

Re: Add Printer Wizard and Spooler Subsystem

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2007-10/msg00030.html

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 - *Date:* Thu, 4 Oct 2007 11:42:19 -0700
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Did you run the Lexmark and HP uninstall applications specifically for each model installed

The next step after that is system restore or debug the spoolsv.exe process and find the faulty module.

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Windows Printing Team
Search the Microsoft Knowledge Base here:
[http://support.microsoft.com/default.aspx?scid=fh;\[ln\];kbhowto](http://support.microsoft.com/default.aspx?scid=fh;[ln];kbhowto)

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"Steve" <Steve@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:E3B40AD5-12B5-45D2-851C-39169D9935DB@xxxxxxxxxxxxxxxxxxxx

I've tried everything I can find on the net.

- 1.Deleted all spooler temp files
- 2.Cleaned registry settings
- 3.Ran cleanspl.exe

My system will not install a printer from the Add Printer wizard or if I use

the HP printer driver install program the "spooler subsystem" error is displayed.

The spooler service is running. The Lexmark and HP services and drivers have been removed from the system. Essentially the system should be clean of any old printer driver info.

What other solutions exist? I've tried everything found from a search on google for "spooler subsystem".

Thanks!

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