

## Problem with Passwords

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-02/0469.htm>

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Please Help !! Non-techie type, moderate-low technical knowledge level, Windows XP op system. I go to [www.rikemmett.com](http://www.rikemmett.com) like I have forever. I go to the Members Only section, as always. It takes me to a sign in window where I give my user id and password, which I have done for 2 years. The password is now not accepted. After 3 tries, I get an error page that says:

"This server could not verify that you are authorized to access the document requested. Either you supplied the wrong credentials (e.g., bad password), or your browser doesn't understand how to supply the credentials required.

Additionally, a 404 Not Found error was encountered while trying to use an ErrorDocument to handle the request."

I can, however, access the section with the login and password from work, so I know the login and password are still active, and I can get into Hotmail still without any problem.

This started right after XP prompted me to erase "unused program files". After I ok'd about ten of them (that I didn't recognize), I thought maybe it wasn't such a good idea to keep going.

Can anyone maybe suggest if the erased files is the problem? How can I tell what I erased and shouldn't have? Most importantly, how do I download what I have to ???

Thanks for all of your help !! Mark

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Apache/1.3.26 Server at [www.rikemmett.com](http://www.rikemmett.com) Port 80."

It does let me in, however, from my work computer so I know it is not the login itself.