

Re: Access denied error installing XP SP2 RTM

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup_deployment/2004-08/1014.html

From: Osho GG (*oshogg_at_yahoo.com*)

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j.sestrich@comcast.net (Joe) wrote in message
news:<1f188ac2.0408100511.1f6e9994@posting.google.com>...
> "Richard" <Richard@discussions.microsoft.com> wrote in message
news:<7E352FCB-B69B-48C2-BC39-59BF71AF3C02@microsoft.com>...
> > I got it! These pages are helpful:
> >
> > <http://support.microsoft.com/?kbid=834647>
> > <http://support.microsoft.com/default.aspx?kbid=243996>
> > <http://www.microsoft.com/whdc/driver/install/setupapi.msp>
> >
> >
> > now I think it will work, after I've given that key all permissions.
> >
> > So to summarise: if you get an "access denied" –
> >
> > DoRegistryUpdates:SetupInstallFromInfSection Failed for IE5Section: 0x5
> >
> > error in svcpack.log, open setupapi.log and find the specific regkey that
> > cause the trouble.
> >
> > How to enable verbose gui install is described on the MS pages (see the
> > above links)
> >
> > Earlier Richard wrote:
> > So how am I supposed to find out what registry key causes the
> > trouble? Cause
> > I have this problem too, getting the "access denied" error with the
> > german
> > SP2 installer. Does Microsoft expect me to check 172.000 registry
> > keys for
> > permissions?
> >
> > I am NOT going to reinstall windows just because Microsoft can't
> > create a
> > working installer. An error message saying "access denied" is by no
> > means
> > sufficient to solve a problem! Why doesn't the log file state which

> registry
> >key refuses access?
> >
> >I really don't know what to do. One is totally abandoned by Microsoft.
>
> So to summarize, Richard altered his setup, forgot what he did, then
> blamed MS for not being able to "create a working installer" . Did
> Richard try to use the Security and Configuration tool to reset his
> permissions to out of the box parameters using the MS supplied
> template? No, Richard did not.

I had this exact same problem. And thanks to Richard's informative post, I could finally install SP2. In my case, I had to repeat the installation of SP2 many many times and each time it would exit with Access denied. Each time, I would have to look into the log file to discover another registry setting for which I needed to fix the permission. They were all in HKRC, btw. The fact that each such time takes about an hour (partial installation and deinstallation of SP2 did take that much time on 1.4GHz Pentium-M). I had to manually just set the permission at HKRC level to get around this.

I don't think that it is right for the user to have to switch the settings to the default ones just to install the service pack. What is the user expected to do after the service pack installation? Manually change each and every registry settings back to what they were?

If the user has Administrative privileges or the logged in account is Administrator then installation should have an option to override the permissions settings in the registry for critical things such as service packs. If the user is interested in installing the service pack, he/she won't mind overriding a few registry entries.

The bottom line is that SP installations should work for both the standard default settings and the non-standard ones. By the way, in my case the non-standard settings were not done by me but it was as they were when I received my laptop from DELL and the OS was already installed by DELL. The only thing I have done to the OS since then is to install all their recommended updates from Windows Update. Nothing else.

Osho