

Re: Prevented from adding users

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2006-05/msg00278.html

- *From:* Alex <Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 28 May 2006 08:53:02 -0700
-

Disabling the policy has not resolved the problem. Is it the sam policy setting I should configure my print server name?

The "you do not have sufficient access" error message only appears on Win XP since when I'm logged on to the server I'm logged on as administrator.

"Alan Morris [MSFT]" wrote:

Did disabling the policy in the domain GPO (or configuring it with your print server name) correct the issue?

If the "sufficient access" message is on Server 2003 machine when the user is logged on that's a policy setting.

Without stepping through the debugger on this I am unsure why the client domain access check is failing.

You can get around all this by using drivers that ship in XP or install the drivers on the clients before making the connection. you can use the wmi print scripts to accomplish this remotely but the driver files need to be copied to the client unless you enabled delegation in your domain (I'm unsure how to do the delegation thing since I don't get admin right to the MS domain).

```
md \\remotemachine\c$\drivers
copy \\path\to\driverfiles\* \\remotemachine\c$\drivers
pnldr.vbs -a -m "model name of printer" -v 3 -e "Windows NT x86" -h
c:\drivers -i c:\drivers\driver.inf -s remotemachine
```

This why the client does not have to copy the driver from the "untrusted" server.

--
Alan Morris
Windows Printing Team
Search the Microsoft Knowledge Base here:

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[http://support.microsoft.com/default.aspx?scid=fh:\[ln\]:kbhowto](http://support.microsoft.com/default.aspx?scid=fh:[ln]:kbhowto)

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"Alex" <Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:5F505756-2DCC-462F-8D24-BDFD790FA605@xxxxxxxxxxxxxxxxxxxx>

No clusters, missed that question!
I also receive the error message "You do not have sufficient access to
your
computer to connect to the selected printer" on some machines.

"Alan Morris [MSFT]" skrev:

Can the user make the connection by opening the remote
machine (START,
Run,
\\printservername)

Right click the printer, Connect

XP Service Pack 1 or Service Pack 2?

Is the print server a cluster. You will need to enable kerberos
on
clusters.

But that should not matter if the policy is disabled. But since
you get
the
message the policy is enabled. (just thinking here).

Run rsop.msc on the client and see where it's picking up the
setting for
the
Point and Print policy.

—

Alan Morris
Windows Printing Team
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"Alex" <Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in

Re: Prevented from adding users

message

news:OCA625DF-2493-4AF2-9023-65CFC394E3C2@xxxxxxxxxxxxxxxxxxxx

Hello and thanks for your reply.
I was unclear, the error message only
appears on our Windows XP pro
clients.

"Alan Morris [MSFT]" skrev:

So now all the machines get
this error?

"A policy is in effect on
your computer which
prevents you from
connecting
to this print queue. Please
contact your system
administrator. "

Win2k or Server2003 DCs?

--

Alan Morris
Windows Printing Team
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Knowledge Base here:
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"Alex"

<Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:8641BBD2-ADB6-4E0A-BB64-F711C5E0ED4C@xxxxxxxxxxxxxxxxxxxx

I have
checked the
default
settings on
my server
2003 and
XP client.
On
both
of them the

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settings are
"not
configured".
I have tried
settings
"prevent
users from
installing
printer
drivers" to
disabled on
the server
and
"point
and print
restrictions"
to disabled
to allow
connecting
to any
server.

I
still get the
sam
message
(GPO has
bee
refreshed by
restarting
XP
clients).

"Alan
Morris
[MSFT]"
skrev:

Win2k
is
not
affected
by
either
policy.

On
Server
2003
launch

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secpol.msc
Security
Options
/
Devices:
Prevent
users
from
installing
printers
drivers
(default
is
enabled
on
Server,
default
on
XP
is
enabled)

On
XP
launch
gpedit.msc
User
Configuration
/
Administrative
Templates
/
Control
Panel
/
Printers
/
Point
and
Print
Restrictions

This
policy
setting
restricts
the
servers
that
a

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client
can
connect
to
for
point
and
print.
The
policy
setting
applies
only
to
non
Print
Administrators
clients,
and
only
to
machines
that
are
members
of
a
domain.

When
the
policy
setting
is
enabled,
the
client
can
be
restricted
to
only
point
and
print
to
a
server
within
its
own

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forest,
and/or
to
a
list
of
explicitly
trusted
servers.

When
the
policy
setting
is
not-configured,
it
defaults
to
allowing
point
and
print
only
within
the
client's
forest.

When
the
policy
setting
is
disabled,
client
machines
can
point
and
print
to
any
server.

--
Alan
Morris
Windows
Printing
Team

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the
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"Alex"
<Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
<news:6D8B73C6-73DD-4303-815A-1E8E1033E1D5@xxx>

Hello
and
thanks
for
your
reply.
I
have
checked
all
policy
setting
regarding
printers
in
the
domain
default
as
well
as
my

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own
policy
and
can't
find
anything
to
set
this
straight.
What
setting
should
I
use
to
override
the
xp
default
policy?
I'm
running
server
2003
SP1,
XP
SP2
and
W2K
SP4.

/Alex

"Alan
Morris
[MSFT]"
skrev:

There
is
a
security
policy
of
Server
that
prevents
driver
addition

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for
users.

There
is
a
local
policy
on
the
XP
SP2
machines
preventing
connections
to
machines
in
non
trusted
domains.
You
can
override
this
with
a
domain
policy.

You
should
not
have
any
problem
with
Win2k
clients.

What
OS
are
the
domain
controllers
running?
Are
the

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XP
clients
running
SP1
or
SP2?

--

Alan
Morris
Windows
Printing
Team
Search
the
Microsoft
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here:

<http://support.microsoft.com/default.aspx?sci>

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"Alex"
<Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
<news:B17F9CD1-A152-47F6-8A95-609C>

I
have
a

Re: Prevented from adding users

2003
server
as
a
printserver,
with
a
printer
shared.
When
users
try
to
add
the
printer
the
receive
a
message
saying
either
"You
do
not
have
sufficient
security
privileges
to
install
hardware
on
this
computer.
Please
contact
your
site
Administrator,
or
logout
and
log
in
again
as
an
administrator
and
try

Re: Prevented from adding users

again.

"

(WINXP
clients)

or

"A

policy

is

in

effect

on

your

computer

which

prevents

you

from

connecting

to

this

print

queue.

Please

contact

your

system

administrator.

"

(WIN2K).

There

is

no

GPO

setting

preventing

them

from

installing

drivers

or

adding

printers

etc.

What

can

I

do?

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