

## Re: Incomming dial in modem connection auth failiure

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.work\\_remotely/2004-10/0413.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.work_remotely/2004-10/0413.html)

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**From:** MartinCrosbie (*MartinCrosbie\_at\_discussions.microsoft.com*)

**Date:** 10/14/04

Date: Thu, 14 Oct 2004 16:25:03 -0700

"Bill Sanderson" wrote:

- > *Al knows more about this than I do, and that KB article looks like it is*
- > *aimed at what you are trying to do, but I didn't see the detail I was*
- > *looking for in there.*
- >
- > *The host machine is seeing the credentials as mshome\erica.*
- >
- > *It should be seen as PCName\erica.*
- >
- > *Try entering the username in just that form--PCName\erica and see whether*
- > *that works--I know you already tried setting the PCname as the domain, and I*
- > *agree, it seems that should have worked, but.....*
- >
- > *I'm assuming that your desktop PC is not in a domain, and that its name is*
- > *NOT MSHOME.*

Thanks for the help, MSHOME was the domain I left my network with when a friend popped around with his machine temporarily, other than that my 'network' consists of my PC, and a router/ADSL modem/firewall. unplugging this while trying to dial in made no difference, the domain simply seemed a logical one to try

If I don't specify a domain, the connection bangs out showing "the answering modem has disconnected" on the PDA, and "no network protocol could be established" in the event log. this seems strange to me.

however, trying PCname\username, (without specifying a domain) works, insofar as now I get the error:

The user KATHRYN\erica failed an authentication attempt due to the following reason: There was an authentication failure because of an unknown user name or a bad password.

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Despite appearances to the contrary, I'm not that dumb. going through all these attempts I've retyped it that many times, this can't be a simple typo.

The User was created using the control panel users pane, selected in the 'incoming connections' properties.

I also tried adding the user to several groups using the 'manage' option in my computer, including remote desktop etc (it is an admin user)

I've tried deleting and recreating the user, but still the same.

any other ideas? other than the standard 'check details and try again' MS seems to love so much.

Thanks in advance.

> *"MartinCrosbie" <MartinCrosbie@discussions.microsoft.com> wrote in message  
> news:C586BBC2-6DD9-4D27-A52C-336FF41D65EA@microsoft.com...*  
> > *I'm trying to use my PDA (ipaq 2210 WM 2K3) to remote desktop my PC (XP  
> > pro)  
> > over a dial in modem connection.  
> >  
> > I can get the Ipaq to dial in, and connect, but it will not log in.  
> >  
> > I have set up the incoming connections using the modem, and set up a user  
> > for this connection.  
> >  
> > The PDA gets to the password prompt, then after 3 refusals, disconnects  
> > giving a username/password incorrect error  
> >  
> > The PC event log shows the 3 attempted logins and a final 'disconnected'  
> > event.  
> >  
> > The attempted login events are  
> > Type: warning  
> > source: remote access  
> > category none  
> > Event ID 20187  
> >  
> > The user mshome\erica failed an authentication attempt due to the  
> > following  
> > reason: The current configuration of the Internet Authentication Service  
> > (IAS) server only supports local user accounts.  
> >  
> > For more information, see Help and Support Center at  
> > <http://go.microsoft.com/fwlink/events.asp>.  
> >  
> > I have tried using the PC name as a domain, but this also fails.  
> >  
> > From reading the above error it seems I have to configure the IAS to  
> > support*

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> > *accounts other than local. How?*  
> >  
> > *anyone know a good tutorial for setting up this type of connection? the*  
> > *only*  
> > *ones I can find relate to the remote desktop connection – after the*  
> > *network*  
> > *connection is established.*  
> >  
> > *Thanks in advance*  
> > *Martin*  
>  
>  
>