

## internet explorer error

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-03/3382.htm>

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**From:** eric (*anonymous\_at\_discussions.microsoft.com*)

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Date: Mon, 8 Mar 2004 12:57:05 -0800

i have gone through the same things and it is frustrating. No one seems to have the answer. if i do get a solution i will post it. my computer manufacturer sends me to look at microsoft sites(which is tough without the internet)and always has the disclaimer that they are not responsible for anything that happens. my Product id is an "oem" one so i cannot go to Microsoft without paying. no one seems to know how to just install the internet explorer. if it is not possible, then at least tell me that. they suggested uninstalling windows xp and reinstalling xp which will make me lose files (which i do not want) i am very frustrated and ready to just give up and download a different browser like netscape since that can be installed by itself. sorry to vent, but i feel like i am out on a limb here with no help in sight and worse no one seems to care.

eric

>-----Original Message-----

>I am experiencing the same problem. I start Internet Explorer and goes immediately into "Microsoft Internet Explorer has encountered a problem and needs to close.

We

>are sorry for the inconvenience." Then it asks if I want

>to send a report and restart. I have sent the report, but

>no luck. When it re-starts it cycles back to the same pop-

>up window.

>

>Things I have tried that did not work:

>1) Repair (through add/remove programs)

>2) Re-install IE 6 SP 1

>3) Clean-Boot

>4) Setting all IE options I can find to the default

>5) Deleted all the cookies.

>  
>*Any help would be appreciated.*  
>  
>*Sincerely,*  
>  
>*Harold*  
>>-----*Original Message*-----  
>>*i have never had any problem with my internet explorer*  
>>*until last weekend. it stopped working and i get a*  
>>*message that there is an error and it kicks me out. i*  
>>*looked at the error log and the iexplorer.exe seems to*  
be  
>>*the source of the problem. after going round and round*  
>>*with different technical help resources. no one can*  
tell  
>>*me a way to uninstall iexplorer.exe and re-install it*  
>>*without basically reinstalling my entire system – which*  
i  
>>*really want to avoid. i am very frustrated. i am ready*  
>>*to go to a different browser because at least it will*  
be  
>>*a simple install. please help!*  
>>  
>>*eric*  
>>.  
>>  
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