

## vpn disconnect problem-- briteport 8120 modem

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I have a client who has a Briteport 8120 DSL modem. We set him up to connect remotely into his office machine (going through his server) via vpn. The problem is that he gets disconnected everytime after about 4 minutes. At first it was every 2 minutes. I updated windows xp (laptop has XP home, desktop has XP Pro), checked the settings on the briteport modem to allow the vpn to go through. I believe it has to be the modem because the laptop will work from my house. Is anybody familiar with this modem and what other settings I should check.

Randy

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