

Re: Prevented from adding users

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.print_fax/2006-05/msg00143.html

- *From:* "Alan Morris [MSFT]" <alanmo@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 12 May 2006 10:51:53 -0700
-

Did disabling the policy in the domain GPO (or configuring it with your print server name) correct the issue?

If the "sufficient access" message is on Server 2003 machine when the user is logged on that's a policy setting.

Without stepping through the debugger on this I am unsure why the client domain access check is failing.

You can get around all this by using drivers that ship in XP or install the drivers on the clients before making the connection. you can use the wmi print scripts to accomplish this remotely but the driver files need to be copied to the client unless you enabled delegation in your domain (I'm unsure how to do the delegation thing since I don't get admin right to the MS domain).

```
md \\remotemachine\c$\drivers
copy \\path\to\driverfiles\* \\remotemachine\c$\drivers
prndrvr.vbs -a -m "model name of printer" -v 3 -e "Windows NT x86" -h
c:\drivers -i c:\drivers\driver.inf -s remotemachine
```

This why the client does not have to copy the driver from the "untrusted" server.

—
Alan Morris
Windows Printing Team
Search the Microsoft Knowledge Base here:
[http://support.microsoft.com/default.aspx?scid=fh:\[ln\];kbhowto](http://support.microsoft.com/default.aspx?scid=fh:[ln];kbhowto)

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"Alex" <Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:5F505756-2DCC-462F-8D24-BDFD790FA605@xxxxxxxxxxxxxxxxxxxx

No clusters, missed that question!
I also receive the error message "You do not have sufficient access to

Re: Prevented from adding users

your
computer to connect to the selected printer" on some machines.

"Alan Morris [MSFT]" skrev:

Can the user make the connection by opening the remote machine (START,
Run,
\\printservername)

Right click the printer, Connect

XP Service Pack 1 or Service Pack 2?

Is the print server a cluster. You will need to enable kerberos on
clusters.

But that should not matter if the policy is disabled. But since you get
the
message the policy is enabled. (just thinking here).

Run rsop.msc on the client and see where it's picking up the setting for
the
Point and Print policy.

--

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Windows Printing Team
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"Alex" <Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:0CA625DF-2493-4AF2-9023-65CFC394E3C2@xxxxxxxxxxxxxxxxxxxx>

Hello and thanks for your reply.
I was unclear, the error message only appears on our
Windows XP pro
clients.

"Alan Morris [MSFT]" skrev:

So now all the machines get this error?

"A policy is in effect on your computer
which prevents you from

Re: Prevented from adding users

connecting
to this print queue. Please contact your
system administrator. "

Win2k or Server2003 DCs?

--

Alan Morris
Windows Printing Team
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"Alex"
<Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
<news:8641BBD2-ADB6-4E0A-BB64-F711C5E0ED4C@xxxxxxxxxxxxxxxxxxxx>

I have checked the default
settings on my server 2003
and XP client.
On
both
of them the settings are "not
configured". I have tried
settings
"prevent
users from installing printer
drivers" to disabled on the
server and
"point
and print restrictions" to
disabled to allow connecting
to any
server.
I
still get the sam message
(GPO has bee refreshed by
restarting XP
clients).

"Alan Morris [MSFT]"
skrev:

Win2k is
not affected

Re: Prevented from adding users

by either
policy.

On Server
2003 launch
secpol.msc
Security
Options /
Devices:
Prevent
users from
installing
printers
drivers
(default is
enabled on
Server,
default on
XP is
enabled)

On XP
launch
gpedit.msc
User
Configuration
/
Administrative
Templates /
Control
Panel /
Printers
/
Point and
Print
Restrictions

This policy
setting
restricts the
servers that
a client can
connect
to
for
point and
print. The
policy
setting
applies only

Re: Prevented from adding users

to non Print Administrators clients, and only to machines that are members of a domain.

When the policy setting is enabled, the client can be restricted to only point and print to a server within its own forest, and/or to a list of explicitly trusted servers.

When the policy setting is not-configured, it defaults to allowing point and print only within the client's forest.

When the policy setting is disabled, client machines can point and print

Re: Prevented from adding users

to
any server.

--

Alan Morris
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"Alex"

<Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in
message

<news:6D8B73C6-73DD-4303-815A-1E8E1033E1D5@xxxxxxxxxx>

Hello
and
thanks
for
your
reply.
I
have
checked
all
policy
setting
regarding
printers
in
the
domain
default
as
well
as
my

Re: Prevented from adding users

own
policy
and
can't
find
anything
to
set
this
straight.
What
setting
should
I
use
to
override
the
xp
default
policy?
I'm
running
server
2003
SP1,
XP
SP2
and
W2K
SP4.

/Alex

"Alan
Morris
[MSFT]"
skrev:

There
is
a
security
policy
of
Server
that
prevents
driver
addition

Re: Prevented from adding users

for
users.

There
is
a
local
policy
on
the
XP
SP2
machines
preventing
connections
to
machines
in
non
trusted
domains.
You
can
override
this
with
a
domain
policy.

You
should
not
have
any
problem
with
Win2k
clients.

What
OS
are
the
domain
controllers
running?
Are
the

Re: Prevented from adding users

XP
clients
running
SP1
or
SP2?

--

Alan
Morris
Windows
Printing
Team
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here:

[http://support.microsoft.com/default.aspx?scid=fh;\[ln\]](http://support.microsoft.com/default.aspx?scid=fh;[ln])

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"Alex"
<Alex@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
<news:B17F9CD1-A152-47F6-8A95-609C60A3DA>

I
have
a

Re: Prevented from adding users

2003
server
as
a
printserver,
with
a
printer
shared.
When
users
try
to
add
the
printer
the
receive
a
message
saying
either
"You
do
not
have
sufficient
security
privileges
to
install
hardware
on
this
computer.
Please
contact
your
site
Administrator,
or
logout
and
log
in
again
as
an
administrator
and
try

Re: Prevented from adding users

again.
"
(WINXP
clients)
or
"A
policy
is
in
effect
on
your
computer
which
prevents
you
from
connecting
to
this
print
queue.
Please
contact
your
system
administrator."
"
(WIN2K).
There
is
no
GPO
setting
preventing
them
from
installing
drivers
or
adding
printers
etc.
What
can
I
do?

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