

RE: offline files and vpn

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I am surprised you have not had an answer to your question. I think your problem is in a way similar to mine however, I do not use the VPN. I have a user who has directed "My Documents" folder to a network share (this is actually a GPO pushed by our Small Business Server 2003), it appears to successfully synchronize when he logs off or manually initiates a sync. However, when offline some of the files are not visible and some cannot be opened or written to. He receives an error that the file is read only. OS is XP Pro.

I noticed after doing some reading that the files are stored in a hidden directory CSC in the Windows directory. It also appears that the files are hashed and cannot be read from this folder.

I was able to eliminate the read only error. When I viewed the directory permissions of the CSC folder I noticed that although the administrators group was in the list, there were no inherited or assigned permissions to the group. Just for grins and since I had not received any response to my post, I figured what do I have to lose. I assigned full control to the local admin group on the CSC folder, resynchronized the files, took the PC off line and low and behold, the files could be read and written to. Go figure.

As far as your VPN issue. I have noticed when a VPN is established from WAN to LAN, a network share that would normally be accessed as \\(netBIOS)servername\sharename must now be accessed \\servername.domainname.local(or whatever your net admin has configured)\sharename. To avoid this you can modify your local host file to point to the sever IP. To test, when connected to the VPN attempt to ping just the server name, then just type the UNC name in the RUN command and see if the network share appears. I think this should resolve your VPN issue. It may also help to allow "file and print sharing" on the firewalled connecting of your laptop.

Good Luck

"boguhn@xxxxxxxxxxx" wrote:

> I have the 'My Documents' folder on my Windows XP Service Pack 2 laptop

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- > redirected to a network folder. The folder is set up for offline use.
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- > When I am in the office, I am able to use the 'My Documents' folder, as
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- > well as access the server it is on, without issue. However, when I
- > leave the office I start to have issues. They are as