

Re: How to send a fax from a scanned document?

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2007-07/msg00034.html

- *From:* "Hal Hostetler [MVP P/I]" <hhh@xxxxxxxx>
 - *Date:* Fri, 6 Jul 2007 21:37:43 -0700
-

On my Windows XP Pro computer, the Picture and Fax viewer has a printer icon below the view window. If I click it, I launch the Photo Printing Wizard. The first dialog from this wizard lets me pick what image I want to print. Clicking "Next" brings me to the "Printing Options" dialog where I have a drop down list labeled "What printer do you want to use?". In this drop down list, I have an entry named "Fax". Do you have this entry in your drop down list? If you do not, under "Start =>Printers and Faxes", do you have a printer labeled "Fax"?

Hal

Hal Hostetler, CPBE --- hhh@xxxxxxxx
Senior Engineer/MIS --- MS MVP-Print/Imaging --- WA7BGX
<http://www.kvoa.com> --- "When News breaks, we fix it!"
KVOA Television, Tucson, AZ. NBC Channel 4
Still Cadillacin' - www.badnewsbluesband.com

"Banning HAL" <Banning.HAL@xx> wrote in message news:AEBC033C-C633-4806-9BC9-3A38FC7C76C8@xxxxxxxxxxxxxxxxxxxxxxxx

Hal Hostetler, My document shows on the Window Picture And Fax Viewer. It has a print function below the printed doc. but doesn't show any printer to use, not a FAX printer. If I print nothing happens, no FAX wizard

"Hal Hostetler [MVP P/I]" wrote:

OK, you've got this document you want to fax. If you double click the document, does some program start up and show you its contents? If this happens, does this program have a "Print" function so you can print it

on a

printer? If the program has a print function, does it let you select

the

printer to use? If it will, do you see a printer named "Fax" in the

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list?

If Fax is listed as a printer, what happens when you select it and click "Print", does the Send Fax Wizard start? If the Send Fax Wizard starts, does it finish and tell you it sent your Fax? Please remember, we

cannot

read your mind and details are VERY important, be as candid as you can

with

your answers.

Hal

--

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"Hal" <Hal@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:28DABF2B-2AAD-427A-A3D4-C7D4A23D1B3C@xxxxxxxxxxxxxxxxxxxx

Lem, I Did the Configure Fax using the Fax wizard,enable
send and

receive

are

checked,manual answer is on,the config summary is ok, one
thing was
wrong-There were no tel numbers on theTSID & CSID but
they are there

now.

I

did see two incoming phone calls listed on incoming. They
were normal
calls,not to a fax. Hal

--

HAE

"Lem" wrote:

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It seems as if you haven't gone through the Fax Configuration

Wizard.

Open the Fax Console and click on "Configure Fax." Go through the

"Fax

Configuration Wizard" and fill in the blanks as appropriate. On the screen headed "Select Device for Sending or Receiving Faxes" make

sure

to check the boxes next to "Enable Send" and "Enable Receive." Set either to manual answer or auto answer as desired.

The last screen says "You have successfully completed the Fax Configuration Wizard" and shows a summary of settings. They should

look

something like this:

Configuration Summary:

Devices configured to send faxes:
Zoom V.92 PCI Voice Faxmodem
The TSID of these devices is
XXX-XXX-XXXX.

Devices configured to receive faxes:
Zoom V.92 PCI Voice Faxmodem
Devices are configured to automatically answer incoming fax calls after 2 rings.
The CSID of these devices is
XXX-XXX-XXXX.

If yours looks like that, the problem may be that your modem is (a)

not

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working properly or (b) not compatible with Windows XP Fax. If your modem shows as "Modem Intel(R)537epv9xdf" that unfortunately is not

the

name of the modem manufacturer but the identification of the chipset used in the modem, so I can't see if it's on the "Hardware

Compatibility

List." If you know the actual make and model of your modem, go to <http://winqual.microsoft.com/HCL/Default.aspx?m=x> and check to see

if it

is OK for use with XP.

Open Device Manager (e.g., right click on My Computer, select Properties, on Hardware tab, click "Device Manager"). Go to the

Modems

entry, click on the +, the right click on the modem identification

and

select properties. Does "Device status" indicate "This device is

working

properly"? Under "Device usage" does it say "Use this device

(enable)"?

Go to the "Diagnostics" tab. Click the "Query modem" button.

What

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does it say for the response to
"AT+FCLASS=?"

Click the "View log" button, and see if there
appear to be any error
messages there. See the second post above
from Gary Walker.

Hal wrote:

LEM, No values for TSID
& CSID No fax # there
-Hal-
HAE

"Lem" wrote:

Hal wrote:

Nothing
shows
up
on
the
fax
console
monitor.nothing
waiting
or

sent.. hal

If you've
been
following
the
directions in
MS KB
306663, did
you

get

to

the end with
no errors or
other

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problems?
And then
you went to

the

Fax

Console and
saw nothing
either in
Outbox or
Sent Items?

Open the
Fax
Console.

Click on
"Tools."

Click on
"Fax Printer
Configuration."

You should
see a
window
with the
title "Fax
Properties"
with 5

tabs:

General,
Sharing,
Devices,
Tracking,
and
Archives.

On the
General tab,
you should
see an icon
of a fax
machine
and

the

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name

"Fax." Most of the rest of this tab may be not filled in. What

does

it

say after "Model:"?

Click the "Devices" tab. What is listed under the heading "Device Name Send Receive"? Is there a value for TSID,

CSID,

and "Rings before answer"? TSID and CSID should be your fax

telephone

number.

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Lem --
MS-MVP -
Networking

To the
moon and
back with
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RAM and
512 Kbits
of ROM.

http://en.wikipedia.org/wiki/Apollo_Guidance_Computer

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Lem -- MS-MVP - Networking

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