

Re: could play downloaded movie clips fine now they won't play

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.video/2007-03/msg00042.html>

- *From:* steview1 <steview1@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 8 Mar 2007 11:32:07 -0800
-

hi,

any other ideas as things seem to be getting worse
sound gone altogether on everything now

"steview1" wrote:

hi,

there are no updated drivers etcf for my comp, it has the function to
connect to HP and look to see if anything is availble (software drivers etc

thanks

"Cari (MS-MVP)" wrote:

Did you go to the website of your PC manufacturer and download and install
updated audio drivers?

—

Cari (MS-MVP)
Windows Technologies – Printing & Imaging
<http://www.coribright.com/windows>

"steview1" <steview1@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:62F79C0A-C634-48D0-BC6B-EABCA7E4B7EB@xxxxxxxxxxxxxxxxxxxxx

hi

got the same problem did you get it sorted

regards

steve

"MartinNeedsHelpPlease" wrote:

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everytime i click on one of my files of downloaded movie clips a message appears–

Windows Media Player encountered a problem while playing the file. For additional assistance, click Web Help. i click on web help and.....

You've encountered error message C00D11B1 while using Windows Media Player.

The following information might help you troubleshoot the issue.

Cannot play the file
Windows Media Player cannot play the file. You might encounter this error message for one of the following reasons:

Your sound device, such as a sound card or sound controller, requires an updated driver. To determine if an updated driver is available, see Windows Update at the Microsoft Web site, or see the sound device manufacturer's Web site.

Your sound device is not functioning properly. Try using Device Manager to check the status of your sound device.

To check the status of your sound device Do one of the following:

If you are running Windows XP, click Start, right-click My Computer, and then click Manage.

If you are running Windows Vista, click Start, right-click Computer, and then click Manage.

In the pane on the left, click Device Manager.

In the pane on the right, expand Sound,

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video and game controllers, and
then
look for the name of your sound device.

Do one of the following:

If your sound device is listed but the icon
includes a red "X," the
device
has been disabled. To enable the device,
right-click the icon, and then
click
Enable.

If your sound device is not listed, in the pane
on the right, expand
Other
devices. If Multimedia Audio Controller
appears in the list, right-click
the
icon, and then click Update Driver or Update
Driver Software. Follow the
on-screen instructions to find and install the
driver software.

If you are not able to find and install the
correct driver software, see
your computer manufacturer's or sound
device manufacturer's Web site for
further assistance.

You do not have a sound device installed on
your computer. Install a
sound
device, and then try to play the file again.
For details, see your
computer
manufacturer's or sound device
manufacturer's Web site.

and other possible reasons about my sound
device, i have followed all
them
instructions although i didnt think it would
be to do with the sound as
music plays fine.
i have tried updates, i have tried using older
versions of media player,
tried using realplayer but to no avail. but i
can watch videos on utube
i hope there is someone out there who knows

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how to sort this