

# Re: Volume Shadow Copy Previous Version of files missing

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.file\\_system/2006-12/msg00010.html](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.file_system/2006-12/msg00010.html)

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  - *Date:* Fri, 1 Dec 2006 14:56:09 -0800
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I have an R2 server here with the Previous Versions client installed and it doesn't show shadow copies locally, either. If I access the file via its UNC path, I can see the Previous Versions tab as expected.

I know the behavior you describe works on Windows Vista, but I never knew this also worked on W2K3. The technical reference at <http://technet2.microsoft.com/WindowsServer/en/library/22a0add1-d224-47ee-8f6e-65103fb63e231033.mspx?mfr=> states the following:

You cannot view previous versions of files on a local shared resource. You must have a working network connection and be viewing the volume as a shared network resource. On a computer running Windows Server 2003, in order to view shadow copies of a local shared folder, you must create a connection to the shared resource on your local computer as if it were in another location on the network. For example: To view previous versions of files in the shared folder \Documents on the local computer \\Server1, you need to create a network connection to \\Server1\Documents and access the previous versions as if they were on a remote computer.

So, it's possible something has changed, but I don't know where to point you. Maybe someone can prove me wrong!

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"jacksors" <jacksors@xxxxxxxxxxxxxxxxxxxxxx> wrote in message [news:792A9B4C-168C-451A-B98F-9AD4FA8A98C8@xxxxxxxxxxxxxxxxxx](mailto:news:792A9B4C-168C-451A-B98F-9AD4FA8A98C8@xxxxxxxxxxxxxxxxxx)

We have Windows Server 2003 R2 Standard x64 Edition with Service Pack 1 setup as are file server with the Volume Shadow Copy Service enabled.

## Re: Volume Shadow Copy Previous Version of files missing

When first enabled everything was working as it should. If we needed to recover the previous version of a file we would right click the file and select previous version and restore an earlier version. Previous versions were also available on folders and the mapped network drive volume as well.

Recently we've noticed that previous versions for files no longer exist. Folders and mapped drive volume previous versions are still available and files can be restored from under there, but no file anywhere on the server has a previous version list.

The only thing that has changed recently is we applied new security patches to the system that were released by MS. They are as follows:

KB922760  
KB919029  
KB920213

Can anyone advise on how to correct this problem?