

RE: XP Install Stuck in Infinite Loop

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup_deployment/2004-10/1056.html

anonymous_at_discussions.microsoft.com

Date: 10/10/04

Date: Sun, 10 Oct 2004 15:42:51 -0700

thanks so much. i can't tell you how appreciative i am.

bob

>-----Original Message-----

> *Boot from xp cd,(you may need to adjust to this in the BIOS),then*

> *select,recovery,*

> *press enter key for password,then type:DiskPart In*

DiskPart delete the

> *partition(s),*

> *create one,then press Esc key,back in cmd,type:FORMAT*

C: /FS:ntfs When its

> *thru type:EXIT XP should install auto.*

>

> *"Bob" wrote:*

>

>> *I tried to upgrade from W2K to XP but ran into problems.*

>> *So, I decided to just do an entire new install. But I*

>> *ran out of room. I made room by blowing away lots of*

>> *stuff (mostly mp3s) but I also tossed winnt (gulp). I*

>> *know. I shouldn't be allowed to touch these things...*

>>

>> *Anyway, I'm now in an infinite loop and I don't know how*

>> *to get out of it. (btw, I'm dumped everything I own onto*

>> *a USB drive, so I'm not averse to blowing the whole thing*

>> *up and starting from scratch.)*

>>

>> *Here's the message:*

>>

>> *Fatal Error:*

>> *Setup was unable to retrieve the Product Id because of*

>> *the following error: RegOpenKeyEx(System\Setup\Pid)*

>> *returned error 2 (2).*

>>
>> ***
>>
>> *Fatal Error:*
>> *Setup was unable to retrieve the Product*
Identification
>> *of the system you are installing. The Windows XP*
media
>> *may be damaged.*
>>
>> *Please contact Product Support.*
>>
>> ***
>>
>> *Fatal Error:*
>> *One of the components that Windows needs to continue*
>> *setup could not be installed.*
>>
>> *The operation was canceled by the user.*
>>
>> -----
>>
>> *The media's fine. I'm working under a corporate*
license
>> *and I'm working on another computer upon which I've*
just
>> *loaded XP. On this one, I swapped out HDDs and was*
>> *working with a blank drive.*
>>
>> *So, here I am. Any suggestions besides a bazooka?*
>>
>> *The box with the install problem is a Tecra 8100*
running
>> *256M RAM on a Toshiba 12GB HDD. I think the clock*
speed
>> *is around 600 Mhz.*
>>
>> *Thanks*
>>
>>
>.
>