

Re: Sound

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup_deployment/2006-08/msg00089.htm

- *From:* "Tom Felts" <tfelts@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 22 Jul 2006 23:22:11 -0400
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Go to <http://www.intel.com/support/chipsets/sb/cs-009245.htm>

Following the instructions on that page, determine the intel chipset version your computer has.

Then, with that information , go here:

http://www.msi.com.tw/program/support/download_center.php

1. Pulldown 1 will be server\workstation
- 2 will be server\workstation mainboard
3. Will be the chipset version you found
4. Will be further options

Or you can download the chipset drivers from the intel site. Post back what the version is...

"Mara" <Mara@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:E90A93CC-62F8-4C4F-85D8-1BA2672CC065@xxxxxxxxxxxxxxxxxxxxx

Here is the posting for Belarc results
System Model
MICRO-STAR INTL, CO.,LTD. MS-6743 Ver1.1A
Enclosure Type: Desktop
Main circuit board
Board: MICRO-STAR INTL, CO.,LTD. MS-6743 Ver1.1A
Bus Clock: 100 megahertz
BIOS: Phoenix Technologies, LTD 6.00 PG 06/24/2003
Multimedia section outputs
None detected

On my computer
other devices all of these have a yellow ? mark
Ethernet
Multimedia Audio Controller
SMS bus controller
Universal Serial
Video controller

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Can you help? Thanks

"Tom Felts" wrote:

If it was working before, then you should not need to buy one. Can you post the belarc output? At least the System Model, Main circuit board, and Multimedia section outputs?

If you right-click on My Computer, and choose "Manage", and then click on the Device Manager node, are there any devices showing a yellow exclamation point?

"Mara" <Mara@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:8EDEA626-5933-43E1-A951-67F65B3615DC@xxxxxxxxxxxxxxxxxxxx

Thanks I found out that there is no multimedia on my computer I guess that is no sound card, I believe with my poor knowledge that I have to buy one, but I had sound working until I reinstalled the XP windows. Can I install the card myself ? Thank you for your info, I went to the Belarc advisor website and downloaded and now I know all the information regarding my computer. Once more thanks.

"Shenan Stanley" wrote:

Mara wrote:

I have installed a fresh copy of Xp Professional and now I do not have any sound. It says that there is no audio device but I have the speakers attached,

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another message says that I might not have a sound card. Could someone help and if I need a sound card could someone direct me how to establish on getting one. I am new at this computer fixing thing but I learn quick. Thanks to everyone who will help in advance.

Go to the manufacturer's web page for the sound device, download their latest driver, install it.

You must know what sound card you have. Look on your receipt/invoice for the computer – ask the people you bought the system from, open it up and look, etc.

There are applications out there that can identify what hardware you have, but I think they all depend on a properly installed system – as I think they pull the information from the registry. Perhaps they do not – so I will recommend you try one..

Belarc Advisor
http://belarc.com/free_download.html

Once you know what you have, what next? Go get the latest driver for your hardware/OS from the manufacturer's web page. For example, let's say you have an NVidia chipset video card or ATI video card, perhaps a Creative Labs sound card or C–Media chipset sound

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card...

NVidia Video Card Drivers

<http://www.nvidia.com/content/drivers/drivers.asp>

ATI Video Card Drivers

<http://www.atitech.com/support/driver.html>

Creative Labs Sound Device

<http://us.creative.com/support/downloads/>

C-Media Sound Device

http://www.cmedia.com.tw/e_download_01.htm

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Shenan Stanley

MS-MVP

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How To Ask Questions The Smart Way

<http://www.catb.org/~esr/faqs/smart-questions.html>