

Re: How to send a fax from a scanned document?

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2007-07/msg00072.html

- *From:* Hal <Hal@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 14 Jul 2007 15:28:00 -0700
-

Duke, Sorry I am late to answer, I have been working with a Dell tech. I have done everything correct as you said and the Dell guy went thru the whole setup with me. He did some test on my modem and tried to install a new driver which failed. He said the modem was defective. I have ordered a new one, it should arrive 7/16/07 so the tracking says. I hope Dell was correct. Keep in touch and will let all you helpers know what goes after installed modem..Hal

—
HAE

"Duke Williams" wrote:

Hi Hal,

. "Send FAX WIZARD opens—Click next Window for "recipient opms. I fill in name and fax number, 3109445920, my cell #.
Next cover page, click schedule to send, used 4:10PM today. Priority=normal, click next= completing send fax wizard opens, says to send fax, click finish

Checking your step, I still can not understand what you put into blank box of selectiong recipient page;

next Window for "recipient opms. I fill in name and fax number, 3109445920, my cell #.

You must fill the recipient name in upper box and his or her telephone number in lower box.

"my cell #" has nothing to do with this step!!

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You are sending it to the recipient FAX number.

Then I opened
"Fax Console" outbox nothing shown,open FAX monitor nothing shown

As you specified the time to send FAX, opening FAX console will not show the item in sent item box but should in outbox tray below of received tray.
Outbox means the box below of received box .

If you cannot find ANY item in all box of FAX console, FAX console has no link with FAX listed along with your epon printer in "Printer and FAX" .

What status is shown for FAX in "Printer and FAX" ?
Your epon printer status is shown as "ready" I believe,
then your FAX must be shown as "Ready" in "Printer and FAX" if you use FAX service.

Duke

"Hal" <Hal@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:FF127C99-FD49-402F-AC8B-B1E1600CE575@xxxxxxxxxxxxxxxxxxxx

Duke,7/8/07 4:15pm.this is what I just tried,Open my file in my Documents,the WindowPicture & Fax viewer opens.I click the print symble at the bottom of the viewer,Photo Printing Wizard opens, click next Wizard opens,says select Printer & Paper. I select fax option rather than my Epson regular printer.Widows Photo Print Wizard opens,shows print preview as full page fax print.Wizard sendpicture to printer."Send FAX WIZARD opens--Click next Window for "recipient opms.I fill in name and fax number,3109445920,my cell #.Next cover page, click schedule to send,used 4:10PM today. Priority=normal, click next= completing send fax wizard opens,says to send fax, click finish.Completing Photo Wizard opens,Click finish. Then I opened "Fax Console" outbox nothing shown,open FAX monitor nothing shown.
That is the complete operation. Banning,Ca HAL
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HAE

Re: How to send a fax from a scanned document?

"Duke Williams" wrote:

Hi, HAL,

Sorry for late response.

To make your problem clear, could you tell me what's new to you in my suggestion.

Maybe you found some settings were not done yet before my suggestion.

And also tell me whether FAX monitor window popped up after you

PRINT that doc file to FAX, then what error was shown in FAX monitor

window.

These are needed for trouble shoot.

Duke

"Hal" <Hal@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

news:21EC2783-FCE6-4F52-BE19-D8770EA72512@xxxxxxxxxxxxxxxxxxxx

Duke,Do you have a FAX machine? If you do send your phone # and see if

I

can

a FAX to u. I have done everything you suggested.The info about

Microsoft

word,my image is filed in my documents,I

open it and it appears AND i

printed

it to the fax printer and the sending wizard

open . I followed the info.

But I

could not see that it was sent in the monitor.

HAL

--

HAE

"Duke Williams" wrote:

Well,

Re: How to send a fax from a scanned document?

You have FAX modem
V.92,Data fax Internal
donny equipped in your PC.

OK you should hooked up
with the line from FAX
MODEM to the ANALOG
telephone
line.(Be sure that YOU
CAN SEND FAX with FAX
MODEM only on
ANALOG
TELEPHONE
line".)

As your PC is running
Windows XP, have you
installed "FAX service" in
Start–Control Panel–Add
Remove Program–Add
Remove Windows
Component?
This makes "FAX" appeared
in Start–"Printer and FAX",
as you can
noticed
it
besides your normal printer.

Now you MUST select your
phone line type "PULSE" or
"TONE" in
Start–Control
Panel–"Telephone and
Modem Option" – Dial
Information TAB as well as
Country
and your City code or local
area code.

Ok then you are ready to go
to "FAX console" to
configure FAX service
with
"FAX configuration wizard
for "Enable Send" and
"Enable Receive."
As to TSID & CSID box,
put any name you like for
the identification of
your

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PC-FAX to communicate
with other FAX machines.

Did you do all above ?

Then back to Microsoft
Word, open .doc file
containing scanned image
with
your scanner following
File-Open of Word menu.
Now you are ready to
PRINT the document
following File-Print of
Word
menu
selecting "FAX" in Printer
Name Drop Down Box of
print pop-up window
of
Word.

Printing the document to
"FAX" will pop up "FAX
sending wizard"
Recipient's FAX number
you must enter to send your
Doc.

How it goes ?

Duke

"Hal"

<Hal@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:8B39EE5C-2CDF-4D60-BA04-133145CD5E34@xxxxxxxxxxxxxxxxxxxx

I have
scanned a
document in
my scanner
but can't fax
it. Microsoft
item
306663 says
it can be
done. My
PC, DELL
says I need

Re: How to send a fax from a scanned document?

an imaging
device
which
they say I
don't have
in my PC.
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HAE