

Re: Persistant URL problem

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-02/2016.htm>

From: *Vanguard* (no-email_at_bogus-domain.nix)

Date: 02/05/04

Date: Thu, 5 Feb 2004 14:22:46 -0600

"nightripper" said in news:a33401c3ec0d\$d6870a10\$a101280a@phx.gbl:

- > *I can't get one URL to load. Everyone else can. It's the*
- > *address to manage my website. The webhost has no answers.*
- > *I even downloaded a new browser called "iRider" to see if*
- > *it could open it but it could not. The URL (everyone will*
- > *have no problem with it) is <http://www.finitesite.com>.*
- > *My OS is WinXP 2003 Pro, 4 user accounts. All adware &*
- > *spyware has been removed. If it sounds like a problem*
- > *with my OS, please inform & redirect. Thank you.*

What error message do you get in the browser? Cannot find site? Site doesn't respond? Timeout?

I can connect to your web site using Lynx, a text-only safe web browser to avoid getting nailed by spammers and scum that try to direct you to their nasty web sites. Can you do a traceroute from your computer to your web site? From me, the traceroute shows:

>tracert www.finitesite.com

Tracing route to www.finitesite.com [66.92.89.178]
over a maximum of 30 hops:

```
1
2
3
4 9 ms 9 ms 7 ms 24.31.2.107
5 20 ms 19 ms 19 ms 12.126.248.33
6 22 ms 21 ms 21 ms tbr1-p012701.cgcil.ip.att.net [12.122.2.222]
7 41 ms 42 ms 41 ms tbr1-cl1.n54ny.ip.att.net [12.122.10.1]
8 40 ms 40 ms 39 ms gbr2-p10.n54ny.ip.att.net [12.122.11.6]
9 42 ms 40 ms 40 ms gar1-p370.n54ny.ip.att.net [12.123.1.133]
10 41 ms 40 ms 39 ms 12.125.51.74
11 37 ms 35 ms 37 ms border27.ge4-1-bbnet2.nyc.pnap.net
[209.191.128.160]
12 * * * Request timed out.
```

13 * * * Request timed out.
14 * * * Request timed out.
... and more timeouts

The first few hops are blanked out since you really don't need to know that portion of my path. You only need to do a traceroute and see where our paths diverge (as you start from the server and head back up the traceroute) in order to see what hosts are common between us and where the routes change. That might indicate that host you go through has a problem whereas other users are going through a different route and through a different frontend host that is working.

Once I hit the border27 host, it won't let me drill any farther down the path (i.e., it blocks the UDP packets for tracing). That isn't necessarily bad. Many sites will let you drill to their external host but not let you look inside. However, if it is an ISP and the target site is not on their domain but somewhere after it through a route that goes through them then they are interfering with the traceroute and make impossible the tracing to any site that goes through a route through them. Once I hit 209.191.128.160 (border27), which is allocated to Internap Network Services (pnap.net, which might be in Atlanta, GA) according to ARIN's WhoIs, my traceroute goes dead. Your web site of www.finitesite.com has an IP address of 66.92.89.178, so at first glance it would appear that your web site is not hosted at pnap.net. An ARIN WhoIs lookup on 66.92.89.178 shows it is owned by Speakeasy Network in Seattle, WA. So I cannot get to your website since I cannot get past pnap.net.

I then tried a traceroute through www.samspace.org using its traceroute tool to see if I could get a different route from there that didn't go through pnap.net. Below is that traceroute:

```
3 67.30.130.65 17.120 ms DNS error [AS3356] Level 3 Communications
North America
4 209.244.27.161 3.207 ms so-4-0-0.mpls2.Tustin1.Level3.net [AS3356]
Level 3 Communications North America
5 209.247.8.113 9.947 ms so-6-2-0.bbr2.LosAngeles1.Level3.net
[AS3356] Level 3 Communications North America
6 209.247.10.202 7.842 ms so-9-0.core1.LosAngeles1.Level3.net
[AS3356] Level 3 Communications North America
7 129.250.9.33 9.932 ms p16-1-1-3.r21.lsanca01.us.bb.verio.net
[AS2914] Verio
8 129.250.2.187 10.738 ms p16-1-1-0.r21.snjsca04.us.bb.verio.net
[AS2914] Verio
9 129.250.5.2 19.974 ms p64-0-0-0.r20.mlpsca01.us.bb.verio.net
[AS2914] Verio
10 129.250.5.113 80.000 ms p16-1-1-1.r20.nycmny01.us.bb.verio.net
[AS2914] Verio
11 129.250.26.8 80.098 ms ge-0-0-0.a04.nycmny01.us.ra.verio.net
[AS2914] Verio
12 129.250.126.122 80.176 ms p16-3-0-0.a05.nycmny03.us.ra.verio.net
[AS2914] Verio
```

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13 129.250.126.196 80.332 ms ge-1-2.a03.nycmny03.us.ra.verio.net
[AS2914] Verio
14 165.254.17.246 76.521 ms ge-3-4.a03.nycmny03.us.ce.verio.net
[AS2914] Verio
15 209.191.128.160 80.525 ms border27.ge4-1-bbnet2.nyc.pnap.net (DNS
error) [AS10910] Unknown
16 66.151.122.242 76.233 ms speakeasy-45.border27.nyc.pnap.net (DNS
error) [AS10910] Unknown
17 *

That one made it past the border27 host and got to speakeasy-45 host but that's also on the pnap.net, so maybe SpeakEasy is an affiliate or subsidiary of Internap. I could get to www.finitesite.com using SamSpade's safe web browser (shows everything as text only).

So I can connect from my domain and from samspade.org using different routes but both merge at the border27 host. Where does your traceroute diverge?

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*** Post replies to newsgroup. E-mail is not accepted.***
