

error reporting

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i havn't been able to use i.e. for about 2 weeks now. every time i try to start it i get the message that i.e. has encountered a problem and needs to close. i have searched your data base for help but i cannot find these errors listed...app name: 8iexplore.exe. appver: 6.0.2800.1106 mod name: winshow.dll. mod ver. 1.0.0.1 offset. 00002783 & mod name: ntdll.dll mod ver. 5.1 2600.1217 offset 0003381b. how do i fix these so i can use i.e.?-i also do not have the check box for restart microsoft internet explorer on the error page..please help