

XP Pro Windows Explorer Error/Crash – Modifying Folders Only

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.file_system/2004-11/0040.html

From: Easyman (*Easyman_at_discussions.microsoft.com*)

Date: 11/07/04

Date: Sun, 7 Nov 2004 03:27:02 -0800

This problem appeared a few days ago on my Athlon 2800+ PC running XP Pro and SP2 having been installed successfully some weeks ago.

Renaming or deleting new or existing folders causes Windows Explorer (WE) to error and close with the statement 'The instruction 0x0395415b referenced memory at 0x00000000. The memory could not be written. Click OK to terminate or Cancel to Debug'

The problem does not occur when using Internet Explorer to create or modify the same folders on my hard drive that caused WE to crash.

I have looked at various forums but cannot find a solution to this specific problem. I don't believe this to be a RAM or context issue. Also, I have disabled the Adobe Photoshop 7 thumbnail generation feature.

Can anyone please offer any useful ideas?