

Re: help! lost network connection after installing service pack 1

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup_deployment/2008-04/msg00280.htm

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 - *Date:* Mon, 28 Apr 2008 05:49:08 -0500
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Ron C. wrote:

need help asap. Installed winxp on my son's pc. everything was working fine—had internet and email through a network with linksys router and dsl modem. then installed service pack 1 and lost my network connection. It shows the connection and other computers on the network but cannot access internet,mail or shared folders. If I un-install service pack 1—it works fine again but then cannot run certain programs like itunes. Need help asap leaving soon for military deployment overseas and need to have fixed before I leave !!

Why did you install Windows XP afresh?

Why are you installing just SP1a when SP2 has been released since 2004 and SP3 went to manufacturing on April 21st (should be available to the general public by April 29th 2008.) (Service Packs are cumulative.)

Did you install the proper hardware drivers for each piece of hardware in the machine from each hardware manufacturer's support web page? (Yes – you should download and install the hardware device drivers for each piece of hardware from each hardware manufacturer – motherboard, video card, network card, etc.)

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Shenan Stanley
MS-MVP

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