

Re: Can't reinstall IE6...

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-08/1375.htm>

From: Jim Byrd (jrbyrd_at_spamlessadelphia.net)

Date: 08/06/04

Date: Thu, 5 Aug 2004 19:20:45 -0700

Hi Rob – There is no direct Repair function for IE6 in XP. Here are some alternatives to include re-installing:

1. With XP you need to go to Start|Run and type "sfc /scannow" (without the quotes and notice the space between the c and the /.) Have your XP CD handy and be prepared to go get a cup of coffee – it takes a while. This will do the same thing as Repair IE6 for XP but a lot more, that is find any corrupt system files and replace them. It does not, however, re-register the various software components (except possibly the ones it replaces?) AFAIK.

Be aware that under certain circumstances (Win2k before SP4 – see mskb 814510, <http://support.microsoft.com/default.aspx?scid=kb:EN-US:Q814510>) sfc can erroneously overwrite (restore over) previously installed files from certain "hotfixes" which will then need to be re-installed. To check for this, after running sfc, open a Cmd window and enter "qfecheck /v /l:c:\" (without the quotes). If you don't have qfecheck installed, it can be obtained for XP here:

<http://www.microsoft.com/downloads/release.asp?ReleaseID=35468> and for Win2k, obtain qfecheck here:

<http://www.microsoft.com/downloads/release.asp?ReleaseID=35470>

2. Another alternative that works on Win2k and XP, for just IE6 repair if you don't have IE6 listed in Add-Remove Programs, then in Start|Run then enter

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"rundll32 setupwbv.dll,IE6Maintenance"
```

without the quotes, exactly as shown, and select the appropriate entry.

3. If you find that you need to do a re-install of IE6 then you can consider the following:

- 1) Insert the Windows installation CD in your CD-ROM drive.
- 2) Click Start, and click Run.
- 3) Copy the command prompt below in the Open box, and click OK.

Rundll32.exe setupapi,InstallHinfSection DefaultInstall 132
c:\windows\inf\ie.inf

4) It will display a "File Needed" screen, click "Browse.." and browse to
<CD-ROM drive>\i386, (<CD-ROM drive> is the drive letter of the CD-ROM,
For example, D:).

5) Click Open, click Ok, it should begin reinstalling Internet Explorer

4. Lastly, here is a link to a MSKB article about re-installing IE6/OE6:

How to Reinstall or Repair Internet Explorer and Outlook Express in Windows
XP (Q318378)

<http://support.microsoft.com/?id=kb:en-us:Q318378>

See if that helps.

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Please respond in the same thread.

Regards, Jim Byrd, MS-MVP

In news:077u710eEHA.636@TK2MSFTNGP12.phx.gbl,

Rob Pelletier <rrpellet@hotmail.com> typed:

> Well, as I mentioned, I'm not 100% sure your posting didn't have what
> I needed. However, I have been through a number of relevant docs,
> some of them in your list, and no joy yet. I will examine your list
> more closely tomorrow...

>

> Yes, IE and XP have a relationship unlike any previous version of
> Windows. However, when you get a message saying Internet Explorer
> hasn't passed Logo Testing, you know something is daffy.

>

> By the way, if you have the opportunity to upgrade to XP, I would
> still recommend it. Along with being a bit more complex, it is also
> more stable and makes better use of resources. I had a client with
> a newer PC, still running 98SE. She was complaining about the speed
> of her accounting applications. Someone had installed 512MB of RAM
> in it - with Win98! I upgraded it to XP Pro, and she has been happy
> for a long time now. It runs much faster, since the memory
> management in XP is better equipped to handle the extra RAM.

>

> Anyway, this may just be another of those many Windows issues that
> don't get solved. It really irritates me that it costs so much to
> have them help us to fix something that Microsoft broke -- more than
> the OS costs to buy retail!

>

> Thanks again for your reply!

>

>

> Rob P

>

>

> "LuckyStrike" <LS@smokedamagedfurniture.youcandriveitawaytoday.com>

> wrote in message news:%23d%23kF\$zeEHA.3376@TK2MSFTNGP10.phx.gbl...

>> Wish I could offer more useful spot-on help for you Rob, but it is
>> only something that I can "point to" and not actually say "Do This",
>> as I've not run into the exact problem that you're experiencing. My
>> system is W98se, and XP is a bit more complex and touchy.

>>

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>> Perhaps someone will come along into the thread and assist. Chances
>> are exponentially increased if the reply which is initially supplied
>> is wrong. :-)
>>
>> Best of luck in arriving at a satisfactory solution.
>> --
>>
>> LuckyStrike
>> LS@smokedamagedfurniture.youcandriveitawaytoday.com
>>
>> How to make a good newsgroup post:
>> http://www.dts-1.org/qoodpost.htm
>> -----
>> "Rob Pelletier" wrote:
>>> Well, I don't have the security update they talk about in the first
>>> one, and am unwilling to chance overwriting all my data by doing an
>>> inplace upgrade in the second.
>>>
>>> I tried the sfc /scannow, and it made no difference.
>>>
>>> I had already found the "Tricking Windows into letting..."
>>> document, and it did take me closer, but now am having the Windows
>>> Logo Test failure message. After having spent a considerable amount
>>> of time going through the document on that topic, I wrote to this
>>> group, with the hope that someone had run into this before and
>>> found a non-Microsoft solution. As much as I like working with MS
>>> products, it sure can be frustrating!
>>>
>>> Thanks for your quick and extensive answer - you are obviously
>>> someone who likes to help!
>>>
>>> I'm whipped for today - I will look over your posting in detail
>>> tomorrow, in case I missed something.
>>>
>>> Rob P.
>>>
>>> "LuckyStrike" wrote in
>>> message news:%23y000czeEHA.2044@TK2MSFTNGP10.phx.gbl...
>>>> Rob, start with this:
>>>> "The Software You Are Installing Has Not Passed Windows Logo
>>>> Testing..." Error Message When You Try to Install Internet
>>>> Explorer 6 SP1 http://support.microsoft.com/?kbid=828031
>>> <snip>
>>>>
>>>> LuckyStrike
>>>> LS@smokedamagedfurniture.youcandriveitawaytoday.com
>>>> -----
>>>> "Rob Pelletier" wrote in message
>>>> news:%23ImrNBzeEHA.3532@TK2MSFTNGP09.phx.gbl...
>>>>> I have a new PC with XP Pro SP1a on it. It's only a couple of
>>>>> weeks old, but I am having a display problem with Outlook Web
>>>>> Access (from an Exchange 2003 server).
>>>> <snip>
>>>>>
>>>>> So, I thought that, since my XP Pro SP1a system is fairly new,
>>>>> and has had relatively little messing around done to it so far,
>>>>> it would be as good as any to use to troubleshoot. I thought I
>>>>> might reinstall IE6 SP1 first, to see if maybe that was the
>>>>> problem. Well, that can't be done unless you use a registry hack
>>>>> to fool the install script into thinking IE6 isn't installed,
>>>>> yet, but after that I keep getting a Windows Logo Testing error.
>>>>> They're telling me at that IE6 SP1 hasn't passed Windows Logo
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>>>> Tesing! (Geez!)  
>>>>  
>> <snip>  
>>>>  
>>>> Rob Pelletier
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