

Re: Brother MFC-215C Printer

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2007-03/msg00164.html

- *From:* "Chuck" <cdkuder@xxxxxxx>
 - *Date:* Wed, 21 Mar 2007 16:20:01 -0400
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Works on one computer, not another.

If I were faced with this problem, and had previously accomplished what has been suggested,

I'd assume that I had multiple areas to look at.

First, what are the hardware differences? This is not usually important, but can be, and may cause some real difficult problems to deal with.

Such things as USB support chip sets and the drivers required for instance. Sometimes MBD support drivers are involved.

The real reason in looking at the hardware is to sort of establish some sort of baseline between the systems.

Next, and more important in my view, is to compare the registry entries and structure of the two computers in areas that can obviously have an effect on printing and a printer install.

Special attention is paid to areas that are particular to the brand and model of printer

One thing that I've found in the past is that there may be unexpected registry changes that trace back to hardware that is not installed, or was not uninstalled properly.

Multiple duplicate registry entries can cause some really odd symptoms.

Sort of a last thought that worked, usually on older windows versions and SP's

Check to see if there are differences in rev levels of the various printer support dlls. be they windows or vendor specific.

"Lem" <lemp40@xxxxxxxxxxxx> wrote in message
<news:OMv0DLzaHHA.1244@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Phil J. wrote:

Many thanks to Chuck and lem,

However, I cleaned all of the files I could find related to Brother to

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no

avail.

Also, however, I only have a USB keyboard and I have never attempted anything like removing USB ports and/or controllers. How painful is it

and

can it be terminal?

Would you like to know how fed up I am – very, thats how!

Would appreciate some help.

This is porbably a cardinal sin, but me computer is a Dell Dimension

9150

desktop.

Well – you live and learn!

Thanks again!

The problem with removing all your USB support when you have a USB keyboard, is that you may get to a situation where Windows is looking for an input but you have no way to provide the input.

Assuming of course that a Dell 9150 has a PS/2 input jack, you can buy PS/2 keyboards for less than \$10

http://www.compusa.com/products/product_info.asp?pfp=BROWSE&N=200076+5&Ne=500000&product_code=502

or you could try a PS/2 to USB converter for about the same cost (make sure you get it going the right way) <http://sewelldirect.com/ps2tousb.asp>

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Lem MS MVP -- Networking

To the moon and back with 64 Kbits of RAM and 512 Kbits of ROM.
http://en.wikipedia.org/wiki/Apollo_Guidance_Computer