

Re: Email links won't connect to IE

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-06/5346.htm>

From: LuckyStrike (*LS_at_smokedamagedfurniture.youcandriveitawaytoday.com*)

Date: 06/19/04

Date: Sat, 19 Jun 2004 15:41:21 -0600

Debbie -

Presuming that Outlook Express is your mail client, I offer the following:

Links In Outlook Express mail and news don't work.

If you click on links in OE mail and news and they do not work, it's because Outlook Express is not your default mail and news program and IE is not your default browser. Do this:

1--In Outlook Express, go to Tools | Options and make sure that "Make Outlook Express my default mail program" and

"Make Outlook Express my default news reader are checked.

2--In IE, go to View | Internet Options | Programs and select OE for mail and news.

Also, be sure "Internet Explorer should check to see whether it is the default browser" is checked.

If the problem persists, see:

OLEXP: "Send To" and E-mail Links Do Not Work Using Outlook Express as Default

<http://support.microsoft.com/?kbid=306098>

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\*REMEMBER and HEED THIS\* - IF you don't know what you are doing in the Windows System Registry, you may quite likely render your PC inoperable. Do not mess with it if you are at a loss. Seek on-hand help by a friend or other who DOES know what the Registry is about.

(but you probably won't be able to use these links till you fix it. You must therefore copy and paste them into your browser address window. ) :-|

256986 Description of the Microsoft Windows Registry

<http://support.microsoft.com/default.aspx?scid=kb:EN-US:256986>

HOW TO: Backup, Edit, and Restore the Registry in Windows 95, Windows 98, and Windows Me

Microsoft Knowledge Base Article - 322754

<http://support.microsoft.com/default.aspx?kbid=322754>

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OLEXP: "Send To" and E-mail Links Do Not Work Using Outlook Express as Default

The info is as below: IMPORTANT: This article contains information about modifying the registry. Before you modify the registry, make sure to back it up and make sure that you understand how to restore the registry if a problem occurs. For information about how to back up, restore, and edit the registry, click the following article number to view the article in the Microsoft Knowledge Base:

256986 Description of the Microsoft Windows Registry

<http://support.microsoft.com/default.aspx?scid=kb;EN-US;256986>

SYMPTOMS

When you attempt to use Outlook Express to send mail from a hyperlink, to send mail by using the "Send To" feature of another program, or to send mail by using the "New Message" feature in Microsoft Internet Explorer, Outlook Express may not be used to send the message.

CAUSE

This issue can occur if:

Outlook Express is not registered as your default e-mail program.

An entry for the default mail client is missing in the Microsoft Windows registry.

RESOLUTION

To resolve this issue, register Outlook Express as the default e-mail program. If this does not resolve the issue, or if Outlook Express is already registered as the default e-mail program, edit the Windows registry to correct the default mail client string values.

MORE INFORMATION

Register Outlook Express as the Default E-mail Program

To register Outlook Express as the default mail program on your computer, use one of the following methods:

In Outlook Express:

In Outlook Express, click Tools, and then click Options.

On the General tab, the Default Messaging Programs section states Outlook Express is NOT the default mail handler; click Make Default, and then click OK.

Try to send mail from a link or another program.

In Internet Options:

Click Start, point to Settings, and then click Control Panel.

Double-click the Internet Options icon, and then click the Programs tab.

Under Internet Programs, click the E-mail list, and then click Outlook Express.

Click Apply, and then click OK.

Try to send mail from a link or another program.

>From the Run line (if the Outlook Express and Internet Options methods do not register Outlook Express as the default e-mail program, use this method):

Click Start.

Click Run.

Type the following line, including the quotation marks, where drive is the letter of the drive in which Outlook Express is installed, and then click OK:

```
"drive:\program files\outlook express\msimn.exe" /reg
```

Edit the Windows Registry

If you can register Outlook Express as the default mail handler, but you still cannot send mail from mail links or other programs by using Outlook Express, you need to add a data string to the default mail client key in the registry.

WARNING: If you use Registry Editor incorrectly, you may cause serious problems that may require you to reinstall your operating system. Microsoft cannot guarantee that you can solve problems that result from using Registry Editor incorrectly. Use Registry Editor at your own risk.

To add the data string to the default mail client key:

Start Registry Editor; click Start, click Run, and then type regedit.

Locate the following key in the registry:

```
HKEY_LOCAL_MACHINE\SOFTWARE\Clients\Mail\Outlook Express
```

In the left pane, click Outlook Express. Two values should be displayed in the right pane: one is Default, which has a value of Outlook Express, and the other is DLLPath, which contains the path to Msoe.dll on your computer. If the DLLPath value is not present, click Edit, point to New, and then click String Value.

New Value #1 is displayed, with the text selected. Type DllPath, and then press the ENTER key.

Double-click the new DLLPath value to open it. In the Value Data box, type the path to the Msoe.dll file on your computer, for example:

```
drive:\PROGRAM FILES\OUTLOOK EXPRESS\MSOE.DLL
```

Click OK, and then quit Registry Editor.

Try to send mail from a link or another program.

It applies to the following systems:

The information in this article applies to:

Microsoft Outlook Express 5.01 for Windows NT 4.0 SP 1

Microsoft Outlook Express 5.0 for Windows NT 4.0

Microsoft Outlook Express 4.01 for Windows NT 4.0 SP 1

Microsoft Outlook Express 4.01 for Windows NT 4.0 SP 2

Microsoft Outlook Express 4.0 for Windows NT 4.0

Microsoft Outlook Express 5.5 for Windows Millennium Edition SP 1

Microsoft Outlook Express 5.01 for Windows Millennium Edition SP 1

Microsoft Outlook Express 5.01 for Windows Millennium Edition SP 2

Microsoft Outlook Express 5.0 for Windows Millennium Edition

Microsoft Outlook Express 5.5 for Windows 98 SP 1

Microsoft Outlook Express 5.01 for Windows 98 SP 1

Microsoft Outlook Express 5.01 for Windows 98 SP 2

Microsoft Outlook Express 5.0 for Windows 98

Microsoft Outlook Express 4.01 for Windows 98 SP 1

microsoft.public.windows.inetexplorer.ie6.browser: Re: Email links won't connect to IE

Microsoft Outlook Express 4.01 for Windows 98 SP 2
Microsoft Outlook Express 5.5 for Windows 95 SP 1
Microsoft Outlook Express 5.01 for Windows 95 SP 1
Microsoft Outlook Express 5.01 for Windows 95 SP 2
Microsoft Outlook Express 5.0 for Windows 95
Microsoft Outlook Express 4.01 for Windows 95 SP 1
Microsoft Outlook Express 4.01 for Windows 95 SP 2
Microsoft Outlook Express 4.0 for Windows 95
Microsoft Outlook Express 5.5 for Windows 2000 SP 1
Microsoft Outlook Express 5.01 for Windows 2000 SP 2
Microsoft Outlook Express 6.0 for Windows XP
Microsoft Outlook Express 6.0 for Windows 2000
Microsoft Outlook Express 6.0 for Windows NT 4.0
Microsoft Outlook Express 6.0 for Windows Millennium Edition
Microsoft Outlook Express 6.0 for Windows 98

In the future try to make a good post. Explain details: System (Windows 98, XP, or whatever), product or program that is in use (Outlook express, Outlook, IE6, IE5.5, whatever) And actually this post would have probably been best directed to the respective e-mail program newsgroup, but if you posted here, it is assumed that you are using IE6.

How to make a good post

<http://home.satx.rr.com/badour/html/post.html>

<http://www.dts-l.org/goodpost.htm>

HTH -

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LuckyStrike

LS@smokedamagedfurniture.youcandriveitawaytoday.com

"Debbie" <Debbie@discussions.microsoft.com> wrote in message

news:9375E9D5-C7C1-46CF-A8D3-A1FD8B2EFFF4@microsoft.com...

> Help! Whenever I get an email and I click on a link that it has, it just sits there. It won't link to Internet Explorer. How can I fix it?