

Who at MS do I write – An unknown error occurred while the HTML report was being created???

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.group\\_policy/2008-03/msg00242.html](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.group_policy/2008-03/msg00242.html)

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  - *Date:* Thu, 13 Mar 2008 12:14:29 -0700 (PDT)
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Good afternoon all,

After we recently upgraded to IE7 I can no longer generate a HTML report from GPMC because something about IE7 screws up the GPO once you import the zone settings from your machine (when I click the settings tab I get the error in the subject line). It looks like this has been around for well over a year and no one has a solution for it.

I tried rolling back to IE6 on my import machine and that didn't help. In fact, it sucked in the inetres.adm file from IE6 so I lost the additional IE7 settings added to the adm file. Plus, I still received that message.

Configuring the GPO to use preference mode isn't an option as we don't want to let our users modify their IE settings.

Does anyone have a solution to this or know who I can contact at MS to find a solution? I really need a report from the GPMC on user IE settings. Thanks in advance for any help.

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