windows/sp/jvm98/msjavwu.exe>, or here:*

>> <http://secinfo.huji.ac.il/patches/Win-xp/msjavwu.exe>

>>

>> *Then upgrade to v. 3810:*

>>

>> *For all OS's except Win2kSP4 obtain v. 3810 here:*

>> <http://fileforum.betanews.com/detail.php3?fid=1050022631> ,or here:

>>

>

[http://download.windowsupdate.com/msdownload/update/v3-19990518/cabpool/MSJavWU\\_8073687b](http://download.windowsupdate.com/msdownload/update/v3-19990518/cabpool/MSJavWU_8073687b)

> [82d41db93f4c2a04af2b34d.exe](http://download.windowsupdate.com/msdownload/update/v3-19990518/cabpool/MSJavWU_8073687b)

>>

>> *For Win2k – SP2, SP3 – you can also obtain v. 3810 from Microsoft*

>> *here:*

>>

>

<http://download.microsoft.com/download/5/7/7/577b7277-227d-4163-9b18-423356321682/Q81609>

> [3\\_W2K\\_SP4\\_X86\\_EN.exe](http://download.microsoft.com/download/5/7/7/577b7277-227d-4163-9b18-423356321682/Q81609)

>>

>> *For Win2kSP4, to get 3810 from Microsoft you now have to get Q816093*

>> *from Windows Update Catalog – use the entry for Windows 2000 SP4*

>> *(this seems to be the only Win2k option that has it) and then find*

>> *816093 in the list. You can find directions for using the Windows*

>> *Update Catalog functions here:*

>> <http://support.microsoft.com/default.aspx?scid=kb:EN-US;323166>. (I

>> *am informed by Torgeir Bakken, MVP, that if you rename the*

>> *downloaded file from here:*

>> <http://fileforum.betanews.com/detail.php3?fid=1050022631> to

>> *msjavwu.exe it will then also work for SP4.)*

>>

>> *Both Java VM's can co-exist on your machine quite nicely. Just*

>> *select which one you want to use in Tools/Internet Options/Advanced*

>> *and restart all IE browsers. Here, courtesy of Michel Gallant, MVP*

>> *Security, is a tiny utility which allows you to toggle and view*

>> *status of your current*

>> *Java VM vendor associated with IE:*

>> <http://www.jensign.com/JavaScience/SelectIEJVM/index.html>

>>

>> *A note from Mitch Gallant:*

>>

>> *"One note about the JVM Selector utility: If/when you install a new*

>> *version of Sun J2SE, you need to manually*

>> *select to have Sun JVM as default JVM for IE (in install), or after*

>> *install via the JavaPlugin control panel. This generates the*

>> *necessary win32 registry entries, which must be present for the*

>> *utility to know about JavaPlugin. After that, the utility should*

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>> *work properly."*  
>>  
>> *MSJVM Transition FAQ*  
>> <http://www.microsoft.com/mscorp/java/faq.asp>  
>>  
>> *or.....*  
>>  
>> *1. You might want to refresh your scripting engine:*  
>>  
>> <http://msdn.microsoft.com/library/default.asp?url=/nhp/default.asp?contentid=28001169>  
>> *or*  
>>  
>> <http://msdn.microsoft.com/library/default.asp?url=/downloads/list/webdev.asp>  
>> *Windows Script 5.6 for Windows 2000 and XP*  
>>  
>  
>> <http://www.microsoft.com/downloads/details.aspx?FamilyID=c717d943-7e4b-4622-86eb-95a22b832caa&DisplayLang=en>  
>  
>>  
>> *Sometimes there's a corrupt file in the cache and one must go to*  
>> *Tools | Internet Options and click Delete Files.*  
>>  
>> *2a. Start>Run>Regsvr32 vbscript.dll*  
>>  
>> *2b. Start>Run>Regsvr32 jscript.dll*  
>>  
>> *(WinXP users who have problems with 2a and 2b, see*  
>> [http://www.mvps.org/inetexplorer/answers\\_9.htm](http://www.mvps.org/inetexplorer/answers_9.htm))  
>>  
>> *3. Re-register all DLLs listed in*  
>> <http://support.microsoft.com/?kbid=281679>  
>>  
>> *4. See also Error Message When You Browse the Web: An Error Has*  
>> *Occurred in the Script on This Page*  
>> <http://support.microsoft.com/?kbid=306831>  
>> *Scripting Errors When You View Web Pages in Internet Explorer after*  
>> *Installing Office 2003*  
>> <http://support.microsoft.com/?kbid=822521>  
>>  
>> *5a. IE Tools>Internet Options>Advanced>Browsing>Enable third-party*  
>> *browser extensions (uncheck & reboot).*  
>>  
>> *5b. Find the hijacker that caused 5a to be checked (or if none were*  
>> *checked, check for hijackware anyway):*  
>>  
>> *Dealing with Hijackware*  
>> <http://mvps.org/winhelp2002/unwanted.htm>  
>> <http://aumha.org/a/parasite.htm>  
>> <http://www.mvps.org/inetexplorer/Darnit.htm>  
>>  
>> *JavaScript not working*

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>>

>> <http://www.fjsmjs.com/OE/nolinks.htm>

>> <http://www.mvps.org/sramesh2k/IEFAQ.htm> Tips #21 & 46

>> <http://support.microsoft.com/?kbid=281679>

>> <http://www.mvps.org/inetexplorer/answers2.htm#hyperlinks>

>> [http://www.mvps.org/inetexplorer/answers.htm#new\\_window](http://www.mvps.org/inetexplorer/answers.htm#new_window)

>>

>>

>> *If these steps do not resolve your problem, please post back to this*

>> *thread with the details and any error messages.*

>>

>>

>> *Hope this helps*

>>

>> *Jan :)*

>> *Smiles are meant to be shared,*

>> *that's why they're so contagious.*

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