

# Re: Administrator Privileges

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup\\_deployment/2007-01/msg00008.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup_deployment/2007-01/msg00008.htm)

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- *From:* "Shenan Stanley" <[newshelper@xxxxxxxxx](mailto:newshelper@xxxxxxxxx)>
  - *Date:* Wed, 3 Jan 2007 10:53:04 -0600
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Steve O. wrote:

I have xp pro and administrator privileges and after installing Fisher Price FP3 player and click on the store icon, i get a message that i need to register the software and when i proceed i get another message saying that i do not have administrative privileges.

Any ideas to fix this issue?

Shenan Stanley wrote:

If you feel your topic is relevant to more than one newsgroup in the future – please learn to cross-post as opposed to multi-posting.

Contact the manufacturer of said software.

Make sure you are a member of the local administrators group...

Start button --> RUN --> cmd --> OK

net localgroup administrators  
<enter>

Is your username listed? If not (or if you cannot run the command) --> then you are not logged in with administrative privileges.

Steve O. wrote:

I did what you said and I am listed. Any other suggestions?

Still the same:

"Contact the manufacturer of said software."

## Re: Administrator Privileges

If you have been able to install applications in the past, can still install applications now and this is the only software you are having issues with – then the trouble most likely lies with the software in question and not within Windows XP itself.

You \*could\* attempt to log in as the ACTUAL administrator – the one with the username 'administrator'... Dependent on what operating system you are running...

Windows XP Home Edition or Windows XP Professional Edition (or superset – which is basically all other versions of Windows XP)?

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Shenan Stanley

MS-MVP

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How To Ask Questions The Smart Way

<http://www.catb.org/~esr/faqs/smart-questions.html>

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