

# Re: XP 2002 Fax Console Freezes in "Refreshing" Mode

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print\\_fax/2008-04/msg00112.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2008-04/msg00112.html)

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- *From:* Mark <Mark@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Tue, 22 Apr 2008 13:06:00 -0700
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Now seems it's suddenly working fine again after being out for two days. I'd been using it with no problem for many years. In case problem comes back, (1) I don't see Windows Components in Add/Remove Programs. (2) And if I do uninstall, how do I then reinstall since it's not there anymore?

Thanks, Hal.

Mark

"Hal Hostetler [MVP P/I]" wrote:

The Fax console can be uninstalled/re-installed from 'Control Panel|Add/Remove|Windows Components'. How does your modem respond to 'Control Panel|Phone and Modem Options|Modems|Properties|Diagnostics|Query Modem'? Has the Fax console worked in the past?

Hal

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Hal Hostetler, CPBE -- hhh@xxxxxxx  
Senior Engineer/MIS -- MS MVP-Print/Imaging -- WA7BGX  
<http://www.kvoa.com> -- "When News breaks, we fix it!"  
KVOA Television, Tucson, AZ. NBC Channel 4  
Live at Hot Licks - [www.badnewsbluesband.com](http://www.badnewsbluesband.com)

"Mark" <Mark@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:861FBE7B-1E90-4802-BB51-E3C5AE7B3AC1@xxxxxxxxxxxxxxxxxxxx](mailto:news:861FBE7B-1E90-4802-BB51-E3C5AE7B3AC1@xxxxxxxxxxxxxxxxxxxx)

As soon as I open the fax console, it goes into indefinite "Refreshing"

Mode.

Never gets to "Ready" anymore. How do I fix this? Is there a way to uninstall/reinstall the Fax Console?

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