

Re: Help with wmi error

Source: <http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.wmi/2004-04/0047.html>

From: [MS] Scott McNairy (scotmc_at_online.microsoft.com)

Date: 04/13/04

Date: Tue, 13 Apr 2004 13:22:07 -0700

Ok – I suspect, that the registry key has been deleted by the worm mentioned earlier. Specifically this one...

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\WBEM\CIMOM

using Regedit.exe, you can browse to that location to verify. If it is missing the recommendation is to re-install over the top of your current installation by using your installation media, you will find an executable usually in the I386 folder called winnt32.exe

from a cmd.exe prompt you can run

```
winnt32.exe /unattend
```

You will have to re-install your software updates but your existing software should continue to function and non-OS settings will be unaffected, but that should solve this problem.

--

[MS] Scott McNairy

WMI Test Engineer

This posting is provided "As Is" with no warranties, and confers no rights.

Use of included script samples are subject to the terms specified at

<http://www.microsoft.com/info/copyright.htm>

"Nick" <anonymous@discussions.microsoft.com> wrote in message news:16af001c42042\$facf5a80\$a001280a@phx.gbl...

```
> This does not work, nor does emptying/renaming/replacing
> the Repository. It looks from the Event Logs and WBEM
> logs as if it is a permissions thing or something in the
> registry causing the problem. And now I can not print, or
> add a printer, possibly connected,
> >-----Original Message-----
```

```
> >Try this command from a cmd.exe shell.
```

```
> >
```

```
> >regsvr32 wbemupgd.dll
```

```
> >
```

```
> >After it succeeds it might be OK. Let us know if that
```

```
> >doesn't help you,
```

```
> >there are other things we can do for this problem.
```

```
> >
```

```
> >---
```

```
> >[MS] Scott McNairy
```

```
> >WMI Test Engineer
```

```
> >This posting is provided "As Is" with no warranties, and
> >confers no rights.
```

```
> >Use of included script samples are subject to the terms
> >specified at
```

```
> >http://www.microsoft.com/info/copyright.htm
```

microsoft.public.windowsxp.wmi: Re: Help with wmi error

```
> >
> >"martyn" <anonymous@discussions.microsoft.com> wrote in
> message
> >news:6a2701c401d1$babcl1ee0$a301280a@phx.gbl...
> >> Hi
> >> i am trying to open the properties tab then advanced
> > tab
> >> on my network connection to check the ICS box.
> >> But it will not let me go into advanced as all it says
> >> is " windows cannot display the properties for this
> >> connection. the windows management instrumentation
> > (wmi)
> >> information may be corrupted. to correct this , use
> >> system restore to restore windows to an earlier time.
> >> system restore is located etc....."
> >> i can not use system restore as i had to disable it to
> > fix
> >> a w32 worm that i had on this system.
> >> if anyone can help me i would be very gratefull
> >>
> >> Thanks
> >> Martyn
> >>
> >
> >
> >.
> >
```