

## Re: trouble reinstalling windows xp

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup\\_deployment/2007-09/msg00080.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup_deployment/2007-09/msg00080.htm)

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- *From:* woof! <[woof@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:woof@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 14 Sep 2007 10:20:02 -0700
- 

Tried the secondary IDE controller – same result  
checked jumpers and cables – all looks correct.  
Yes, trying to do a clean install and wipe everything.  
Motherboard is ASUS A7V8X. Hasn't got SATA connections.  
Attempted to install RAID/SATA drivers by pressing F6 and having the drivers on a floppy. Message is that the setup CD has already got a windows version which is better so went with that. No luck!  
Tried again and chose to install the ASUS drivers – same result  
Following the motherboard manual it says I should be able to access the RAID/SATA function in the bios under advanced menu / PCI configuration. tried and the option isn't there. Doesn't appear that it is present.  
Manufacturers (MESH Computers) couldn't offer a solution but felt it was a hardware issue. Their forum suggested it was a RAID/SATA issue though. The proposed solutions they offered to others with a similar problem didn't work e.g. copy I386 folder to desktop and try again – no luck.  
Once again many thanks for your assistance

"John John" wrote:

It could be a motherboard hardware problem, but a 4 year old pc is not all that old, they usually last much longer than that. Make sure that the jumpers on the drives are at the proper location and that the drive is at the proper location the cable. IDE controllers do occasionally fail, you could try putting the drive on the Secondary IDE controller and see what happens. You are trying to do a clean install, right?

You could possibly run hardware diagnostics, your pc manufacturer would have a set of utilities that can run from a DOS session. I am almost certain that the SATA/RAID can be disabled in the BIOS, if not copy the SATA/RAID drivers to a floppy diskette and use the F6 installation method to install the drivers during the setup. What is the make and model number of the motherboard or computer? Surely there must be a way to install Windows on it! What does the pc manufacturer have to say about this?

John

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woof! wrote:

Thanks john for all your help.

I am more & more resigned to just defaulting to purchasing a new computer.

This one is 4 years old and i get the distinct message it wants to retire.

I will have another play in the meantime with the SATA/RAID function. Did

also wonder if it could simply be a problem with the motherboard primary

IDE

connection since I am appearing to have a problem loading up on either of

the

hard drives i have.

"John John" wrote:

If there is indeed an onboard SATA/RAID controller and if it cannot be

truned off in the BIOS then maybe you need to press F6 very early on

during the setup and supply the SATA/RAID drivers on a floppy diskette.

Usually if you are using PATA drives you should disable SATA/RAID

during installation. I don't think that the SP2 is responsible for this.

John

woof! wrote:

I didn't think I had the SATA/RAID controller turned on. I've double checked in the bios and confirm there isn't the option on it to enable or disable. My last attempt was to install on a single 160GB hard drive that has no partitions created. I have not had any previous problem. The only other thing that comes to mind is that when my manufacturer sent me a replacement recovery disk t moved from windows XP (without SP2) to windows XP with SP2 included. Can't imagine this making a significant difference but thought it worth mentioning!

Also can't understand why my 80GB drive will not allow an installation of xp and just says press any key, which when I

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press a key returns the same message.

thanks

"John John" wrote:

Sounds like that file (M5289.sys) is for SATA or RAID controller. From your post and mention of Master/Slave I gather that you are not installing on these. If you have a SATA/RAID controller built-in the motherboard go in the BIOS and turn it off.

John

woof! wrote:

Thanks  
John but no  
more  
success –  
I  
disconnected  
slave,  
confirmed  
160GB as  
master and  
the drive  
showed up  
in  
the bios.  
Proceeded  
to start  
windows  
installation  
but same  
error  
message  
M5289.sys

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missing  
appeared.  
Can't  
understand  
why the old  
80Gb drive  
wont work!  
????

"John John"  
wrote:

woof!  
wrote:

...  
Would  
prefer  
to  
reinstall  
XP  
on  
original  
160GB  
drive  
but  
would  
settle  
for  
achieving  
this  
on  
slave  
made  
as  
master  
(80GB  
drive).  
sorry  
for  
long  
message

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–  
any  
help??

Remove  
(disconnect)  
the  
"slave  
made  
as  
master  
(80GB  
drive)"  
from  
the  
computer  
altogether.  
Place  
the  
160GB  
drive  
on  
the  
Master  
position  
on  
the  
Primary  
IDE  
controller.  
Verify  
that  
the  
drive  
is  
properly  
identified  
in  
the  
BIOS  
and  
that  
it  
is  
the  
Master  
Drive  
on  
the  
Primary

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IDE  
controller.  
Proceed  
to  
install  
Windows.  
When  
Windows  
is  
properly  
installed  
bring  
the  
80GB  
drive  
online.  
If  
you  
have  
more  
than  
one  
partition  
on  
the  
Primary  
(160GB)  
hard  
drive  
pay  
attention  
to  
where  
Windows  
will  
be  
installed,  
ideally  
it  
should  
be  
installed  
on  
the  
first  
partition.

John

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