

Re: KB867801 Problem

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-08/0538.htm>

From: PA Bear (PABear_at_mvps.org)

Date: 08/02/04

Date: Mon, 2 Aug 2004 16:34:27 -0400

And just how did 867801 affect your laptop for 3 weeks when it was released three (3) days ago, Jeff?

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HTH - Please Reply to This Thread

~Robear Dyer (PA Bear)

MS MVP-Windows (IE/OE), AH-VSOP

AumHa Forums

<http://forum.aumha.org>

What You Should Know About Spyware

<http://www.microsoft.com/mscorp/twc/privacy/spyware.mspx>

Jeff wrote:

> There was a definite problem with this update. I had the same problems
> and despite several messages to this newsgroup was told to look for
> viruses, etc. Now, on its update site, MS acknowledges there was a
> problem and posted a revised update dated August 1. My laptop was out of
> commission for 3 weeks because of this update and XP's restore did not
> solve my problem. I finally got it back to working shape because I have
> image backups made by Acronis True Image 7. When I restored the
> partition from the image backup, all was fine again.

>

> See my previous message subject Microsoft acknowledges problems with
> update.

>

>

> "amber" <amber@discussions.microsoft.com> wrote in message
> news:53CD3ADF-DDB3-444D-88EA-D1BD6C687C57@microsoft.com...

>> Could you tell me how you uninstalled this update?? I installed it and am
> having severe problems, such as cant click hyperlinks (ie does nothing,)
> etc and when I try to uninstall, it is not listed in the add/remove
> programs

>>

>> "gordy" wrote:

>>

>>> Please help..

>>> I have installed the critical update KB867801 for
>>> cumulative security update for Windows internet explorer
>>> 6 (SP1).

>>> Unfortunately since this install whenever I attempt to
>>> click on to an user account the windows system
>>> automatically restarts (i.e. the system crashes, blue
>>> screen when the automatically restart is disabled)

>>>

>>> I have since uninstalled this critical update (in safe
>>> mode) and I can successfully sign into user accounts with

microsoft.public.windows.inetexplorer.ie6.browser: Re: KB867801 Problem

>>> no problem as before. Has anyone else experienced this
>>> problem?
>>>
>>> My internet explorer version is a follows:
>>>
>>> 6.0.2800.1106.xpsp2.030422.1633IS
>>> cipher strenegth: 128 bit
>>> update versions: SP1, Q823353, Q832894, Q831167
>>>
>>> Any help or advice would be very much appreciated.
>>>
>>> Thank you