

Re: Ininstalling RD

RD.
I
figured
with
the
problems
I
am
having
with
it,
that
if
I
uninstall
it
and
then
reinstall
it,
my
problems
may
clear
up.

Dan
(Still
going
in
circles)

On an XP
Pro box you
can't
uninstall the
Remote
Desktop
host
software.
You
can try
reregistering
the software
or doing a
"repair
install" to
try
and
clean up

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issues with
the OS.

*

Re-registering
Remote
Desktop
using the
command
line that
follows.
Reboot the
PC after
doing this...
regsvr32
remotepg.dll

* Otherwise
try a repair
install of
Windows
XP... Note
the
warnings
on
the page
and backup
important
data just to
be safe...

<http://michaelstevensstech.com/XPrepairinstall.htm>

Al Jarvi
(MS-MVP
Windows
Networking)

Please post
ALL
questions
and replies
to the news
group for
the
mutual
benefit of

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all of us...
The
MS-MVP
Program –
<http://mvp.support.microsoft.com>
This posting
is provided
"AS IS"
with no
warranties,
and confers
no
rights...
How to ask
a question
<http://support.microsoft.com/KB/555375>

I forgot to ask what kind of
problems are you having
that you think you
need
to reinstall Remote Desktop
on the host computer?

Al,
Here's my original request for help.

" I recently had to rebuild my PC and I am
now having a problem
connecting with my RD.
I am running WIN XP, all updates. RD was
running on the system before
it crashed.
What is happening now is that I get to the
main screen and enter my
info, when I hit enter I get the following
error.
It could not log me on and to make sure my
typing is correct. I know
my log in name, and my password, so I am
at a lost as to where to go
from here.
Did I make an entry somewhere that has my
user name and password and
could have possibly entered it in correctly.
When I boot up my system,
I have no problem logging in.
This happens in the LAN and WAN
configuration.

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Any help would be greatly appreciated as I do use this quit often."

I did what you suggest, running the "regsvr32 remotepg.dll", but it did not help. I do not have a domain name for my home system. I did make sure that all the workgroups are the same and they are.

Thanks for the help

Dan (Still going in circles)

Is this failing from one specific client PC or from any client PC you try from over your local network?

Is this failing for all Remote Desktop User Group members or only a certain user?

Have you tried deleting the login credentials on the client and starting over?

<http://theillustratednetwork.mvps.org/ScreenShots/XP/RDPLLogin.JPG>

I presume your using the newest Remote Desktop client software?

<http://www.microsoft.com/downloads/details.aspx?FamilyId=26F11F0C-0D18-4306-ABCF>

Make sure the XP client is configured like this...

<http://theillustratednetwork.mvps.org/ScreenShots/XP/RDP6-XPClientSettings.jpg>

ok, it does not make any difference if I try from inside my home network (intranet) or try getting from work to home, I have the same problem.

I get to the screen that is suppose to log you in. It has the blocks filled in with the username and the password. Then a window pops up with the following error " "The system could not log you on. Make sure your USER name and domain are correct, then type your password again. Letters in passwords must be typed using the correct case."

Then the ok box. " I do not have a domain name set for my system, so I am not worrying about that.

I have looked at the 3 pictures you sent and I was set as they show.

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The only thing I can think of doing at this time is to do a repair on the system. That is unless you may have another idea.

Dan (Still going in circles)

How about these?

Is this failing for all Remote Desktop User Group members or only a certain user?

I am the only user. I have tried from work to home with 3 different PC's. I have 2 laptops at home which I use to be able to use to RD to the main PC. I can not log in with any of the above three means.

Have you tried deleting the login credentials on the client and starting over?

I have tried this with all the PC's and laptop and have the same results.

The log in window comes up with the credentials in the appropriate boxes. Then the error window pops up saying. "The system could not log you on. Make sure your USER name and domain are correct, then type your password again. Letters in passwords must be typed using the correct case."

I am going to try and do a repair tonight to see if this works.

I was trying to get snap shot of what I have, but cannot do it while the RD screen is up.

Dan (Still going in circles)

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