

## Re: IE 6 not supported

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-03/3743.htm>

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**Date:** 03/09/04

Date: Tue, 9 Mar 2004 13:18:20 -0500

Several of these are known to cause problems:

1) Zone Alarm Pro [Private Header Info – enabled?]

Reset "Ad Blocking" and "Cookie Control" to "medium"

"Mobile Code Control" = Off

2) Symantec (ISS\NIS)[Enable Browser Privacy – enabled]

Active Content – "Allow All Script To Execute"

Problem: some sites cannot detect the 128 bit encryption

Solution: Completely remove and reinstall NIS.

3) Any "ad blocking" software that blocks "http\_referer"  
or contains entries that are blocking access to the desired site.

4) HOSTS file that contains entries that are blocking access to the desired  
site.

5) Cookie blocking software that are blocking "required" Cookies.

6) Pop-up blockers that are stripping header\url info.

7) WebWasher Standard Filter/URL Filter

8) Make sure the following entry is not corrupt:

[HKEY\_CURRENT\_USER\Software\Microsoft\Windows\CurrentVersion\Internet  
Settings]

"User Agent"="Mozilla/4.0 (compatible; MSIE 6.0; Win32)"

Note: "Win32" = Windows 98\ME

Other versions = (compatible; MSIE 6.0; Windows NT 5.0;)

(–MVP Mike Burgess)

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HTH - Please Reply to This Thread

~Robear Dyer (PA Bear)

MS MVP-Windows (IE/OE), AH-VSOP

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<http://forum.mvps.org/>

Protect Your PC

Re: IE 6 not supported

microsoft.public.windows.inetexplorer.ie6.browser: Re: IE 6 not supported

<http://www.microsoft.com/security/protect>

Dave A. wrote:

> Frank Saunders can you help? I have IE 6 svc pack 1.  
> When attempting to get updates from MS web sites I am  
> warned that my browser is not supported. Trying to  
> download a new IE 6 from MS, instead of going to the IE 6  
> site I receive an error message. (msxml3.dll error  
> 80072f76 header not found library/toolbox/3.0 VB.ASP, line  
> 34) I am not able to access the IE 6 download page from  
> without or from within MS websites. Every attempt results  
> in the same error message.  
> I do not know what supported means. I do not know why  
> mine isn't supported. I can't find a way to access a  
> download or repair for a supported browser. I thought I  
> had it once but it appears that there are two different  
> downloads at the website. It will only download the first  
> small download and gives no way to access the other very  
> large download listed behind the first one.  
> Not having a supported browser seems to block me from an  
> increasing number of sites. I now can not function in  
> some MS sites that I used to be able to including the one  
> above with two downloads. I have spent days trying to  
> locate or access something that would help, but every  
> attempt dead ends before finding a solution.  
> How can I get this browser supported or download one that  
> is supported?