

Re: I DON'T THINK IT'S THE DISKETTES

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.setup_deployment/2004-04/2505.html

anonymous_at_discussions.microsoft.com

Date: 04/29/04

Date: Thu, 29 Apr 2004 06:45:31 -0700

Hi again,

I believe I took care of the good quality of diskettes and all that. I will remake the diskettes and see. If the diskettes are supposed to boot the computer, I must find out what prevents them from booting it, though I do not believe it's the diskettes themselves since I followed the instructions of the file that makes them.

I still have the option of getting into full Recovery.

This HP Pavillion has the option to carry out a full restore, and the first screen does give me access to that.

But, of course, I would lose data because this procedure reformats the HD. So I'm trying not to do that.

As to the general condition of the machine, it's brand new and hardware seems to be working fine. We have a warranty, but I do not take my computers to a technician when it's software problem: they usually re-format and don't care about your data.

Thanks

>-----Original Message-----

>

> "XPUSER" <XPUSER@HOTMAIL.XYZ> wrote in message
news:OPr5ZNaLEHA.3012@tk2msftngp13.phx.gbl...

>

> <anonymous@discussions.microsoft.com> wrote in message
news:082301c42d98\$c31ec8b0\$3501280a@phx.gbl...

> > Hi !

> > There is no way I may know if SP1 is installed in my

> > computer or not. I know I have Windows XP home, but

> > nothing else is known to me.

> > I downloaded winxsp1_en_hom_bf.exe and made the 6

> > diskettes. Of course I couldn't make the diskettes

in the

> > computer that does not boot, but in a computer with

> > Windows 98 SE installed. Could this be any problem ?

I

> > thought the discs were made from the data in

downloaded

> > *file not from files in the computer ?*

> > *The diskettes did not work. It gave a Non Sytem disk*

> > *Error on starting computer with diskette 1. So obviously*

> > *these StartUp disks do not work in my machine.*

> > *What do you suggest ? just need to get to Recovery*

> > *Console to execute the chkdsk /r command.*

> >

> > *Roberto*

> >

> > >-----Original Message-----

> > >

> > ><anonymous@discussions.microsoft.com> wrote in message

> > > news:07cb01c42d43\$c628fc10\$3501280a@phx.gbl...

> > >> *What if I use the set of diskettes made by*

> > >> *winxpsp1_en_hom_bf.exe*

> > >> *Will it boot the computer to a command prompt and be*

> > *able*

> > >> *to use chkdsk /r in NTFS partition of C:/ ?*

> > >=====

> > >> *First you have to obtain the correct file for creating*

> > *the 6 XP boot disks:*

> > >

> > >> [http://support.microsoft.com/default.aspx?](http://support.microsoft.com/default.aspx?scid=kb;en-us;310994)

> > >> [scid=kb;en-](http://support.microsoft.com/default.aspx?scid=kb;en-us;310994)

> > >> [us;310994](http://support.microsoft.com/default.aspx?scid=kb;en-us;310994)

> > >>

> > >> *By the "correct file" I mean the one for either XP*

Home

> > *or Pro and if SP1 is installed or not.*

> > >

> > >> *If [http://www.microsoft.com/downloads/details.aspx?](http://www.microsoft.com/downloads/details.aspx?displaylang=en&FamilyID=FBE5E4FC-695F-43E5-AF05-719F45C382A4)*

> > *displaylang=en&FamilyID=FBE5E4FC-695F-43E5-AF05-*

> > *719F45C382A4*

> > >

> > >> *winxpsp1_en_hom_bf.exe is the correct one for your*

> > *version then first download that file and then run*

it to

> > *create the*

> > >

> > >> *6 XP Boot Floppies (be sure to number them).*

> > >>

> > >> *After you have created them, then boot the problem*

> > *computer with them.*

> > >

> > >> *You will eventually get to a screen that says:*

> > >
> > > *Press Enter to Setup*
> > >
> > > *Press R for Repair with Recovery Console*
> > >
> > > *Press F3 to Quit*
> > >
> > > *You will want to press "R"*
> > >
> > > *This is what should happen after pressing "R"*
> > >
> > > *You should be prompted to choose which installation
to
> > log onto:*
> > >
> > > *I:C:\windows*
> > > *Type in "1" <Enter>*
> > >
> > > *Press <Enter> for blank Administrator password*
> > >
> > > *(if Administrator has been assigned a password,
then of
> > course that will have to be used)*
> > >
> > > *This should take you to this prompt:*
> > >
> > > *C:\windows>*
> > >
> > > *At that prompt, you can run chkdsk /r*
> > >
> > > *If after you press "R" for Recovery Console you go
> > immediately to a C:\>*
> > >
> > > *That is not a good sign – it means that the Windows
> > installation is not recognized.*
> > >
> > > *You can still run chkdsk /r however –*
> > >
> > > *chkdsk /r may take quite a while to run*
> > >
> > > *If it is able to make it all the way back to C:\>*
> > >
> > > *then remove any floppy disks and or CD's and type in*
> > >
> > > *exit and press Enter*
> > >
> > > *The system will reboot*
> > >
> > > *See if the system can boot up then ...*
> > >
> > > *If at any point you get a message something like:*

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> > >
> > > *"chkdsk has found UNRECOVERABLE problems" then the
hard
> > drive has failed and your task then becomes one of
data
> > recovery.*
> > >
> > > *You could try slaving this drive to another one
that is
> > running XP (NTFS) and see if you can access your
data and
> > retrieve it.*
> > >
> > > *You may end up needing to run this procedure by
booting
> > from the 6 XP floppy disks:*
> > >
> > > *[http://support.microsoft.com/default.aspx?
scid=kb;en-
> > us;307545](http://support.microsoft.com/default.aspx?scid=kb;en-us;307545)*
> > >
> > > *HTH*
> > >
> > >
> =====
> =
> >
> >
> =====
> =====
> >
> 1. *Make sure you have 6 GOOD floppy disks. By that I
mean 6 Brand New floppies –
> not 6 floppies that have been laying around in some
drawer for the last 5 years.*
> >
> 2. *You need to become more aware of what is going on
with your computer.
> It is YOUR responsibility to know if your XP OS has
SP1 installed or not.*
> >
> 3. *You downloaded winxpsp1_en_hom_bf.exe right? When
you double clicked on it,
> did it prompt you to start inserting the floppy disks?
If yes, and you followed along
> and it appeared to be creating the disks and then they
did not work, I can only assume
> that the floppy disks are no good. As far as I know,
this should still work even if you
> are using a Windows 98 computer, although I will
admit, I don't have first hand experience*

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> *with actually doing that.*
>
> *4. The importance of using the XP Home 6 boot floppies*
with or without SP1 is so that
> *you do not get blocked by the built in Administrator*
account password (probably blank)
> *prompt once you successfully boot from the floppies*
and try to access Recovery Console.

>
> *5. Unfortunately, it sounds like you may have to take*
this system to a shop or hire a
> *tech to come to your house to work on it.*

>
>

=====
=====

>
> *Another thought –*
>
> *Is the boot sequence in your BIOS settings set to have*
the Floppy drive as the first boot device?

>
> *In my opinion the best boot order is:*

- >
> *1. Floppy*
>
> *2. CDROM (may show as ATAPI CDROM)*
>
> *3, Hard Drive (may show as HDD-0)*

>
> *Does the floppy drive light appear to activate when*
you have the first boot floppy in it?

>
> *I still tend to think that your floppy disks are*
physically damaged or if not,
> *then you did not create the 6 boot floppies in the*
correct way.

>
>

=====
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>
>