

Problem with ActiveX PDF Control

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Hi folks:

I'm having a problem with downloading a PDF file from an Internet site. Instead of getting the file I get a download dialog box prompt asking if I want to download or open "Adobe Acrobat Control for ActiveX". Whether I answer open or save I get a message saying that the file cannot be found on the server. I have Acrobat 5 installed on this computer.

Now for the strange issues. I usually do my browsing from a Userid (I'm on WinXP Pro) that is not part of the Administrators group, in an effort to prevent worms or other evil that gets by the virus software from propagating on my machine. I tried browsing the same site from two other Userids on the machine, one with Administrator Group authority and a different one with just User group authority, and it worked correctly on both Userids (i.e. I got the PDF file, not the download dialog box). This told me that the problem had to be some setting in the HKCU registry entries of just the one Userid, or the security settings for IE in that Userid. I reset the security settings for IE to default for the Internet zone, and I uninstalled and re-installed Acrobat 5. However, neither of these things fixed the problem. I can still download the PDF file from the other two userids fine, but continue to get the file download dialog box on my web browsing Userid.

I suppose I could delete the Userid and recreate it from scratch to clear the problem, but before I use that brute force method I was wondering if anyone out there knows which specific registry settings in HKCU I could try to delete to clear the settings. I've already tried removing HKCU\Software\Adobe, and that didn't fix it, so I'm assuming it's a setting somewhere in IE for the activeX controls rather than in the Adobe section.

Suggestions welcome.

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