

Re: Can't connect to a distant computer with remote desktop session.

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Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.work_remotely/2008-06/msg00008.html

- *From:* Canapin2@xxxxxxxxxx
 - *Date:* Mon, 2 Jun 2008 15:52:42 -0700 (PDT)
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Thank you for your reply.

The RDC is enabled.

The PC is behind the Windows XP firewall, and the problem is still here when I deactivate the firewall.

I don't use a router (I deactivated on my modem), and I enter the public IP of my home PC.

I have a direct DSL connection.

I'm calling the right ip, and I can ping it.

I'll look at the url you sent.

On 2 juin, 20:41, "Sooner AI [MVP]" <Soone...@xxxxxxxxxxxxxxxxxxxxxxxx> wrote:

The home PC, ie. the Remote Desktop [RDC] host/server, must have RDC enabled. If the PC is behind a router or a firewall or both then you also need TCP Port 3389 open/forwarded on the router/firewall. You call using the public IP of the home PC if its directly connected to the internet or the public IP of the router. So...

What type of internet connection do you have at home, ie. cable or DSL or dialup? Keep in mind many DSL modems are also routers so you either need to forward TCP Port 3389 or put the device in a bridge/pass-through mode.

Are you calling the correct address?

Have you forwarded/opened TCP Port 3389?

See this page for help, etc...

<http://theillustratednetwork.mvps.org/RemoteDesktop/RemoteDesktopSetu...>

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AI Jarvi (MS-MVP Windows - Desktop User Experience)

Please post *ALL* questions and replies to the news group for the mutual benefit of all of us...

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The MS-MVP Program –<http://mvp.support.microsoft.com>

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How to ask a question<http://support.microsoft.com/KB/555375>

"Coin-coin le Canapin" <canap...@xxxxxxxx> wrote in message <news:ezOc0YOxIHA.4376@xxxxxxxxxxxxxxxxxxxxxxxx>

Hello.

I try to use the remote desktop from my work to my home computer, but it doesn't work.

The two computers have Windows XP Pro SP2 both.

On the client, I obviously allow users to connect remotely and so on.

But it doesn't work.

I've asked some friends to try to connect to my computer, and they can't too.

When I –from my work– (or my friends from their home) enter the client IP and I press connect, it does nothing. It just ask me the computer's adress again, without any error message.

I really don't know why.

Does someone have an idea about this problem?

And sorry for my english, i don't write this language very well.