

## Re: where's my components?

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup\\_deployment/2004-05/2380.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup_deployment/2004-05/2380.html)

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*anonymous\_at\_discussions.microsoft.com*

**Date:** 05/29/04

Date: Sat, 29 May 2004 12:19:00 -0700

i bought a new disk with product key and reformatted my hard disk; the former version of xp pro on this comp was riddled with a virus which had duplicated into nearly every file on this machine.

i have performed the full install. i don't understand how it wasn't installed with the rest of the components. i have no access to the original disk from when i bought this machine as i bought it second hand. but i do know that this machine (compaq armada m700) was originally released with 98 on it.

should it not have been included on the installation disk that i just bought last week? i have registered and activated windows just yesterday, but i can't receive non paid for tech support from microsoft because the retailers i bought it from has apparently an obligation to give me that support.

thanks

kat

>-----Original Message-----  
>Windows XP is an "operating system" and does not include  
>Microsoft Office applications nor Photo Editor. You'll  
have  
>to find the original installation CDs and Product Keys  
in order  
>to reinstall them. There are no free downloads of those  
programs.  
>  
>--  
>Carey Frisch  
>Microsoft MVP  
>Windows XP - Shell/User  
>

microsoft.public.windowsxp.setup\_deployment: Re: where's my components?

> *Be Smart! Protect your PC!*

> <http://www.microsoft.com/security/protect/>

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>

> "kat" <kool\_kat27282@hotmail.com> wrote in message:

> news:1517d01c445aa\$3e9bc7d0\$a101280a@phx.gbl...

>

> | hi, i bought my comp about 6 months ago (and didn't

> | receive an installation disk) i discovered recently

> | that

> | i had some particularly nasty malware.... anyway to cut a

> | long story short i bought myself a new installation

> | disk

> | (xp pro). i discovered last night that i do not have ms

> | word, office, excel, or photo editor. i have searched

> | the

> | disk and my hard disk and it is not present anywhere.

> | basically could anyone tell me how and where i could

> | get

> | these (essential, to me anyway) components for free?

> |

> | thank you for taking time to read this. hope someone

> | can

> | help (email me with advice if you could).

> |

> | kat

> |.

>

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