

## Re: Application Error

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-06/4544.htm>

---

**From:** tammyb (*anonymous\_at\_discussions.microsoft.com*)

**Date:** 06/17/04

Date: Wed, 16 Jun 2004 20:11:51 -0700

I have Spybot and Ad-aware both of which I update frequently and before every scan. I have run both these programs now (tracking cookies found by each program) and still have same problems.

After spyware or malware is removed from your system, do the things that they have corrupted become magically fixed or what? I don't understand this part of the process— so I removed them from my system— how does this fix the damage they have caused? Or do I have to fix it myself?

So what is my next step? Do you suggest I try any other programs besides Spybot and Ad-aware?

Again, thanks in advance for your help and time! :)

>-----Original Message-----

>Hi tammyb :-)

>

>It is likely you have parasites, spyware, adware, malware, or hijackware on

>your system causing the problem, which your antivirus will not detect, as it

>does not have the same definitions. Download and install, then you \*MUST\*

>update the programs prior to running to be sure they have the latest

>definitions, then run the programs below. They are free and very effective.

>Be sure to run both SpyBot and Adaware, as what one does not detect the

>other may. It is important that you follow all directions carefully:

>

>You can go to the links below to check your system for parasites

><http://aumha.org/a/noads.htm>

><http://inetexplorer.mvps.org/parasite.htm>

>

>*IMPORTANT:*

>*Before trying to remove spyware, download a copy of LSPFIX from*

>*the URL below – some malware may kill your internet connection when it is*

>*removed, this program will enable you to regain your connection.*

>*<http://www.cexx.org/lspfix.htm>*

>

>*It is important that you run the programs in the order that they are listed*

>*here. The first three programs will clear your machine of all other items so*

>*that you can have a clear HiJackThis Log for the experts to read and analyze*

>*for you.*

>

>*(NOTE: If you can not download these programs from the Internet, if your PC*

>*has CD read capabilities, go to another computer with CD-ROM burning*

>*capabilities. Create a folder on the hard drive of the other computer called*

>*HOLD, download the programs to that folder, then burn that folder to a CD.*

>*Copy the HOLD folder to your HD and then install the programs from there*

>*and run them. After you have IE access again, update all programs where*

>*possible to get the latest definitions and run them again to be sure there*

>*are no lingering items on the system.*

>

>*CWShredder: Free*

>*<http://tinyurl.com/219kl>*

>*or*

>*<http://www.majorgeeks.com/download4086.html>*

>

>*SpyBot Search & Destroy: Free*

>*<http://download.com.com/3000-8022-10289035.html?tag=lst-0-2>*

>*or*

>*<http://majorgeeks.com/download2471.html>*

>

>*AdAware: Free*

>*<http://www.lavasoftusa.com/support/download/>*

>*or*

>*<http://www.majorgeeks.com/downloads31.html>*

>

>*(If needed: AdAware Manual updates only):*

>*Scroll down to Updates Available –*

><http://lavasoft.element5.com/support/download>  
>  
>  
>*HiJackThis: – Free*  
>  
>*Go to*  
><http://computerops.biz/downloads-cat-14.html> ,  
>*or*  
><http://tinyurl.com/2oce8>  
>*and download HiJackThis. Unzip to a folder other than*  
>*your Desktop or the*  
>*Temp folder, doubleclick HiJackThis.exe, and hit "Scan".*  
>  
>*When the scan is finished, the "Scan" button will change*  
>*into a "Save Log"*  
>*button. Press that, save the log some place you remember*  
>*where it is.*  
>*Most of what it lists will be harmless or even required,*  
>*so DO NOT fix*  
>*anything yet.*  
>  
>*Open a the copy of your log in NotePad and made a copy.*  
>*Then you can go here*  
>*to post you log:*  
><http://forum.aumha.org/>  
>  
>*Go to the HiJackThis section on the forum list and click*  
>*to open. You can*  
>*post as a guest. It's also a good site to keep for*  
>*reference. The experts*  
>*there will analyze the log and report back the results.*  
>*Please allow at*  
>*least a few hours or a days time for a response.*  
>  
>*Remember, you must return to the HJT site to get your*  
>*answer. It is a good*  
>*idea to click the "Notify" box so that you will get an*  
>*electronic*  
>*notification by e-mail to let you know when a response*  
>*has been posted.*  
>*But, you must still return to the site of your answer*  
>  
>*Help with Hijackware & Scumware Information:*  
>  
>*HijackThis Quick Start Help*  
><http://www.tomcoyote.org/hjt/>  
>  
>*The Tutorial if you want to know more about the results*  
>*or the .log file.*  
><http://www.merijn.org/htlogtutorial.html>  
>*also*

><http://aumha.org/a/parasite.htm>  
><http://aumha.org/a/quickfix.htm>  
><http://mvps.org/winhelp2002/unwanted.htm>  
>  
>Here is information on how to help protect your system:  
>  
>Practice Safe Hex  
><http://www.claymania.com/safe-hex.html>  
>  
>This program helps control parasites, spyware, adware,  
and malware that may  
>get on your system:  
>  
>SpywareBlaster: Free  
><http://www.javacoolsoftware.com/spywareblaster.html>  
>  
>Hope this helps.  
>  
>Jan :)  
>  
>  
>  
>  
>