

## Re: XP & IE hang

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup\\_deployment/2006-03/msg00115.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup_deployment/2006-03/msg00115.htm)

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  - *Date:* Tue, 7 Mar 2006 08:51:55 -0700
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Don't know about the other stuff, here's the fix for Event ID 1517.

If you experience slow logoff (with Saving your settings for most of the time while logging off), you are having profile unload problems.

If you see a lot of Userenv/1517, Userenv/1524 or Userenv/1500 errors in the Event Viewer, download and install the User Profile Hive Cleanup Service.

This decreased my shutdown time a bunch. Takes any where from 10 to 20 seconds to shutdown.

C:\Program Files\UPHClean\uphclean.exe is added.

The User Profile Hive Cleanup service gets added to Services and uphclean.exe will run all the time. I am one that doesn't like to have any extra services running, but I am sold on UPHClean.

Download details: User Profile Hive Cleanup Service

<http://www.microsoft.com/downloads/details.aspx?familyid=1b286e6d-8912-4e18-b570-42470e2f3582&displaylang=en>

UPHClean v1.6d readme.txt

<http://download.microsoft.com/download/a/8/7/a87b3d05-cd04-4743-a23b-b16645e075ac/readme.txt>

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Hope this helps. Let us know.

Wes

MS-MVP Windows Shell/User

In [news:AA71C15E-AC3C-4204-AA44-A051F13B1646@xxxxxxxxxxxxxx](mailto:news:AA71C15E-AC3C-4204-AA44-A051F13B1646@xxxxxxxxxxxxxx),

NOVADEM <[NOVADEM@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:NOVADEM@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> hunted and pecked:

Here's a real challenge for which I would be eternally grateful for ideas on what's up and how to fix it. Please help!

I upgraded Windows Me to XP Home on my IBM NetVista 2276-71U (now 30U), Pentium III (800 MHz) with I810e on-board graphics (1 MB). I added memory to the maximum (512 MB) and a PCI 10/100 Mbps ethernet card (Dy nex

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E-101). I installed the NetVista critical flash BIOS update, restored Me to original configuration, and used Windows Update to install latest Me and IE for Me before the upgrade to XP.

The XP Upgrade Advisor recommended that I uninstall IBM Mouse software, which I did, and said the I810e graphics controller may not be compatible with XP. During an earlier attempt to upgrade, XP Upgrade Advisor said IBM Rapid Access Keyboard II software was not compatible with XP—but this time the Advisor did not flag it, so I left RAK II softw