

RE: Sudden Reboot

Source:

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- *From:* "hako" <hako@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 20 Apr 2005 21:55:02 -0700
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"TrickTrash" wrote:

- > Ever since I installed the latest Microsoft Updates for XP (the 12? new
- > security updates following SP 2) I've had a problem with my system suddenly
- > rebooting.
- > I don't know if the two are related but during the updating process I
- > behaved very impatiently: I had only just turned on Auto-Updating & didn't
- > pay real attention, so didn't bother to understand it. I kept stopping it,
- > trying to cancel it & generally bugging about. (Don't ask me why, just a
- > wally I guess.) Eventually I got them installed. Anyway, I uninstalled each
- > of these updates but still had the same problem. So now I've reinstalled
- > them. What all that's worth, I don't know. But now you know.
- >
- > What seems to happen is that the system seems to come up against an OS
- > problem or conflict, I think, decides to give up the ghost and reboot. This
- > most often happens with IE, when I try to go to a new website, whether
- > following a link or opening a new page. Sometimes immediately after dial-up
- > to my Home Page. Also, load times have increased hugely & sometimes it just
- > hangs forever, with the IE progress bar stalled part way, though the
- > computer still responds outside of IE. It doesn't seem to happen with
- > Firefox, but I've been getting far more 'Can't find server' messages there,
- > which I'm suspicious of.
- >
- > It's not just related to IE however. It also happens when I'm offline;
- > what seems to happen is, whilst it's doing something I ask of it, whether OS
- > based or some independant application, I try to interact with the shell/OS
- > components & it decides it's had enough again, gives up the ghost & reboots.
- >
- > Beyond those bare facts I can't put my finger on anything more specific,
- > other than to say that, using X-Setup Pro, I've got the Windows Desktop &
- > Folder Windows "running in a separate process," if that matters. I have
- > tried running it without these options, but it doesn't seem to make a
- > difference, it's just that I think the problem is somewhere in there. And I
- > suspect that it's easily fixable if I know which settings to tinker with.
- > But that's just a feeling in my waters.
- >

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> I need some help to point me in the direction of what to investigate. I
> don't know enough to narrow this down –I wouldn't describe myself as a
> novice, more like a rank up from that, but being self–taught, there are huge
> gaps in my understanding.
>
> I had just done a clean install after updating several hardware components &
> the system was working really well.
>
> I'm pretty sure it's not to do with a virus/worm or other nasty; I'm fairly
> security minded & run these programs in memory:
>
> Microsoft Antispyware
> AVG AntiVirus
> Pest Patrol
> TrojanHunter
> SpywareGuard
> SpywareBlaster
> ZoneAlarm Security Suite, with AntiVirus
>
> And I regularly run scans of these:
>
> Ad–Aware
> Spybot
> ewido Security Suite
> Ghostbuster
> The Cleaner
> Stinger
> CoolWebShredder
> HijackThis
>
> And I recently did a TrendMicro online scan. Of course I realise I could
> still be infected, but if I am, have no idea what to do about it beyond the
> above.
>
> I'm using XP Pro & have a dial–up connection.
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>
> --
> TrickTrash
>
> Hi TrickTrash. I have a similar set up and the same problem. Has any one come up with an answer yet?
Cheers, hako

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