

## Re: Ongoing sp2 nightmares

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup\\_deployment/2006-10/msg00322.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup_deployment/2006-10/msg00322.htm)

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- *From:* "Shenan Stanley" <[newshelper@xxxxxxxxx](mailto:newshelper@xxxxxxxxx)>
  - *Date:* Sat, 28 Oct 2006 16:44:29 -0500
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Drew wrote:

To all I ask...I have consistantly had problems with sp2 causing brain farts with my system...It has gotten to the point of needing to do a fresh install of win xp sp2 (slipstreamed disc) on a 2nd drive and then one by one adding my programs and games to it until I find out where I get the conflict...Here is where it gets confusing...Since I connect to the net through a router will I lose those settings ? also since my video card drivers are on the computer on the first drive will I have to reinstall those ( as well as all the other drivers ?) Can you drag and drop programs from my first drive onto the 2nd drive rather than reinstall them ??...Need advice on all this PLEASE !!!

Running Widows xp sp1a with a lot of sp2 as well  
P4 2.8 with h/t  
2gigs of ddr400 ram  
Nvidia 7600gs oc 256mg vid card  
Dell 24" lcd monitor  
Linksys wrt54g v4 router  
fastest dsl available in town  
running 2 sata drives  
Norton Security 2006  
Sunbelt's Counterspy  
Bill Ps' Winpatrol  
All latest drivers and updates

I appreciate all help you can provide.

Noozer wrote:

First – Install the new hard drive and format it NTFS  
Second – Go online and download the newest drivers for all of your hardware. Put them in a folder on the second hard drive  
Third – DISCONNECT THE OLD DRIVE. You're letters will all screwed up otherwise.

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Fourth – Boot from the XP CD and install. Don't format the drive or you'll lose your drivers.

Fifth – Once XP is installed, install your drivers and REBOOT whenever you're asked to.

Six – Visit Windows Update and get all your updates

Seventh – Reconnect old drive and copy any \*DATA\* files to the new drive that you want to keep. Do \*NOT\* try to take shortcuts and copy programs over.

Eighth – Reinstall your programs, one by one, testing system stability between each. \*\*\*DO NOT INSTALL ANY NORTON software\*\*\*

Also CounterSpy and Winpatrol also sound like questionable software. Get a hardware router and that will protect you from many things. Get AVG free AV. Do a spyware scan with AdAware occasionally and use Microsofts Malicious software check as well.

...of course, during all this, you'll be monitoring for whatever it is that is making your computer ill.

Drew wrote:

I appreciate your response..First off I thought if you install windows ion a non partitioned drive it would overwrite anything that is on the drive... Secondly I have been running both Counterspy ..2nd highest ranked antispysware there is (Microsoft's defender written on same code) as well as winpatrol for several yrs and have never had any problems with either (not that therin may be a problem)

Third ..Do we suspect a problem with Norton?? I have been a subscriber to it for at least 7yrs,Although 2006 version very slow in comparison..I am connected to a hardware router (Linksys wrt54g ) It has a hardware firewall...New hard drive is already installed and formatted ntfs with nothing on it..I have created a slipstreamed xp sp2 disc and have it ready to go...I am or was simply trying to find out if I could somehow do a fresh install without losing all my games,,pics,,,music,,e-mail etc.....Thanks again for your help

First – that is the point.

Second – being (reportedly by some sources) the best does not guarantee compatibility with every combination of everything.

Third – Norton is (for home users) the largest resource hog of all the anti-whatever softwares out there and has the most reported issues (even trying to remove it can kill machines) of such type of software on these newsgroups. Especially their "all-in-one" suites.

Fourth – it is goot you are connected to a NAT device. That's some protection – but is not \*truly\* a firewall. You should still utilize some

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sort of software firewall, IMHO.

You decided to multipost instead of crossposting – bad call – you would have gotten better answers and discussions in a crosspost \*if\* your topic was actually relevant in more than one newsgroup:

[http://www.blakjak.demon.co.uk/mul\\_crss.htm](http://www.blakjak.demon.co.uk/mul_crss.htm)

What you could do is to use an imaging application to clone your old hard drive to your new, remove the old hard drive – ensure any jumpers are set \*that need to be\* on the new hard drive and boot with it. But you want to do a fresh install. The instructions you got make sense – but I think you want to do it this way:

1. Download all the current hardware drivers for your machine from the manufacturer's web sites and burn those to a new CD or write them to a thumb drive or some external device.
2. Disconnect the old hard disk drive. Make sure the jumpers are set (if needed) to allow you to boot/make it the primary on the new drive.
3. Disconnect from any method the computer could use to connect to the Internet.
4. Boot from your Windows XP SP2 CD and install... Yes – create and format an NTFS partition.
5. Install all of your hardware drivers that you downloaded in step 1.
6. Make sure the Windows XP SP2 firewall is enabled.
7. Connect back to the Internet and visit <http://windowsupdate.microsoft.com/> and scan for/install all critical updates... Do NOT get hardware drivers from here. If you turn your Automatic Updates on, set it to download the updates and notify you – but not install.
8. Once you have visited the updates page enough times to not have any critical updates left – install your Antivirus Software and make sure it is up to date. If it is Norton – \*just\* install Antivirus. If you do not have this choice – get yourself a FREE antivirus software – here are some to choose from:

AntiVir (Free and up)

<http://www.free-av.com/>

avast! (Free and up)

<http://www.avast.com/>

AVG Anti-Virus System (Free and up)

<http://free.grisoft.com/>

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Later you can get a different (than a norton suite) product if you desire:

eset NOD32 (~\$39.00 and up)

<http://www.eset.com/products/products.htm>

Kaspersky Anti-Virus (~\$49.95 and up)

<http://www.kaspersky.com/products.html>

Trend Micro (~\$49.95 and up)

<http://www.trendmicro.com/en/home/us/personal.htm>

But \*just\* get an antivirus. In your case the Windows Firewall will be more than sufficient and easier to manage \*and\* use less resources. All-in-One suites are generally badly done and use up resources better utilized by the user.

9. Now that you have updated and have your antivirus installed and updated – it's time to turn off, change jumpers (if needed) on the old hard disk drive so it can live as a secondary drive and connect it/power back up with your new drive as boot again. You should be able to see the old drive's data... Worst case, you might have to take ownership of files/folders:

How to Take Ownership of a File or Folder in Windows XP

<http://support.microsoft.com/kb/308421>

How to disable simplified sharing & set permissions on a shared folder in Windows XP

<http://support.microsoft.com/kb/307874>

Read everything CAREFULLY!

\* Do not start copying over anything just yet. This is just to save time later.

10. Now that you have some of the basics done – start installing your other software.

I cannot personally see any reason for an "active" antspyware application. I don't use one, don't have any installed on machines at work, etc. I do recommend more passive means – like SpywareBlaster, IE-SpyAd, and using the immunization features of Spybot Search and Destroy. I leave those installed on many systems as well as LavaSoft AdAware for occasional scanning.

As for your other applications (office suites, picture editors, music players, etc...) <- just make sure you have the latest version you are eligible for and all associated patches up until \*now\*. Keeping your applications up to date is as important as Windows and your hardware drivers.

Yes – you are going to have to completely reinstall everything – no you cannot just \*copy\* it from the old drive. Yes – you have access to it on

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the old drive, but no – it wouldn't work for 90% of the software. Just install everything one at a time and see if you end up with trouble after a reboot each major component. If not – then it is more likely something got corrupted on your old system.

11. When done – you can look for and grab all of your files/folders/favorites/etc. You can restore your email from either a backup or a transfer procedure – depending on what client you used. As I said before – you may have to take ownership of some files/folders on the old drive to do any of this.

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Shenan Stanley  
MS-MVP

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How To Ask Questions The Smart Way  
<http://www.catb.org/~esr/faqs/smart-questions.html>

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