

## Re: Upgrading from Win2KPro to WinXP Pro ---- upgrade process locks up

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup\\_deployment/2008-08/msg00024.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup_deployment/2008-08/msg00024.htm)

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- *From:* "Peter Foldes" <[okf22@xxxxxxxxxxxx](mailto:okf22@xxxxxxxxxxxx)>
  - *Date:* Mon, 4 Aug 2008 17:05:14 -0400
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Andrew

Another bright post from you. Go away

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Peter

Please Reply to Newsgroup for the benefit of others  
Requests for assistance by email can not and will not be acknowledged.

"Andrew E." <[eckrichco@xxxxxxx](mailto:eckrichco@xxxxxxx)> wrote in message  
<news:B9AA9C3D-5D6B-431C-A23F-A6467FD7741E@xxxxxxxxxxxxxxxxxxxx>

First,with any software upgrade or installation,if the pc gets into a "idle"  
or "open loop" & nothing is installing within 5-10 minutes,end the task at  
hand.

"Running for days" w/o success in the same place will damage both hardware &  
software...As for the problem(s),with the upgrade,its critical that youre  
cdrom  
with xp cd installed,be set as 1st boot priority in the BIOS,set the hd as  
second.

Also,other option,boot to xp cd,upgrade at xp cd boot menu.I believe it's  
possible  
however havent "upgraded" to xp in long time....

"wmohat" wrote:

I'm trying to upgrade 7 systems from Win2K pro to WinXP pro.... and the  
installation process locks up every time. The lockup happens about 1/3 of  
the way through the upgrade process .... right after the second restart  
(after "Preparing Installation" completes). The system restarts to a black  
screen with the Microsoft logo and flag on it.... with 5 small squares  
blinking in a row to indicate activity.... but nothing else happens. After  
maybe 4 seconds, disk activity stops, forever....the systems will sit for  
days without any further progress. No error messages are displayed.... I  
have just the black screen with the Windows logo on it, with the little

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squares at the bottom blinking to indicate progress, but there is no progress.

All of the systems have Asus P4S533 motherboards, with NVIDIA video cards, but I don't think this is hardware related; I can use the same CD-ROM to do a "dual-boot" installation on the same PC systems, but that isn't what we want. We need to have all of the software that is installed under Win2K run under XP, so "upgrade" is what we absolutely must do. (It would take WEEKS to reload all of those applications on all of those systems.)

I don't think this is application software related either. I have tried unloading ALL device drivers and killing all startup programs.... even booting in "Safe Mode" before attempting the WinXP upgrade. Power management in the BIOS is shut off, (etc, etc).... the systems are STRIPPED to the bare minimum, but nothing works.... the upgrade process freezes in the same spot every time. But, the same system and install CD WILL load XP "dual-boot" into a separate disk partition on the same PCs. It's just "upgrading" Win2K that doesn't work. Ever.

What's going on here? Is there any "diagnostic mode" for the XP Upgrade that will give me some clue as to why the system is freezing during the upgrade process?