

Re: Printers are showing ports NE00, nothing prints out

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- *From:* ADS <ADS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 20 Nov 2006 10:07:02 -0800
-

The ports read as follows:

USB005 Virtual printer port for USB hp officejet 825c series
USB004 Virtual printer port for USB Canon MP830 Series Printer
USB003 Virtual printer port for USB HP OfficeJet Pro K850 Series
USB002 Virtual printer port for USB Canon MP830 FAX
USB001 Virtual printer port for USB

There are no NE** ports showing on the Print Server window. That's why I'm at a loss as to where I can delete these settings, I've been looking through all my settings to find where I could remove the information.

"Paul Baker [MVP, Windows – Networking]" wrote:

Some software is messing with you.

Open each printer properties dialogs and, on the Ports page, change the port to what you want (USB*) and click OK.

Then open the Print Server Properties dialog using File | Print Server Properties. Use it to delete all these silly NE* ports. Just out of curiosity, what is in the Description column for these ports (in either place)?

Now, print a Test Page using the "Print Test Page" button on the printer properties dialog? Then print from Notepad. Did these work?

Then keep trying one application at a time until something "breaks".

Paul

"ADS" <ADS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:BAE7946B-15B4-465C-BB4C-9B4D60BA836E@xxxxxxxxxxxxxxxxxx

Thanks for the reply. All printers have worked, they won't print with all components of Office 2000, Quicken 2004, Adobe Acrobat 7 Professional,

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Notepad, Wordpad, Corel – you name it, these ports have taken over the usb settings. All of the printers are good to go, just these ports have taken over everything and I don't know how to get them deleted or removed.

"Paul Baker [MVP, Windows – Networking]" wrote:

Only certain programs use port names NE00, NE01, NE02, NE03, etc... I have seen older versions of Microsoft Word do that. I think it is making a temporary port that is redirected to a network printer instead of just using the network printer directly. Of course, it's not even a network printer from what you describe. I would test it with a program that doesn't do that.

Does a Test Page print correctly? Is Notepad able to print correctly?

Does your printer show up in the Device Manager? I think it would be in the properties of the USB controller to which it is attached, where it lists attached devices.

Did it ever work? If so, what changed?

Paul

"ADS" <ADS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:7360DEF8-F61E-43D8-9D64-A719473565A1@xxxxxxxxxxxxxxxxxxxx

This is on a desktop that is running Windows XP Home, all my printers are showing that they are connected to usb ports. When it comes time to print, they are listed and printing to NE00, NE01, NE02, NE03 etc. ports. Nothing gets printed! I'm getting so desperate, that I am reduced to plugging in a

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small printer in the front usb port so that I can print tips or instructions, then unplugging it. I'm afraid that soon that port will be turned to something I can't access. I'm not sure when this began but it has affected my programs that I print items through. Please help, I'm at a loss!