

## Re: Lost Fax when Upgraded to SP2

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print\\_fax/2006-10/msg00136.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2006-10/msg00136.html)

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- *From:* "Russ Valentine [MVP-Outlook]" <[russval@xxxxxxxx](mailto:russval@xxxxxxxx)>
  - *Date:* Sun, 15 Oct 2006 22:03:32 -0400
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Upgraded?  
What do you mean?

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Russ Valentine  
[MVP-Outlook]

"DanF" <[DanF@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:DanF@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:B414D477-E621-46F3-BAAD-819E43D1BA13@xxxxxxxxxxxxxxxxxxxx](mailto:news:B414D477-E621-46F3-BAAD-819E43D1BA13@xxxxxxxxxxxxxxxxxxxx)

I upgraded to Win XP SP2 Home edition. I lost the ability to fax. I go to the control panel and add a windows program and check the fax. It says to insert a disk in the drive. I have inserted the original Win XP disk and the Windows XP Service Pack 2 disk (which I acquired from MS) and it can not find the files or programs to install the fax program.

FYI. The upgrade was also part of a hard disk drive upgrade that I had someone else perform. Is this related to the problem???

Right now I am lost as to what to do/

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Dan from Colorado