

Re: Required PPTP breaks domain printers

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- *From:* "Bill Hobson" <Ihatespamb-hobson@xxxxxxxx>
 - *Date:* Mon, 9 Apr 2007 14:52:47 -0500
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Unfortunately making this change breaks the terminal services connection.

"Hal Hostetler [MVP P/I]" <hjh@xxxxxxxx> wrote in message
news:u%23o5LLeHHA.208@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

The PPTP connection is probably set to use the default gateway on the remote network. When this is set (and it is the default setting for new connections), your client's PCs will look for everything either on the remote domain or through this domain's default gateway. Try disabling this setting; the result should be that anything required from Terminal Services will be routed through the PPTP connection, while everything else will be sought on your local network (printers) or through the default gateway on your local network (the Internet). Right click the PPTP connection, select "Properties", go to the "Networking" tab, click "Internet Protocol", click the "Properties" button, click the "Advanced" button, and UNcheck the "Use default gateway on remote network" checkbox.

Hal

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"Bill Hobson" <Ihatespamb-hobson@xxxxxxxx> wrote in message
news:AECE41E8-9B14-4BC4-816C-E098B14030F0@xxxxxxxxxxxxxxxxxxxx

I have a small group of clients who connect to another domain via a PPTP connection and Terminal Services, that I have no control over. They are required to use the PPTP VPN connection before they can make the terminal services connection. I have no control over these restrictions.

The PPTP connection breaks connection to their printers on my print

server,

so the remote administrators added these same printers to their print

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server

so they can print from terminal services. The terminal services connection does not allow the clients to use the internet – period. So these clients use the internet from their desktops instead – the gotcha comes in when

they

try to print, which is blocked as long as they are running PPTP, which

means

they have to logoff of terminal services and kill their PPTP connection every time they want to print something from the internet, like Mapquest maps, for instance. There folks travel quite a bit, so this is a major hassle to do this several times a day.

I found I could manually add the printers to the other domain's print server, but the connection is lost every time they reboot. None of the utilities I have tried will make the connection the the foreign print server.

I have used con2prt.exe and Prnmngr.vbs and they both error without connecting.

Anyone have a suggestion to get around this draconian security arrangement?