

Can not connect to Internet sites

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anonymous_at_discussions.microsoft.com

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>-----Original Message-----

>I have a Win XP SP1 machine at home, and now I can not go to any website. I

>connect using dial up modem or cable modem, and it says I am connected, but

>when I go to IE and type in any website

(www.microsoft.com, www.yahoo.com,

>www.google.com), it keeps saying "Page can not be found", and at the top it

>says "Could not find server". I used to be able to go to any website before.

>I already uninstall McAfee firewall and disable the VirusScan on this

>machine.

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>This problem seems to start happening after we installed Windows XP Hotfix

>(SP2) Q815485. I tried to uninstall the Hotfix, but I could not find it in

>the list of programs in Control Panel – Add or Remove Programs.

>Another information: we used to have XP Home edition, then we upgraded to XP

>Professional. After that, we could not even start the Remote Access

>Connection Manager, so we reinstall XP SP1, and that enable us to start the

>Remote Access Connection Manager again.

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>How can I fix this problem ? Thank you so much.

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Try going to the Control Panel -> Network Connections and find your network connection...it is most likely Local Area Connection. Right click on it and select Properties. Scroll down and select Internet Protocol

microsoft.public.windows.inetexplorer.ie6.browser: Can not connect to Internet sites

(TCP/IP), click on the Properties button. Under the General tab, make sure both selections for "Obtain an IP address" and "Obtain DNS server" are set for "automatic".

If there are ip addresses listed and being used, they may be incorrect and can not find the path to the server.

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