

Re: Calling Jim Byrd – Java Problem – Help!

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.inetexplorer.ie6.browser/2004-02/0244.htm>

From: Mike Elgin (jmelgin_at_houston.rr.com)

Date: 02/01/04

Date: Sun, 01 Feb 2004 15:42:43 GMT

Thanks for the link. Unfortunately, I couldn't make any headway. Java works absolutely fine for "mike" but acts as if it isn't even installed for "nancy". I've tried installing from nancy's account – but that just results in it working again for mike but not for nancy.

I had another idea last night – I created a new account to see if it would pick up the appropriate settings but this didn't work. Acts the same as nancy's account. So, it seems that mike is the only user able to use JRE. I'm baffled!

"H Leboeuf" <NoAddress@generation.invalid> wrote in message news:101q1gkeb3ckob4@corp.supernews.com...

> *While you are waiting for Jim, check this out.*

>

> *How to Troubleshoot Java Problems in Internet Explorer*

> *This article describes how to troubleshoot problems with Java. The following*

> *topics are discussed:*

> *Determining the scope of the Java problem. Java problems on one OR ALL Web sites.*

> <http://support.microsoft.com/?kbid=168806> (i. e. 4, 5, 6.

> [W95/98/se/ME/NT4/2000/XP 5/12/2003](#))

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>

> *Henri Leboeuf*

> *Web page: <http://www.generation.net/~hleboeuf/index.htm>*

>

>

> *"Mike Elgin" <jmelgin@houston.rr.com> wrote in message*

> *news:Ji0Tb.10423\$2J1.3681@fe1.texas.rr.com...*

>> *Jim – I've studied your posts on resolving Java install problems but can't*

>> *seem to lick this one. Any suggestions?*

>>

>> *I am running WinXP Pro with the latest updates from Microsoft. I have*

>> *installed JRE 1.4.2_03 with no apparent installation problems. But here's*

> > *what is happening...*
> >
> > *First, there are two users of the system – Mike and Nancy – both with
> > administrator rights. Mike appears to have no problems, and when
runnig
> > a
> > query from the command prompt, gets the following reply:*
> >
> > *c:\>java -version
> > java version "1.4.2_03"
> > Java(TM) 2 Runtime Environment, Standard Edition <buil 1.4.2_03-b02>
> > Java HotSpot(TM) Client VM <build 1.4.2_03-b02, mixed mode>*
> >
> > *However, Nancy cannot seem to get Java to work at all. The web sites
you
> > suggested to test for proper operation give a message of "Java Plug-in
> > 1.4.2_03 is not installed properly". When I run the same query from the
> > command prompt, I get:*
> >
> > *Error opening registry key 'Software\JavaSoft\Java Runtime Environment'
> > Error: could not find java.dll
> > Error: could not find Java 2 Runtime Environment*
> >
> > *I've uninstalled and the reinstalled this version of JRE now several
times
> > and have also tried other versions as well to no avail (have done this
> > from
> > both user accounts as well). I'm assuming that there is something I
need
> > to
> > fix in the registry to get this to work. Any ideas??? Appreciate any
> > advice you can offer – thanks!*
> >
> >
>