

Re: Help please Internet Explorer erro

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-07/6205.htm>

From: Debra Haslam (debra.haslam_at_ntlworld.com)

Date: 07/23/04

Date: Fri, 23 Jul 2004 15:41:10 GMT

Hi, and thanks,

I have done as you said, I have latest versions of all you mentioned, plus I downloaded CWshredder.exe, plus Highjack, I ran them all and found nothing? Another development now is if I open Windows Explorer and click on the explorer icon at the bottom of the left pane, I can get my home page,

plus if I type a burl in the address bar it opens that site?

I could even open Windows Update site! I have all updates available.

The big problem is, I cannot open links off the sites I open, I still get the error report, also if I try to open the links from messages within outlook Express the error message crops up, but when I close it the program freezes, I have to do a ctrl-alt-del to close it down,

and when it closes it also closes a couple of my task bar icons near the clock?

As I said before the explorer icons on the desk top,

or the quick launch bar do not work at all.

I hope I have explained everything ok.

regards

azy

"H Leboeuf" <NoAddress@generation.invalid> wrote in message news:10g2638grfs93c@corp.supernews.com...

> *Make sure you have the latest version of AdAware and Spybot.*

>

> *Get also CWShredder.exe for all CoolWebSite infection.*

>

> *Try this: Tools > Internet Options > Advanced > Browsing*

> *Uncheck the Enable 3rd party browser extensions*

>

> *If this clears your problem then find out who the culprit(s) is/are with these tools.*

>

> *Let AD-Aware Scan your system for advertising Spyware*

> <http://www.lavasoftusa.com>

>

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- > *If you use a HOSTS file, beware of this new issue.*
- > *Ad-Aware has decided to include a new detection when scanning the HOSTS*
- > *file. This now creates a "Bad hosts file entry" in the log file generated*
- > *at*
- > *the end of a scan. The best thing to do is to place a check in each entry,*
- > *right-click and select: "Add selection to ignorelist". Otherwise if you*
- > *let*
- > *AWW "fix" these items it will trash the HOSTS file! Even if you have it*
- > *"locked" by [example] SpywareBlaster or Winpatrol. It does not return the*
- > *attributes and renames the HOSTS file incorrectly to hosts.*
- >
- > *and:*
- >
- > *SpyBot-S&D*
- > <http://security.kolla.de/>
- >
- > *p.s Reset the 3rd party browser setting.*
- >
- > *More: This may be caused by a third-party program (adware, spyware,*
- > *parasite).*
- > *Get AdAware and SpyBot and run them both. Keep them up to date.*
- > *Dealing with Unwanted Spyware, Parasites, Toolbars and Search Engines*
- > <http://mvps.org/winhelp2002/unwanted.htm>
- >
- > *Additional link:*
- > <http://aumha.org/a/quickfix.htm>
- >
- > *You may need this removal tool.*
- > *More: Complete list by variant with up-to-date information.*
- > <http://www.spywareinfo.com/~merijn/cwschronicles.html>
- > *More: Removal tool:*
- > <http://www.spywareinfo.com/~merijn/files/CWShredder.exe>
- >
- > *CWShredder – Tutorial*
- > <http://www.bleepingcomputer.com/forums/index.php?showtutorial=47>
- >
- > **IMPORTANT:**
- > *Before trying to remove spyware, download a copy of LSPFIX from*
- > *the URL below – some malware may kill your internet connection when it is*
- > *removed, this program will enable you to regain your connection.*
- > <http://www.cexx.org/lspfix.htm>
- > <http://www.spychecker.com/program/winsockxpfix.html> (if your OS is Win2k
- > *or*
- > *XP)*
- >
- >
- > *Important: "So how did I get infected in the first place?"*
- > <http://forums.net-integration.net/index.php?showtopic=3051>
- > --
- > *Check this also.*
- > *It may be a HOSTS file problem.*

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- > Look for a file named HOSTS (no extension, could be hidden) rename it
- > OLDHOSTS.
- >
- > If all fails, then get help from this forum.
- >
- > Go to <http://www.spywareinfo.com/~merijn/files/hijackthis.zip>
- > Download "Hijack This!" [freeware] Latest version is 1.98.
- >
- > Unzip the Download file in a NEW FOLDER that you can create before you start
- > the download.
- > DO NOT install in your Desktop folder.
- > DO NOT use any of the TEMP folders that are presently in your computer.
- > Double-click "HijackThis.exe" and Press "Scan".
- >
- > When the scan is finished, the "Scan" button will change into a "Save Log" button.
- > Click: "Save Log" (generates "hijackthis.log")
- >
- > Next, HijackThis | Config [button] | Misc Tools [button]
- > Click: Generate StartupList log [button] (generates "startuplist.txt")
- >
- > Next, go to the below location:
- > <http://forums.spywareinfo.com/>
- >
- > Sign in, then copy/paste your HijackThis .log file in your message.
- >
- > HijackThis Quick Start Help
- > <http://www.tomcoyote.org/hjt/>
- >
- > The Tutorial if you want to know more about the results or the .log file.
- > <http://www.merijn.org/htlogtutorial.html>
- >
- >
- > Henri Leboeuf
- > Web page: <http://www.colba.net/~hlebo49/index.htm>
- > ===
- > "Debra Haslam" <debra.haslam@ntlworld.com> wrote in message
- > news:r8RLc.306\$V75.269@newsfe4-gui.ntli.net...
- > > sorry,
- > > could any one help please.
- > >
- > > A couple of days ago when opening a presumably legit
- > > site, ie; 'a pleasureland fun fair park in England' just to check prices,
- > > the window flickered a little, then I received the error,
- > > 'Microsoft Internet Explorer has encountered a problem' etc;
- > > usually when this happens I just click ,send error report or do not send,
- > > lose the window I was on and then carry on,
- > > (I can connect to the net for example, OE, NAV updates etc;)

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> > *but this time no matter what I try to open, (web page or link),*
> > *I get the same error message!*
> > *I have tried to repair via the add/remove box, but get the message*
> > *cannot repair, (details are: 5.0.0.3715 of file SCRRUN.DLL exists,*
> > *but the version needs to be greater than 5.1.0.5010??*
> > *run setup again, this is were bigger problems start.*
> > *I run setup from programs>Internet Explorer, and I get the*
> > *message, 'cannot uninstall Internet Explorer 6.*
> > *Either the uninstall information is missing or the information has been*
> > *corrupt'.*
> > *I have tried to re-install from the Windows Update Files folder*
> > *in the windows directory, a custom re-install of just the browser,*
> > *in the add/remove box, but nothing works.*
> > *I have W98SE, and have checked everything with Add-Aware,*
> > *Spy-bot, Pest-Patrol has seen nothing and a full system scan with NAV*
> > *2004?*
> > *(All up to date)*
> > *I can open my home page from windows explorer, but that is all.*
> >
> > *Sorry for being so long winded, but I wanted to give as much info as*
> > *possible.*
> > *If you could help I would be very grateful.*
> > *Kind regards*
> > *azy*
> >
> > *"H Leboeuf" <NoAddress@generation.invalid> wrote in message*
> > *news:10fyf4u51am68aa@corp.supernews.com...*
> > > *Sorry but I cannot see or remember your previous post.*
> > >
> > > *Explain again your problem and post.*
> > > *I do not mind trying to solve your problem but I'm not the only one*
> > > *qualified to help.*
> > > *So please post to the general audience. You may be an answered sooner*
as
> > *I*
> > > *do not spend much time here.*
> > >
> > > *Good luck.*
> > >
> > >
> > > ---
> > >
> > > *Henri Leboeuf*
> > > *Web page: <http://www.colba.net/~hlebo49/index.htm>*
> > > ===
> > >
> > >
> > > *"Debra.Haslam" <debra.haslamnottheir@ntlworld.com> wrote in message*
> > > *news:uUvUDvybEHA.996@TK2MSFTNGP12.phx.gbl...*
> > *Could you please help with my problem,*
> > *Regards*

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